

Our ref: SKG 63395  
Your ref: \_\_\_\_\_

**Direct Settlement**

Date: - 3 MAR 2022

To: Lunpac Insurance

Singapore 199555

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** SKG 63395 & XE 10925  
**At/Along** North Buona Vista Road **On** 21/12/21 **@** 09:20

I am the owner of vehicle no. SKG 63395 that was involved in an accident with your insured vehicle no. XE 10925 of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>16,425.45</u>
2. Loss of Use / Rental ( <u>15</u> days @ \$ <u>170</u> per day)	\$ <u>2,550.00</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ _____
5. Others	\$ _____
<b>Total: \$ <u>19,155.95</u></b>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

**I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.**

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



**Name & Signature**

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Alan Quek/ Ms Amanda Ang  
E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg  
Fax No. 67795383

## LETTER OF AUTHORIZATION

To: Lompac Insurance  
Singapore 199555

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SKG 6339S (OWNER'S  
VEHICLE NO.) AND XE 1092S (3RD PARTY'S VEHICLE NO.)  
ON 21/12/21 (DATE) AT 09:20 (TIME)  
AT/ALONG North Buona Vista Road (ROAD)

I am the registered owner of SKG 6339S (Vehicle No.).

I hereby authorize CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorized by Cycle & Carriage Industries Pte Limited to do all or any of the followings:

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favor of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

*Ng Chioch Goh*

Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Mr Ng Chioch Goh  
NRIC No. : 991B  
Date : 11/01/22



# LONPAC INSURANCE BHD

CLAIM NO : -  
DATE : 12 JULY 2022

## DISCHARGE VOUCHER

I/We, NG CHIOCH GOH confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XE 1092S the sum of Singapore Dollar Nineteen Thousand One Hundred Fifty Five and Cents Ninety Five Only (\$19,155.95) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving XE 1092S and SKG 6339S on 21 December 2021 along NORTH BUONA VISTA ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ BUILDMATE (S) PTE LTD / TAN CHENG HUAK**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYCLE & CARRIAGE INDUSTRIES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 **SIGN HERE  
PLEASE!**

.....  
Signature of vehicle owner/Date

NG CHIOCH GOH 14/07/2022  
.....  
Name of vehicle owner /Date





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

TAX INVOICE

Invoice Name & Address

Owner Name & Vehicle Info

LONPAC INSURANCE BHD


MOTOR CLAIM DEPARTMENT

300 BEACH ROAD

#17-04/07 THE CONCOURSE

SINGAPORE 199555

Contact No 62507388



Cust No/Name

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

/Ng Chioch Goh

SKG6339S / 06/12/2019

27/12/2021/ 47756

WDD2130802A7002826

26492080012216

MB/E 200 SEDAN AVANTGARDE

029 992 Selenite Gr/ 042 201 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WL001605	Credit	28/01/2022/ 10:48	AQ	305 / Alan Quek Ai Lun	54176	28177275	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
							F.O.C.
M BPNSUN							
POLICY NO/ACC DATE :1900252912 // 21-12-2021							
DRIVE IN:21-12-2021 // TP CAR NO:XE1092S (LONPAC INSURANCE)							
DATE IN/DATE SURVEY:27-12-2021 // LKK RASUL							
BY/AUTHORIZED ON :CECILIA CHONG // 27-12-2021					0.10		380.00
A BPILAB							
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO							240.00
STANDARD SETTINGS.NETT							
A BPILAB							
REMOVE & INSTALL PETROL TANK FILLING HOSE FOR NECESSARY REPAIR OR REPL					0.07		560.00
A BPILAB							300.00
RENEW REAR WINDSHIELD							
S BPNSUB							60.00
SUPPLY & TRANSFER IPC REAR WINDSHIELD SOLAR FILM							
S BPNSUB							540.00
LABOUR TO TRANSFER TYRE FROM RIM							
A BPILAB							960.00
INSPECT & CONDUCT WHEEL ALIGNMENT.NETT							
A BPILAB							3840.00
REMOVE & INSTALL REAR BOOT LID COMPARTMENT INTERIOR							
A BPILAB							
REMOVE & REPLACE REAR RIGHT FENDER & REMOVE REAR SUPPORT							2100.00
ASSY COMPONENTS & REFINISH.							
A BPIRES							
RESPRAY REAR RIGHT DOOR, REAR RIGHT FENDER, REAR BUMPER							
& REAR END PANEL					1.00	690.65	690.65
X RH/R DISC WHEEL					1.00	1518.87	1518.87
X REAR WINDSHIELD					2.00	160.11	320.22
X GLAZING REPAIR KIT					1.00	2579.50	2579.50
X RH/R FENDER					1.00	780.70	780.70
X ADHESIVE SEALANT					1.00	102.50	102.50
X TWO-COMPONENT ADHESIVE					1.00	105.52	105.52
X SEAM SEAL SEALANT							

