

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 3 January 2022 9:11 AM  
**To:** 'Teo, Ericweihong'; SUR; Mavis, Chew; Cheok, Lee Wai  
**Cc:** 'Hor, Yinrul'; 'Low, Xianyu'; 'Subramaniam, Divyashni'; 'Lim, Kok-Chong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFM861S AND SLS4805B ON 22 December 2021

Dear Mavis/Kathlyn,

We have conducted the TP WP of SLS 4805B.

Please be informed that there is BI involved.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Thursday, 23 December 2021 11:15 AM  
**To:** 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFM861S AND SLS4805B ON 22 December 2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Sent:** Thursday, 23 December, 2021 10:31 AM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>

**Subject:** FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFM861S AND SLS4805B ON 22 December 2021

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

*Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120  
Tel 65-68307871  
[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)*

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**From:** Teo, Ericweihong  
**Sent:** Thursday, December 23, 2021 10:29 AM  
**To:** Rachel Ling <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>  
**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; 'Gerald' <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); [hoebengauto@gmail.com](mailto:hoebengauto@gmail.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFM861S AND SLS4805B ON 22 December 2021

Without Prejudice

Your Reference: TCMG/SLS 4805 B/1221/YMC  
Our Reference : SFM861S

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.  
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

**Eric Teo Wei Hong**  
**AIG**

*Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120*

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**From:** Rachel Ling <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>  
**Sent:** Thursday, December 23, 2021 9:51 AM  
**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; 'Gerald' <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); [hoebengauto@gmail.com](mailto:hoebengauto@gmail.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFM861S AND SLS4805B ON 22 December 2021

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

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**From:** Teo, Ericweihong [<mailto:Ericweihong.Teo@aig.com>]  
**Sent:** Thursday, 23 December, 2021 9:14 AM  
**To:** Rachel Ling <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>  
**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; [calvin@tcmg.com.sg](mailto:calvin@tcmg.com.sg); [hoebengauto@gmail.com](mailto:hoebengauto@gmail.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFM861S AND SLS4805B ON 22 December 2021



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