

Our Ref: CT1221/SHD4699S/JW(st)
Date: 28.01.2022

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 20.12.2021 INVOLVING SHD4699S & SLJ9592D ALONG TAMPINES CENTRAL 1

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4699S, which was involved in the captioned accident with your insured vehicle No SLJ9592D.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,666.65
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,284.22
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: -

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG**

**Hyundai Ioniq SHD4699S , SLJ9592D
TAMPINES CENTRAL 1**

ON 20-Dec-21 16:35

I / We

NG WOEI CHIANG

(Hirer) NRIC No.: **SXXXX998H**

and/or

(Relief) NRIC No.: **SXXXX998H**

Taxi Number

SHD4699S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

21-Dec-2021

Name of Hirer

NG WOEI CHIANG

Hirer NRIC

SXXXX998H

Signature :



Address

**870 WOODLANDS STREET 81 #09-...
730870**

Contact No.

90080745

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,100.00** (Global Sum) for vehicle no. **SHD 4699S** that was damaged pursuant to the accident which occurred on **20/12/2021** (date) along **TAMPINES CENTRAL 1** (location) involving vehicle no/s **SLJ 9592D**.

This is pursuant to the inspection conducted on **22/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 4699S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 4699S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1st (day) of April (month) 2022 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
80 LAYANG DRIVE
SINGAPORE 330888

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P.20.12.2021

VEHICLE NO
SHD4699S

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2020

CHASSIS CODE
KMH851CVLU191613

INV. NO/DATE
91638135 24.01.2022

JOB NO.
305498717

ODOMETER READING

DATE/TIME IN
21.12.2021 14:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0578	COVER-FR BUMPER#	1	430.90	20.00	344.72
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0004	04-01-0104-0573	PANEL-FENDER RH#	1	588.80	20.00	471.04
0005	04-01-0104-3913	EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0006	04-01-0104-3918	BRACKET-FR BUMPER SIDE RH	1	35.00	20.00	28.00
0007	04-01-0104-2686	MOULDING-FRONT BUMPER RH	1	93.45	20.00	74.76
SUB-TOTAL				:		1,252.20

JOB NATURE

0001 PB PANEL BEATING (SHD4699S) 700.00 700.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER RESPONSIBILITY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91638135	2,666.65	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4699S

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2020

CHASSIS CODE
KMHC851CVLU191613

INV. NO/DATE
91638135 24.01.2022

JOB NO.
305498717

ODOMETER READING

DATE/TIME IN
21.12.2021 14:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	17-01	CHECK ALL LIGHTING		20.00		20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		20.00		20.00
SUB-TOTAL			:			1,240.00

Items total	2,492.20
Add GST @ 7.000 %	174.45
Invoice amount	2,666.65

Issued by : KATHERINETAN 24.01.2022 10:28:34
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91638135	2,666.65	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120347

Date: 21 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/12/2021 @ 16:35 hrs
ALONG TAMPINES CENTRAL 1
INVOLVING SLJ9592D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4699S** (the "Taxi"). The Taxi was hired to **NG WOEI CHIANG IC NO SXXXX998H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLJ9592D

Date of Accident

20/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **30/12/2020 - 29/12/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **21/12/2021 16:10****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 11 January 2022 12:15 PM
To: aarontoh@hotmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SLJ 9592D(AIG) AND SHD 4699S AT/ALONG CAR PARK EXIT FROM 1 TAMPINES PLAZA ON 20/12/2021

11 Jan 2022

Mr Toh Wei Wah Aaron
Driver: Zhu Lin

[By Email Only]

Dear Sir/Madam,

You Ref: SLJ9592D

Our Ref: CC4/AIG21013007/Vpa3

ACCIDENT INVOLVING SLJ 9592D(AIG) AND SHD 4699S AT/ALONG CAR PARK EXIT FROM 1 TAMPINES PLAZA ON 20/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD4699S against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your vehicle was coming out from minor road and collided with third party who was driving along main road. Under Motor Accident Guide, vehicle approaching the major road from a minor road should stop at the "stop" line to give way to oncoming traffic on the major road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Dec 2021 17:53	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	22 Dec 2021 17:53	Clim Veh Model Changed	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	22 Dec 2021 17:53	Clim Created	Reg No: SHD4699S. Acct Date: 2021/12/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	22 Dec 2021 17:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Dec 2021 17:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/31	[A] HOW MEI KWAN
6	22 Dec 2021 17:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Dec 2021 17:53	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expre ss)	[A] Merimen Administrator
8	22 Dec 2021 17:53	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Dec 2021 17:54	Label Added	(23):Express.	[A] HOW MEI KWAN
10	22 Dec 2021 17:54	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] HOW MEI KWAN
11	24 Feb 2022 23:26	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	24 Feb 2022 23:26	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	24 Feb 2022 23:26	Clim Dtl Modified	JPJ Reg. Date: -> 2020/10/30.	[A] JOANNE LEE KHANG MIN
14	24 Feb 2022 23:26	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	04 Mar 2022 16:47	Adj Mandate Request	Cur.Req:3194.22:Liability: 100%(B9) *Quantum: (a)CORw/GST: \$2,666.65 + (b)LOR(3days x \$125.19): \$375.57 + (c)LOI(3days x\$50):\$150.00 + (d)Search fee: \$7.45 = Total: \$3,194.22 *3 recommendation r	[A] CHEW HSIAO TONG
16	29 Mar 2022 10:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/31. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
17	29 Mar 2022 10:27	Adj Mandate Set	Approved:3194.22:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

[11/01/2022 12:16] CHEW HSIAO TONG:
100% B9

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2751631	23 Dec 2021 16:43:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD4699S	SLJ9592D	11.00
2768860	24 Feb 2022 23:26:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD4699S	SLJ9592D	11.00

