

**RE: FW: 2 Days Notice: SMQ 8543 D (Our Ref) and XD 9058 U (Your Ref) 3rd Party:  
Lonpac Dated: 22/12/2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Thu 12/23/2021 9:56 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT\_Claim\_SG' <mt\_claim@lonpac.com>

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Thursday, 23 December, 2021 9:50 AM

**To:** 'assignments' <assignments@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

**Subject:** FW: FW: 2 Days Notice: SMQ 8543 D (Our Ref) and XD 9058 U (Your Ref) 3rd Party: Lonpac Dated: 22/12/2021

## Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Insured has not lodged the accident report.

Thank you.

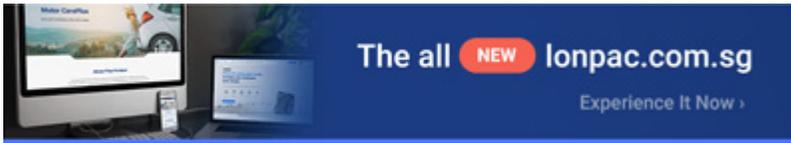
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .**

**From:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>  
**Sent:** Thursday, 23 December 2021 9:46 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: FW: 2 Days Notice: SMQ 8543 D (Our Ref) and XD 9058 U (Your Ref) 3rd Party: Lonpac Dated: 22/12/2021

Dear Gerald,

With reference to your list of surveyors, we are agreeable with the appointment of **Mr. Lim Teow Guan - LKK** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

<b>Contact Person</b>	Eric Lee	8879 9997
<b>Email Address</b>	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
<b>Survey Address</b>	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client’s claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow  
**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Thu, Dec 23, 2021 at 9:18 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sirs,

We intend to conduct a pre-repair survey of your client’s vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey–Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua –LKK
10	Lim Teow Guan -LKK

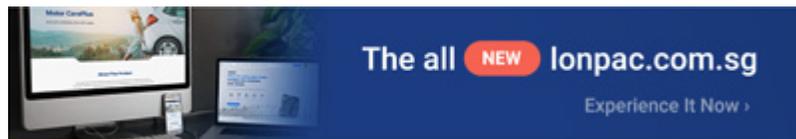
Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during***

***this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .***

**From:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>

**Sent:** Wednesday, 22 December 2021 5:51 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Subject:** 2 Days Notice: SMQ 8543 D (Our Ref) and XD 9058 U (Your Ref) 3rd Party: Lonpac Dated: 22/12/2021

Dear Sir/Madam,

**Road Traffic Accident Involving SMQ 8543 D (Our Ref) and XD 9058 U (Your Ref)  
Dated 22 December 2021, Time around 1330HRS  
@ Along Changi Road Before Turning into Jln Eunus**

We represent our client; CAI SHIHUI, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMQ 8543 D and your insured's vehicle registration number: XD 9058 U.

Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

Please kindly send us your list of at least **ten (10) motor surveyors** within **2 working days, via**

<b>Contact Person</b>	Eric Lee	8879 9997
<b>Email Address</b>	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
<b>Survey Address</b>	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.



*Your Team Of Automotive Professionals*

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,

David Seow

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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