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

# TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
LONPAC INSURANCE BHD	Cust No/Name /Ng Chioch Goh
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SKG6339S / 06/12/2019
300 BEACH ROAD	Date In/Mileage 27/12/2021/ 47756
#17-04/07 THE CONCOURSE	Chassis No WDD2130802A7002826
SINGAPORE 199555	Engine No 26492080012216
Contact No 62507388	Make/Model MB/E 200 SEDAN AVANTGARDE
	Colour/Trim 029 992 Selenite Gr/ 042 201 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WL001605	Credit	28/01/2022/ 10:48	AQ	305 / Alan Quek Ai Lun	54176	28177275	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
X INSULATION					1.00	18.35	18.35
X TANK FILLER RECESS					1.00	254.58	254.58

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	6,370.89	7% GST on	Nett 15350.89	15,350.89
Labour	8,620.00			1074.56
Standard Menu	0.00			
Specialist Job	360.00		Total Payable	16,425.45
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	0.00		Total Due	16,425.45
Total(w/o GST)	15,350.89			

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# FLEXI-DRIVE ENTERPRISE

SKG 63395

INVOICE



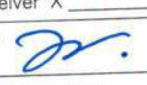
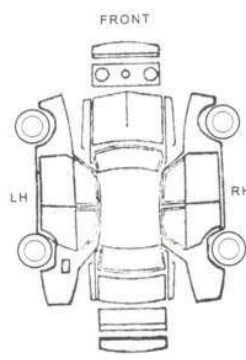
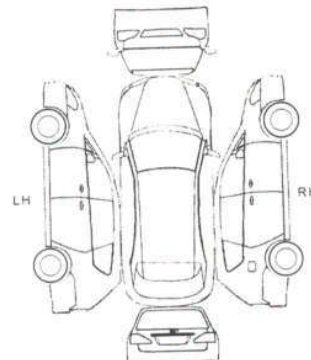
RA: 09773

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875

Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg

H/Phone: 9667 5455 (24 Hrs)

ALAN.

V. A. No.	Vehicle Regn. No.	Model Type	Renting Location
	2K 9247X		188 Pandan Loop CCL
Reference	Agreed Return Date	5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)	
\$181.90 per Day		Time / Date In 11 Jan 22 1900hrs	
\$ per Week		Time / Date Out 27/12/21 11:25am	
\$ per Month		Total / Time Chargeable	
Hirer's Name	KM In	Rental Charges	
NG CHIOCH GOH		Dollars Cents	
Address	KM Out	Total 15 Days Rental	
2K 101 CLEMENT ST 14 C1201012		B181.90 per Day + 1500	
I/C No.	KM Drvn		
991B			
Reference Contact			
Tel. No.			
Driver's Name	Passport / IC No. / Country		
Ms Loh Lay Khay	58535280F		
Address			
AD ABAN			
Driving Licence No.	Expiry	Issued by	
285352802			
Additional Driver		Tel. No. (Home)	
Address		Passport / IC No. / Country	
Driving Licence No.	Expiry	Issued by	
Method of Payment			
BILL TO: CYCLE & CARRIAGE IND PTE LTD 188 PANDAN LOOP			
<p>- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY.</p> <p>- THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE.</p> <p>Hirer's signature signifies acceptance of agreement.</p>			
<p>X </p> <p>Hirer's Signature / Company Stamp</p>			
Remarks			
Refund Received \$		by receiver X	
Out by 		In by 	
 <p>FRONT</p> <p>LH RH</p> <p>REAR</p> <p>CAR</p>		 <p>FRONT</p> <p>LH RH</p> <p>REAR</p> <p>MPV</p>	

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

XE1092S

Date of Accident

21/12/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **21/02/2021 - 20/02/2022**Requested By ..... **Angel Lee Jia Lin (CYCLE & CA...**Requested Date ..... **21/12/2021 16:46**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, 30 June 2022 3:26 pm  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: ACCIDENT INVOLVING XDE1092S & SKG6339S ON 21/12/2021 \*\*\* LKK REF: CC4/LPC21013028/R1ga3

## Lonpac External - General

Dear Cecilia,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Wednesday, 29 June 2022 5:29 pm  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING XDE1092S & SKG6339S ON 21/12/2021 \*\*\* LKK REF: CC4/LPC21013028/R1ga3

Lonpac Ref: -

LKK Ref: CC4/LPC21013028/Rga3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 02/01/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.



This is a BOLA S15 collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "CYCLE & CARRIAGE INDUSTRIES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,462.06	\$16,425.45
2. Loss of Rentalw/GST (15days x \$170.00)	\$ 2,728.50	\$ 2,728.50 (15days x \$181.90) W/GST
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 21,192.56</b>	<b>\$ 19,155.95</b>

\*\*12days recommendation for repair + 2WEEKENDS + 1PRS = 15days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

The above is for your approval.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*