

RE: LOD - Our Ref: SMQ 8543D and Your Ref: XD 9058U (Lonpac) / DOA: 22-12-2021 LKK
REF : CC4/LPC21013045/Bgs3 Our Ref: 21/21/22/VC00/025282

ONG LI LI <llong@lonpac.com>

Wed 1/5/2022 10:08 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 4 January 2022 11:53 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: LOD - Our Ref: SMQ 8543D and Your Ref: XD 9058U (Lonpac) / DOA: 22-12-2021 LKK REF :
CC4/LPC21013045/Bgs3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SMQ 8543D at M/s TEAM AUTOPRO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: TeamAuto Pro <teamautooffice@gmail.com>

Sent: Tuesday, January 4, 2022 4:55 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD - Our Ref: SMQ 8543D and Your Ref: XD 9058U (Lonpac) / DOA: 22-12-2021

BY EMAIL

WITHOUT PREJUDICE

Our Ref: SMQ 8543D

Your Ref: XD 9058U

Dear Cecilia,

Accident Involving: SMQ 8543D and XD 9058U

Date of Accident: 22 December 2021

Location of Accident: Along Changi Road before turning into Jalan Eunus

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair Inc. GST	\$ 5,296.50 \$4950 COR Agreed + \$346.50 GST
Add Loss of Rental	\$ 1,440.00 12 DAYS - Inv#2201.3038
*ACTUAL 9 DAYS**2 Days PRS (22/23 Dec) + 1 Day Resurvey (24 Dec) + 1 PH (25 Dec) + 1 Sunday (26 Dec) + 5 Repair Days Agreed	
Total	\$ 6,736.50
Add LTA Search Fee	\$ 7.45
GRAND TOTAL	\$ 6,743.95

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

Team AutoPro Pte Ltd

160 Sin Ming Drive #02-12

Sin Ming AutoCity

Singapore 575722

Thank you.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Cheers,

Adel

Team AutoPro Pte Ltd

Tel: 6258 1955

Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- **Forwarded message** -----

From: **TeamAutoPro North** <teamautopl@gmail.com>

Date: Thu, Dec 23, 2021 at 9:46 AM

Subject: Re: FW: 2 Days Notice: SMQ 8543 D (Our Ref) and XD 9058 U (Your Ref) 3rd Party: Lonpac Dated: 22/12/2021

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Dear Gerald,

With reference to your list of surveyors, we are agreeable with the appointment of **Mr. Lim Teow Guan - LKK** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

[Redacted]

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client’s claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Dec 23, 2021 at 9:18 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client’s vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey–Appraisal
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2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua –LKK
10	Lim Teow Guan -LKK

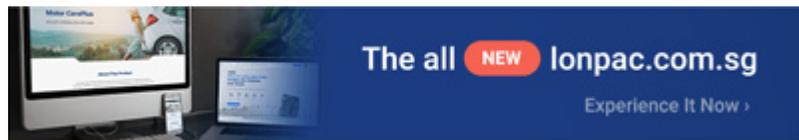
Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Thank you.

Best Regards

Gerald Poh
 Senior Claims Executive | Lonpac Insurance Bhd
 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

From: TeamAutoPro North <teamautop1@gmail.com>
Sent: Wednesday, 22 December 2021 5:51 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>
Subject: 2 Days Notice: SMQ 8543 D (Our Ref) and XD 9058 U (Your Ref) 3rd Party: Lonpac Dated: 22/12/2021

Dear Sir/Madam,

**Road Traffic Accident Involving SMQ 8543 D (Our Ref) and XD 9058 U (Your Ref)
 Dated 22 December 2021, Time around 1330HRS
 @ Along Changi Road Before Turning into Jln Eunus**

We represent our client; CAI SHIHUI, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMQ 8543 D and your insured's vehicle registration number: XD 9058 U.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please kindly send us your list of at least **ten (10) motor surveyors** within **2 working days, via**

Contact Person	Eric Lee	8879 9997
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

[Redacted Signature]

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

****Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

Team AutoPro Pte Ltd

Tel: 6258 1955 Fax: 6258 1956

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

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