

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734

Letter of Demand

WITHOUT PREJUDICE

Date: 02/03/2023

Attn: AIG Asia Pacific Insurance Pte. Ltd. (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBK3790B Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against your insured vehicle no: YQ4830J on accident date 16/12/2021

The below following is:

1) Cost of Repair = \$3,700.00

Total = \$3,996.00 (GST 8%)

2) Loss of Use (04 days x \$80.00) = \$320.00

3) LTA Search = \$7.45

Total = \$4,323.45

Regards



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD
37 LOYANG WAY SINGAPORE 508734

LETTER OF AUTHORISATION

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own
Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD
#04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBK3790B (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss

of use ("The Claim") for my vehicle no. GBK3790B that was damaged

involving in the accident which occurred on 16/12/2021 (Date)

along/at ECP (Location)

involving vehicle/s no. GBK3790B, YQ4830J ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that
they are deem fit and the workshop is further authorised to receive payment to
settlement of my claim with payment cheque/s being made in favour to the
workshop.

I further acknowledge that any settlement the workshop may reach with your
company on my behalf is on a without prejudice and without admission of liability
basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 17 (Day) of DECEMBER (Month) 2021 (Year).


Signature / Company Chop

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,996.00** (Repair Cost), **S\$320.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **GBK 3790B** that was damaged pursuant to the accident which occurred on **16/12/2021** (date) along **ECP** (location) involving vehicle no/s **YQ 4830J**. This is pursuant to the inspection conducted on **22/12/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PAN PACIFIC VAN & TRUCK LEASING PTE LTD** (the third party claimant”) of vehicle no. **GBK 3790B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBK 3790B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

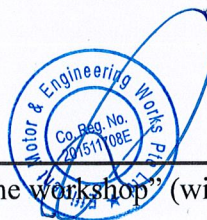
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of MARCH (month) 2023 (year)



TTK

Signed by appointed surveyor



Signed by “the workshop” (with chop)



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734
Business Registration No: 201511708E
Tel: 6284 0827 Fax: 6341 6758

BILL TO :

AIG ASIA PACIFIC INSURANCE PTE LTD

NO. 78 #07-16
SHENTON WAY AIG BUILDING
SINGAPORE 079120
TEL : 64193000 FAX :

TAX INVOICE

INVOICE : EM202303-0008
DATE : 01/03/2023
JOB NO. : JO202112-0638
VEH. NO. : GBK3790B
VEH.MODEL : NV350
MILEAGE :
STAFF ID : JESSIE ONG
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY	UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR DOA : 16/12/2021	1.00		3700.00	3,700.00

REMARKS : T/PARTY CLAIM - DOA: 16/12/2021

AMOUNT : S\$

THREE THOUSAND NINE HUNDRED AND NINETY-SIX DOLLARS AND
ZERO CENTS ONLY

SUB TOTAL	:	\$	3,700.00
GST 8%	:	\$	296.00
TOTAL S\$:	\$	3,996.00

TERMS :

NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.
Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account
Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Dec 2021 / 13:25:46

Receipt Date/Time : 20 Dec 2021 / 13:25:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211220-002021

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YQ4830J				
As at 16 Dec 2021/18:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - YQ4830J			
	Enquiry Fee	7.00	0.49	7.49
	20211220132307032256			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	454718XXXXXX5078	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 6 January 2022 9:11 AM
To: ACMESINC@SINGNET.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING YQ 4830J & GBK 3790B ALONG/AT ECP ON 16/12/2021

Our Ref: CC4/AIG21013018/rs3

ACME METAL & GLASS PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING YQ 4830J & GBK 3790B ALONG/AT ECP ON 16/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from GBK 3790B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly let us have video footage as stated in your accident report.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Dec 2021 18:24	Clm Dtl Modified	Claimant's Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD.	[A] Lee Su Li
2	22 Dec 2021 18:24	Clm Veh Model Changed	(205116) NISSAN NV350 2.5 (A).	[A] Lee Su Li
3	22 Dec 2021 18:24	Clm Created	Reg No: GBK3790B. Acct Date: 2021/12/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Efficient Motor & Engineering Works Pte Ltd (HQ)	[A] Lee Su Li
4	22 Dec 2021 18:24	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	22 Dec 2021 18:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/31	[A] Lee Su Li
6	22 Dec 2021 18:24	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	22 Dec 2021 18:24	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Dec 2021 18:24	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Dec 2021 18:25	Label Added	(19):Fastlane.	[A] Lee Su Li
10	22 Dec 2021 18:25	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	24 Feb 2022 17:52	Adj Adjuster Assigned	ACCUSER4 -> Thevan Thomas Karthikesavan	[A] Lee Su Li
12	20 Mar 2023 23:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	20 Mar 2023 23:26	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	20 Mar 2023 23:26	Clm Dtl Modified	JPJ Reg. Date: -> 2020/06/29.	[A] JOANNE LEE KHANG MIN
15	20 Mar 2023 23:26	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	21 Mar 2023 09:31	Adj Mandate Request	Cur.Req:4323.45:Liability: 100% (BOLA27) *Quantum: \$4,323.45(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	24 Mar 2023 14:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/31. Mandate Remarks: Approved:\$4,323.45: Please proceed with settlement @\$4,323.45[COR \$3,996.00, LOU (\$80.00/per day)-\$320.00, LTA -\$7.45]** subject to final repair bill & ATA	[I] Chew, Yvonne
18	24 Mar 2023 14:46	Adj Mandate Set	Approved:4323.45:Approved:\$4,323.45: Please proceed with settlement @\$4,323.45[COR \$3,996.00, LOU (\$80.00/per day)-\$320.00, LTA-\$7.45]** subject to final repair bill & ATA	[I] Chew, Yvonne

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2751597	23 Dec 2021 15:55:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBK3790B	YQ4830J	11.00
2934681	20 Mar 2023 23:26:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBK3790B	YQ4830J	11.00