

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 22 December, 2021 11:28 AM
To: sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com
Cc: paneurobikes
Subject: URGENT - FW: SNM21D207364/C02/SMR5945S/THAMY L /FW: 3rd Party Claim survey Request - Accident between FBS 8243P/SMR 5945S on 16.12.2021 at Blk 650 Jln Tenaga
Attachments: O/R: SNM21D207364/C02/SMR5945S/THAMY L /FW: 3rd Party Claim survey Reque... (1.64 MB)
Importance: High

[Confidential]

Hi LKK

Please conduct PRS ASAP.

Please contact Pan Euro bikes as follows :

Kin Wah

Pan Euro Bikes Pte Ltd

Tel : +65 6299-4929

Fax : +65 6299-4430

Mobil : +65 9731-7133, +65 8121-2173

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pauline Tham

Sent: Tuesday, December 21, 2021 1:32 PM

To: paneurobikes <paneurobikes@singnet.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207364/C02/SMR5945S/THAMY L /FW: 3rd Party Claim survey Request - Accident between FBS 8243P/SMR 5945S on 16.12.2021 at Blk 650 Jln Tenaga

Without Prejudice

Hi Kin Wah

Thanks for reply

Hi LKK

Please conduct PRS asap.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

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From: paneurobikes <paneurobikes@singnet.com.sg>

Sent: Monday, December 20, 2021 4:56 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: RE: SNM21D207364/C02/SMR5945S/THAMY L /FW: 3rd Party Claim survey Request - Accident between FBS 8243P/SMR 5945S on 16.12.2021 at Blk 650 Jln Tenaga

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Hi Pauline,

Thank you for the arrangement. We have no preference as to the surveyor, kindly assign at your discretion. However please arrange it for Wednesday 22nd Dec. Do ask the appointed surveyor to liaise with myself at 9731-7133.

Best Regards,
Kin Wah

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Monday, 20 December 2021 3:55 pm

To: paneurobikes@singnet.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207364/C02/SMR5945S/THAMY L /FW: 3rd Party Claim survey Request - Accident between FBS 8243P/SMR 5945S on 16.12.2021 at Blk 650 Jln Tenaga

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, December 20, 2021 11:28 AM
To: paneurobikes@singnet.com.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207364/C02/SMR5945S/THAMY L /FW: 3rd Party Claim survey Request - Accident between FBS 8243P/SMR 5945S on 16.12.2021 at Blk 650 Jln Tenaga

Without Prejudice

Dear Pauline,

Please conduct PRS for FBS8243P.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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Note: officer in charge Alfred Toh 63896183.

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Thank you

Chong Boon Sen
Claims Department

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From: PanEuroBikes <paneurobikes@singnet.com.sg>

Sent: Saturday, 18 December 2021 2:26 pm

To: Claims Dept of CTI claimsdept@sg.cntaiping.com

Subject: 3rd Party Claim survey Request - Accident between FBS 8243P/SMR 5945S on 16.12.2021 at Blk 650 Jln Tenaga

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Dear Claims,

Kindly arrange a 3rd Party claims survey for our vehicle FBS 8243P referenced to the subject matter. Please find estimate and GIA report attached. The parts prices are unavailable yet as this is a recent model and I will furnish again once I have acquired price advise.,

Kindly also advise who the OIC is, thank you very much.

Best Regards,

Kin Wah

Pan Euro Bikes Pte Ltd

Tel : +65 6299-4929

Fax : +65 6299-4430

Mobil : +65 9731-7133, +65 8121-2173

Email : paneurobikes@singnet.com.sg



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