

TAN KIM LIAN

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 17-01-2022

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIMS DEPT.

78 SENTON WAY

#09-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLU 8886 E AND SLW 8759 D
ALONG CTE TOWARDS SLE ON 18-12-2021

I / We, the owner of Vehicle No. SLU 8886 E which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

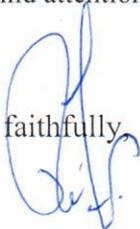
1.	Costs of repair	-	\$5440.09
2.	Loss of Use/Rental fees <u>9 DAYS</u>	-	\$1350.00
3.	Police / GIA report / LTA fees	-	\$ 2.00
4.	Surveyor report fees	-	
5.	Others	-	
	Total:		<u>\$6792.09</u>

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLU 8886 E AND SLW 8759 D
ALONG CTE TOWARDS SLE
ON 18-12-2021

BY THE LETTER OF AUTHORITY, I / We, TAN KIM LIAN
NRIC NO. S1507708E The owner of Vehicle No. SLU 8886 E

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 20 (day) 12 (month) 2021 (year)



Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, ALAN'S UNITED AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS\$6,240.00 (Global Sum) for vehicle no. SLU 8886E that was damaged pursuant to the accident which occurred on 18/12/2021 (date) along CTE TOWARDS SLE (location) involving vehicle no/s SLW 8759D.

This is pursuant to the inspection conducted on 22/12/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TAN KIM LIAN (the third party claimant”) of vehicle no. SLU 8886E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLU 8886E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28th (day) of March (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16224

Vehicle Insured : SLW8759D
Accident Date : 18-Dec-2021

Date : 31-Dec-2021

Our Ref : 021188 (AIG) / CHAN

PAGE : 1

TAN KIM LIAN
BLK 603 YISHUN STREET 61
#07-345
Singapore 760603

FINAL REPAIR COST FOR HONDA STEPWAGON SPADA SLU8886E

1 pc Tail gate	1,950.00	
1 pc Rear outer door	1,450.70	
1 pc Rear outer door outer garnish	721.40	
1 pc Rear n/s w/s glass moulding	97.20	
1 pc Rear o/s w/s glass moulding	65.40	
1 pc Rear n/s door "STEPWGN"emblem	55.60	
1 pc Rear n/s door logo	58.70	

	4,399.00	
Less 20% :	879.80	

		3,519.20
1 pc Rear w/s glass sealant		80.00 sn
1 pc Rear no.plate with box		45.00 sn
To remove & refix rear windscreen glass and conduct water leak test.		160.00
To remove roof lining, front and rear seats, trim board and carpet		60.00
To putty and spray replaced parts		720.00
To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts		500.00

		5,084.20
Add 7% GST :		355.89

Total :		S\$ 5,440.09
		=====

Singapore Dollars Five Thousand Four Hundred and Forty and Cents Nine Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

INVOICE NO. **H22017**

CUSTOMER

TAN KIM LIAN
C/O ALAN'S UNITED AUTO PTE LTD
BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.
ATTN: MR. ALAN KHONG

DATE : 13.01.2022
REF.NO : ---
TERM : CASH

RENTAL FEES FOR :-

s/no.	vehicle no.	vra no.	reference	no. of day/s	unit price	amount
1	SKP 8686D	17451	SLU 8886E	9	\$ 150.00	\$ 1,350.00
		***	*****	***		

TOTAL : **\$ 1,350.00**

PAYMENT MODE:

BY CHEQUE: HUI SHOON CAR RENTAL
BANK TRANSFER: DBS 015-900828-2
PAYNOW TO UEN: 53013461J

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL

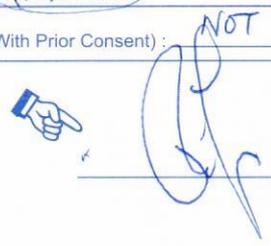
HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

VRA NO:

