

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 22 December, 2021 6:16 PM  
**To:** assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D207427C01/SLE7786B/Chngpw

Dear LKK

To add on, please [do not proceed to authorise repair](#) before approval from our side.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Claims Department

#### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Adeline Chng  
**Sent:** Wednesday, December 22, 2021 6:09 PM  
**To:** assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** SNM21D207427C01/SLE7786B/Chngpw  
**Importance:** High

Dear LKK

Please assist to conduct OD survey and investigate further on the tyre condition and check if the vehicle is road worthy.

Claim Audit	History Checking	Activity Log	D
Edit/Assign Claim	Create eTender	Assign Solicitor	F
Send RI/Rpt-for-Repairer	Change Registration	Claim Details	Cancel

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'ed	Status
Main	22 Dec 2021 <a href="#">Sendback Est</a>	22 Dec 2021 15:27 S\$ 14,785.34	22 Dec 2021 18:03			<a href="#">Pending Adjuster Survey</a> <a href="#">Cancel Case</a>

Main	Offer Processing	Claim Details
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CLAIM SUBFOLDER DETAILS	
Insured:	<b>AUTOBAHN RENT A CAR PTE LTD</b> , Co. Reg. No. : 201607970Z
Vehicle Reg. No.:	<b>SLE7786B</b> <span style="float: right;">Date of Loss:</span>
Claim Type:	<b>OD / SNM21D207427/C01/CHNGPW ... [ MRMCaseID: SG1054901 ]</b> <span style="float: right;">Policy/Cover</span>
Repairer:	<b>Ding Auto Pte Ltd (HQ) PROFILE</b> 176 Sin Ming Drive #04-06, Sin Ming Autocare, 575721 Sin Ming - Tel: 64
Handling Insurer:	<b>China Taiping Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: 6389 6111 ... [Handled by <b>Adeline Chng Pei W</b>
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [ <b>Final Rpt due 31/12/2021</b> ]
Driver/Custodian:	LIM TOH HERN JAN ( / Male) , NRIC: S9020581A Email:
Est. Repair Duration:	21 <span style="float: right;">Excess:</span>
Adj Asg. Remarks:	please proceed to conduct OD survey and investigate further. Hirer mentioned about tire worn out and bald. Plea

CLAIM REGISTERED	
Clm. No (Clm Reg Date)	<b>SNM21D207427/C01/CHNGPW (22/12/2021)</b> <span style="float: right;">Intimation (</span>
Policy No.	DMHCSNA00004192100
Registration Type	<b>[Manually registered]</b> <span style="float: right;">Claim Statu</span>

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