

# RESPRAY PTE LTD

8, KAKI BUKIT AVE 4 , #04-06 PREMIER @KB  
S(415875)

TEL:82632225 EMAIL: tfyong1966@gmail.com

CO REG NO: 202106720W

#####

Our Ref: SLW7037K

Your Ref: SNE177G

## CHINA TAIPING INSURANCE(S) PTE LTD

Motor Claims Department  
3, ANSON ROAD ,#16-00  
SPRINGLEAF TOWER  
S(079909)

Dear Sir/Mdm

### ACCIDENT INVOLVING SLW7037K & SNE177G ON 20.12.2021/1030 ALONG UBI RD 2

Please refer to the above mentioned accident.

We are writing in on the behalf of OH JUNWEI JAY  
the registered owner of motor vehicle number SLW7037K which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SNE177G** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1.	Cost of Repair (Agree with Surveyor)	\$	3,400.00
2.	<u>LOSS OF USE @ \$150 PER DAY</u> X 3 days	\$	450.00
<b>TOTAL AMOUNT</b>		<b>\$</b>	<b><u>3,850.00</u></b>

We enclsod hereby the following documents for your consideration :

- ( A ) Final Repair Bill
- ( B ) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.



MR YONG TECK FAR

Mobile: 82632225

Email: tfyong1966@gmail.com

**RESPRAY PTE LTD**

8, KAKI BUKIT AVE 4 , #04-06 PREMIER @KB

S(415875)

CO REG NO:202106720W

Email:tfyong1966@gmail.com

TEL:82632225

## LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SLW 7037K AND SNE 177GT  
AT/ALONG Uda Road 2  
ON 20 DAY 12 MONTH 2021 YEAR

- a) I/We, the owner of vehicle no. SLW 7037 hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 21 day 12 month 2021 year

Signature : [Signature]  
Name : Oh Jun we Jay  
NRIC/ROC No. : S7925726E  
Address : B11C 679B, Punggol Drive  
#11-866, S(822679)

Company Stamp

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00256042100 Claim No : SNM21D207479/C02/SNE177G/LEWLC

Claimant : OH JUNWEI JAY (HU JUNWEI)

Amount : **S\$3,700.00**  
SINGAPORE DOLLARS THREE THOUSAND SEVEN HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLW7037K

Insured Vehicle No. : SNE177G

Date of Loss : 20/12/2021

Place of Accident : UBI ROAD 2 (TRAFFIC LIGHT JUNCTION)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEN XUAN CHENG

Driver Name : CHEN XUAN CHENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

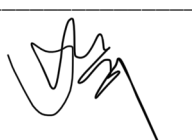
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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,400.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	300.00
(4) <del>CIA/Police Reports/</del> <del>Investigation Results/</del> Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>3,700.00</b>
	=====	

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**Jay oh**

Claimant Name : \_\_\_\_\_ NRIC No : s7925726e

Signature :  \_\_\_\_\_ Date : 20/6/2022

# RESPRAY PTE LTD

8, KAKI BUKIT AVE 4 , #04-06 PREMIER @KB  
S(415875)

TEL:82632225      EMAIL: tfyong1966@gmail.com

CO REG NO:      202106720W

CHINA TAIPING INSURANCE(S) PTE LTD

**Motor Claims Department**  
3, ANSON ROAD ,#16-00  
SPRINGLEAF TOWER  
S(079909)

Tax Invoice No : R100007

## FINAL REPAIR BILL

Date :      26.04.2022

Vehicle Number :      SLW7037K  
Make/Model :      LEXUS GS300  
Date of Accident :      20.12.2021

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Cost of Repair (Recommended By LKK ADRIAN)	\$	3,400.00
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GRAND TOTAL	\$	<u>3,400.00</u>
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This invoice is computer generated no signature required

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 13 May 2022 2:11 PM  
**To:** CHENXUANCHENG@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SNE 177G(CHINA TAIPING) AND SLW 7037K AT/ALONG UBI ROAD 2 ON 20/12/2021

13 May 2022

**CHEN XUAN CHENG**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SNE177G**

**Our Ref: CC6/CTI21012969/Ars3**

**ACCIDENT INVOLVING SNE 177G(CHINA TAIPING) AND SLW 7037K AT/ALONG UBI ROAD 2 ON 20/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLW7037K against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

This invoice is computer generated no signature require

## Hsiao Tong (LKKAuto)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, 18 July 2022 12:10 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [Seek Mandate] - SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Hi Hsiao Tong,

Pls proceed mandate up to **S\$ 3,700.00.**

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at **6224 7175**. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 18 July 2022 10:44 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [Seek Mandate] - SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

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Dear Sirs/Mdm,

We refer to our email dated 24/06/2022.

**Kindly let us have your approval / instruction.**

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 24 June 2022 9:45 AM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Subject:** [Seek Mandate] - SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Your ref: **SNM21D207479/C02/SNE177G/LEWLC**  
LKK ref : CC6/CTI21012969/Aps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SNE177G(CHINA TAIPING) AND SLW7037K(TP) ON 20/12/2021**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "RESPRAY PTE. LTD." at **\$3,700.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$25,461.03	\$ 3,400.00
2. Loss of Use (3days x \$150.00)	\$ 450.00	\$ 300.00
<b>Total</b>	\$25,911.03	<b><u>\$ 3,700.00</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Friday, 24 June 2022 9:32 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>;  
Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Hi Suli / Jaslin,

Pls advise the status.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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---

**From:** Jenny Lew

**Sent:** Thursday, December 23, 2021 10:36 AM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Hi Suli,

Pls refer to attached.



Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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---

**From:** Jenny Lew  
**Sent:** Wednesday, 22 December 2021 2:22 pm  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Hi Suli

Insured yet to lodge report.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 22 December 2021 1:00 pm

To: [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: O/R: SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement – Accident Involving SNE 177G (OI : CTI – TBA) and SLW 7037K (TP : LKK REF – CC6/CTI21012969/Ars3) on 20/12/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D207479/C02/SNE177G/LEWLC.

Dear Jenny,

Pls revert LKK.

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From: Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
Sent: Wednesday, 22 December 2021 10:51 am  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
Subject: Direct Settlement – Accident Involving SNE 177G (OI : CTI – TBA) and SLW 7037K (TP : LKK REF – CC6/CTI21012969/Ars3) on 20/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLW 7037K at M/s RESPRAY PTE. LTD. on 21/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**