

Re: LKK/nr \ CMTD2103805/THE - FBQ7101H ACC ON 25.11.21 | PRS FOR SDN8212G - Veh cmg 27/12

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 29/12/2021 10:27 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SDN8212G on 27/12/21.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 23 December 2021 2:37 pm

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/nr \ CMTD2103805/THE - FBQ7101H ACC ON 25.11.21 | PRS FOR SDN8212G - Veh cmg 27/12

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 23 December, 2021 1:53 PM

To: AutoInsure (Claims) <claims01@autoinsure.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-

d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK/nr \ CMTD2103805/THE - FBQ7101H ACC ON 25.11.21 | PRS FOR SDN8212G - Veh cmg 27/12

Without Prejudice

Our Reference : CMTD2103805/THE

Your Reference: SDN8212G

Hi Mr. Siew,

We acknowledged receipt of your claim documents and have appointed **LKK AUTO** to survey the above vehicle.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SDN8212G** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

Our office will be closed on the following eves of public holidays:

- **24 Dec 2021 (Friday) from 12:30pm. Business resumes 27 Dec 2021 (Monday).**
- **31 Dec 2021 (Friday) full day. Business resumes 3 Jan 2022 (Monday).**

Here's wishing everyone a Merry Christmas & Happy New Year!

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sampo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: AutoInsure (Claims) <claims01@autoinsure.com.sg>

Sent: Thursday, December 23, 2021 10:33 AM

To: Claims - Motor Survey <MotorSurvey@sampo.com.sg>

Subject: PRS FOR SDN8212G

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear All,

Attached for your attention.

Do revert with the SJE appointed for the above matter and conduct Pre-Repair Survey for the said vehicle at our premises.

Thank You.

Regards

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: claims01@autoinsure.com.sg

Auto Insure Pte. Ltd.
201437380M
6 Marsiling Lane S739145

t: (65) 3157 2626

f: (65) 6368 0081

w: www.autoinsure.com.sg

g.e: claims@autoinsure.com.sg

-- Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail.--

Data Privacy Policy Notice: **Auto Insure** Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.