



## Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer Ho Chuen Kin  
NRIC Sxxxxx157J insured of vehicle GJS 9451 D against  
your insured vehicle number GBT 5544M ( china. )  
On the accident dated on 16.12.2021 (ddmmyyyy) along Slip Road Entrance  
into CTE from Madiperson Road.

Dated this 18 (day) of Dec (month) 2021.

\_\_\_\_\_  
Charmaine Kong  
Volkswagen Group Singapore  
Accident Claims Dept.  
[charmaine.kong@vw.com.sg](mailto:charmaine.kong@vw.com.sg)  
DID : 63057176/ 63057299  
HP: 92361399

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice Preview

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Company  
CHINA TAIPING INSURANCE (S) PL  
3 ANSON ROAD  
#18-00 SPRINGLEAF TOWER  
Singapore 079909

Customer Details:  
Mr  
HO  
CHUEN KIN  
772 WOODLANDS DRIVE 60  
#08-164  
Singapore 730772

Document no.  
Document date 18-12-2021  
Customer no. 5211001170  
Customer GST-ID 200208384E  
Dealer 30001  
Job order number 2021048158/ 1  
Job order date 18-12-2021  
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SJS9451D	5C23EZ	27-02-2019	WVWZZZ16ZKM708121	NBS succ. BMTDESIG 77 D7F	21

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	480.00	513.60
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
5C5807417CBGRU	Cover For Bumper Primed	1	pcs.	1,380.42	#1	1,380.42	1,477.05
	LABOUR	3	pcs.	840.00	#1	2,520.00	2,696.40
	SPRAY PAINTING	3	pcs.	800.00	#1	2,400.00	2,568.00
	NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,380.42	7%	499.83	7,140.42	7,640.25
Total	760.00	6,380.42		499.83	7,140.42	7,640.25

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](https://www.volkswagen.com.sg)

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This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.