

Re: Please forward repair estimate ; For your ref : SJT452E ; RE: PRI \ CMTD2103787/GPL(nr) - SJT452E (Pre-inspection) / Your Vehicle : WC1526E| DOA -21/12/2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 23/12/2021 11:22 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Pau Loong,

Enclosed documents of SJT 452E.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Wednesday, 22 December 2021 5:21 pm

To: JL Perfect Autowork <jlperfectautowork@gmail.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Please forward repair estimate ; For your ref : SJT452E ; RE: PRI \ CMTD2103787/GPL(nr) - SJT452E (Pre-inspection) / Your Vehicle : WC1526E| DOA -21/12/2021

Dear Irene,

Thank you for your email and we acknowledge receipt of the enclosed and will revert in due course.

By email copy to M/s LKK AUTO,

Please revert on marked estimates after pre-lim survey for our review for this case, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Wednesday, December 22, 2021 5:09 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; admin-d@lkkauto.com; assignments@lkkauto.com; SUR <sur@lkkauto.com>

Subject: Re: Please forward repair estimate ; For your ref : SJT452E ; RE: PRI \ CMTD2103787/GPL(nr) - SJT452E (Pre-inspection) / Your Vehicle : WC1526E | DOA -21/12/2021

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Dear Pau Loong,

We refer to your email dated 22/12/2021.

Please find enclosed our client's (SJT452E) GIA Report and a copy of Repair Estimate for your kind attention.

Kindly advise liability after you have studied the said case.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Dec 22, 2021 at 1:36 PM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Irene,

Thank you for your email below and while we acknowledge receipt of the footage, we note that we are still pending your client's copy of the e-file report and kindly forward the copy of the repair estimate, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Wednesday, December 22, 2021 1:29 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: Please forward footage, e-file report ; For your ref : SJT452E ; RE: PRI \ CMTD2103787/GPL(nr) - SJT452E (Pre-inspection) / Your Vehicle : WC1526E | DOA -21/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pau Loong,

We refer to your email dated 22/12/2021.

Please find enclosed our client's (SJT452E) video footage for your kind attention.

Kindly note we are still pending from receiving the GIA Report from our client. We will send a copy to you once we receive it.

Meanwhile, please advise liability and we are looking forward to hearing from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Dec 22, 2021 at 11:26 AM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir / Madam.

With reference above, please forward the footage, e-file report, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, December 22, 2021 10:24 AM
To: JL Perfect Autowork <jlperfectautowork@gmail.com>; Gnoh, Pau Loong <Pauloong.Gnoh@sompo.com.sg>
Subject: PRI \ CMTD2103787/GPL(nr) - SJT452E (Pre-inspection) / Your Vehicle : WC1526E | DOA -21/12/2021

Our Reference : CMTD2103787/GPL
Your Reference: SJT452E

Date: 22/12/2021

Without Prejudice
EMAIL ONLY

OUR Email:

motorsurvey@sompo.com.sg

Attention:
M/S JL PERFECT AUTOWORK PTE LTD

Dear Irene,

ACCIDENT INVOLVING WC1526E & SJT452E ON 21.12.2021

We refer to your Notice of Accident dated 21/12/2021.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ Pauloong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	

Raleigh Services

Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on the following eves of public holidays:

- **24 Dec 2021 (Friday) from 12:30pm. Business resumes 27 Dec 2021 (Monday).**
- **31 Dec 2021 (Friday) full day. Business resumes 3 Jan 2022 (Monday).**

Here's wishing everyone a Merry Christmas & Happy New Year!

[Working From Home with effect from 06 April 2020].

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Tuesday, December 21, 2021 5:23 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SJT452E (Pre-inspection) / Your Vehicle : WC1526E| DOA -21/12/2021

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Dear Sir / Madam,

We are instructed by **Cheung Chung Yan** to notify you of a road traffic accident on **21/12/2021** at about **13:00 hours** at/along **Pasir Ris Grove towards Pasir Ris Drive 1** involving our client's/customer's vehicle registration number **SJT452E** and vehicle registration number **WC1526E** (your insured) at the material time.

A copy of the Singapore Accident Statement will be sent to you once we receive it from our client.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

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