17451

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR		Vehicle No: SKP8686D	Mileage Out: 90052
Hirer: <u>Tan Kim Lian</u>		Make & Model: <u>Toyota Wish</u>	Auto / Manual Group: <u>Auto</u>
NRIC / Passport No: <u>S1507708E</u>	Date of Birth: <u>29/12/1961</u>	OUT : Date: <u>20/12/21</u>	OUT : Time: <u>2.20pm</u>
Address: <u>B1K 603 Yishun Street 61</u> <u>#07-345 S(760603)</u>		Replace Veh No:	Mileage Out:
Driving Licence No: <u>S1507708E</u>	Pass Date: <u>07-08-1979</u>	OUT : Date:	OUT : Time:
Contact Number: <u>88318358</u>		CHARGES	
		Daily <u>9</u> @ \$ <u>150/-</u> per day	<u>1350.00</u>
		Weekly @\$ per week	
		Monthly @\$ per month	
		Hours @\$ per hour	
		Others @\$	
		SUB-TOTAL \$ <u>1350.00</u>	
DRIVERS PARTICULARS (if different from Hirer)		PETROL LEVEL	
Appointed Driver: _____		Out	E 1/4 1/2 3/4 F
NRIC / Passport No: _____	Date of Birth: _____	In	E 1/4 1/2 3/4 F
Address: _____			
Driving Licence No: _____	Pass Date: _____	TOTAL CHARGES \$ <u>1350.00</u>	
Contact Number: _____			
Terms & Conditions		IMPORTANT! FOR SINGAPORE USE ONLY	
ADDITIONAL S\$3000.00 EXCESS		Excess Liability: <u>S\$2,500.00</u>	
For Hirer / Driver		Malaysia Excess (With Prior Consent): <u>NOT ALLOWED</u>	
Age 23 years old & below.		Hirer's Signature: 	
Age 70 years old & above.		Addition Driver's Signature: _____	
Less than Two (2) years Driving Experience.			
Malaysia Excess (Exclude Towing Fees and Any Charges In Malaysia) - S\$3,500.00			
REMARKS			
<u>SLU8886E</u>			

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

*** IMPORTANT**

- ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>29/12/21</u>	<u>5.20pm</u>	<u>90490</u>		

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLW8759D

Date of Accident

18/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **07/03/2021 - 06/03/2022**Requested By **KHONG SHI JIE (ALAN'S UNITE...**Requested Date **20/12/2021 12:05****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG21013011/Kps3

05 JAN 2022

PARDEEP DASS S/O JAGMANDAR DASS
463C SEMBAWANG DRIVE
#20-399
SINGAPORE 753463

Dear Sir/Madam,

**ACCIDENT INVOLVING SLW 8759D(AIG) AND SLU 8886E AT/ALONG CTE
TOWARDS SLE ON 18/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLU 8886E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Dec 2021 18:01	Clim Dtl Modified	Claimant's Name: -> TAN KIM LIAN.	[A] Lee Su Li
2	22 Dec 2021 18:01	Clim Veh Model Changed	(205927) HONDA STEPWAGON 1.5 (A).	[A] Lee Su Li
3	22 Dec 2021 18:01	Clim Created	Reg No: SLU8886E. Acct Date: 2021/12/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] Lee Su Li
4	22 Dec 2021 18:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	22 Dec 2021 18:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/31	[A] Lee Su Li
6	22 Dec 2021 18:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	22 Dec 2021 18:01	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expre ss)	[A] Merimen Administrator
8	22 Dec 2021 18:01	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Dec 2021 18:01	Label Added	(19):Fastlane.	[A] Lee Su Li
10	22 Dec 2021 18:01	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	29 Dec 2021 11:59	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] CHEW HSIAO TONG
12	10 Feb 2022 12:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	10 Feb 2022 12:04	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	10 Feb 2022 12:04	Clim Dtl Modified	JPJ Reg. Date: -> 2020/11/06.	[A] JOANNE LEE KHANG MIN
15	10 Feb 2022 12:04	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	17 Mar 2022 09:38	Adj Mandate Request	Cur Req:6242.09;Liability: 100% (B27) *Quantum: (a)CORw/GST: \$5,440.09 + (b)LOR(8days x \$100.00): \$800.00 + (c)Search fee: \$2.00 = Total: \$6,242.09 *5 recommendation repair days + 1PH + 1Sunday + 1 PRS = 8days *For your approval please.	[A] CHEW HSIAO TONG
17	18 Mar 2022 10:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/31	[I] Yong, Joanne
18	18 Mar 2022 10:14	Adj Mandate Set	Approved:6242.09.	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2751627	23 Dec 2021 16:35:56	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLU8886E	SLW8759D	11.00
2764664	10 Feb 2022 12:04:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLU8886E	SLW8759D	11.00
2775171	21 Mar 2022 09:57:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLU8886E	CHEW HSIAO TONG	xx.xx

