

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, December 22, 2021 11:45 AM  
**To:** 'GERALD POH WEE BIN'; assignments; Admin A  
**Cc:** 'MT\_Claim\_SG'  
**Subject:** RE: SKG6339S / XE1092S Date of accident:21-12-2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 22 December, 2021 11:34 AM  
**To:** Alan Quek <alan.quek@cyclecarriage.com.sg>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>  
**Subject:** FW: SKG6339S / XE1092S Date of accident:21-12-2021

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Alan,

For assessment of liability and Direct Settlement, please liaise with LKK Auto Consultants Pte Ltd.

Aside to LKK – Attn : Summer,

FYA. We shall email insured's report and TP's video footage in separate email.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, 22 December 2021 10:49 am  
**To:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: SKG6339S / XE1092S Date of accident:21-12-2021

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Alan,

We attached a copy of insured's statement for your attention.

We are of the view that liability is not clear unless your client has the video footage to show otherwise.

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Sent:** Wednesday, 22 December 2021 10:28 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** SKG6339S / XE1092S Date of accident:21-12-2021

**LONPAC INSURANCE BHD**

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SKG 6339 S & XE 1092 S.**  
Along **NORTH BUONA VISTA ROAD.**

We have instructs by our client's of motor vehicle no:**SKG 6339 S**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair and other consequential loss.

In order that you are the insurer of vehicle no:**XE 1092 S** are willing to DIRECT SETTLEMENT and other incidental claims. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



Exceptional Journeys



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