

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 22 December, 2021 11:12 AM  
**To:** VAuG Claims; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SKL212L - China - DOA: 19/09/2021 - Arrange TP Survey - CTP Ref: SNM21D205313/C02/TANCHC

### WITHOUT PREJUDICE

Dear Raymond,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** VAuG Claims <claims@vinsautogroup.com.sg>  
**Sent:** Wednesday, 22 December 2021 11:10 AM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SKL212L - China - DOA: 19/09/2021 - Arrange TP Survey - CTP Ref: SNM21D205313/C02/TANCHC

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Good morning,

Please assign to LKK

Thanks!

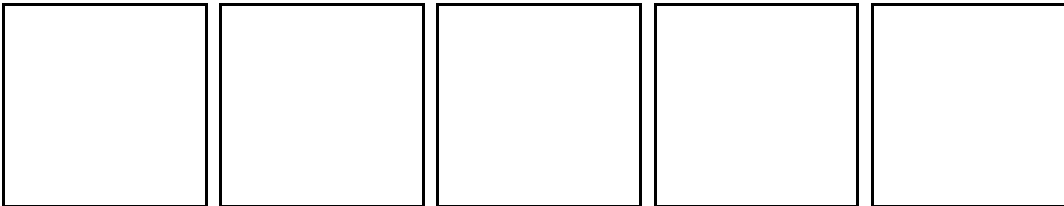
Best Regards

Raymond Teo



Sin Ming AutoCity  
160 Sin Ming Drive  
Singapore 575722  
Showroom/Office: #03-03  
Workshops: #08-08/09/10  
Tel: 64532121 (4 lines)  
Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

On Wed, 22 Dec 2021 at 11:07, Tan Chew Chik Jacqueline  
<[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM21D205313/C02/TANCHC**

**Your reference: SKL212L**

Dear Sirs,

**ACCIDENT INVOLVING SLX7732G & SKL212L ON 19/09/2021**

We refer to your email of 22/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** Wednesday, 22 December 2021 10:56 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** SKL212L - China - DOA: 19/09/2021 - Arrange TP Survey

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Please arrange a TP survey as soon as possible.

Location:  
Sin Ming Autocity  
160 Sin Ming Drive #08-09  
Singapore 575722

Please send us the surveyor list

Thanks and regards,  
Raymond Teo

Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

Tel: 64532121 (4 lines)

Fax: 64599795

Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)

Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 20th November 2017, we have changed our email address! \*\*