Re: EST - OWN DAMAGED CLAIM FOR VEHICLE SJP 6004 Y DOA 17/12/21

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 27/12/2021 2:03 PM

To: Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SJP 6004 Y, (Excess \$600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Wednesday, 22 December 2021 4:11 pm

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SJP 6004 Y DOA 17/12/21

Dear all,

The vehicle has been surveyed by Adrian earlier just now, Kindly assist on OD approval.

Best Regards, **Kee Siang Lim Claims Advisor**

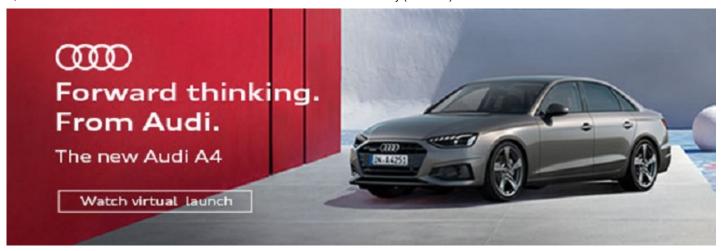
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Tuesday, 21 December 2021 6:50 PM To: 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'

Cc: 'Claims'

Subject: EST - OWN DAMAGED CLAIM FOR VEHICLE SJP 6004 Y DOA 17/12/21

Dear all,

Attached above is the estimate for your kind reference.

Thank you.

Best Regards, Jennis Tan **Claims Adminstrator**

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Saturday, 18 December, 2021 11:45 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGED CLAIM FOR VEHICLE SJP 6004 Y DOA 17/12/21

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 22/12/21 @ 2:15PM @ Ubi. Owner waiting

Thank you.

Best Regards, Jennis Tan **Claims Administrator**

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