

Hsiao Tong (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 18 July 2022 12:10 PM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Hi Hsiao Tong,

Pls proceed mandate up to **S\$ 3,700.00.**

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 18 July 2022 10:44 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

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Dear Sirs/Mdm,

We refer to our email dated 24/06/2022.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 24 June 2022 9:45 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com
Subject: [Seek Mandate] - SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Your ref: **SNM21D207479/C02/SNE177G/LEWLC**
LKK ref : CC6/CTI21012969/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNE177G(CHINA TAIPING) AND SLW7037K(TP) ON 20/12/2021

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "RESPRAY PTE. LTD." at **\$3,700.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$25,461.03	\$ 3,400.00
2. Loss of Use (3days x \$150.00)	\$ 450.00	\$ 300.00
Total	\$25,911.03	<u>\$ 3,700.00</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 24 June 2022 9:32 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Hi Suli / Jaslin,

Pls advise the status.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jenny Lew

Sent: Thursday, December 23, 2021 10:36 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; admin-a@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Hi Suli,

Pls refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Jenny Lew
Sent: Wednesday, 22 December 2021 2:22 pm
To: suli@lkkauto.com; admin-a@lkkauto.com; admin-a@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement - Accident Involving SNE 177G (OI : CTI - TBA) and SLW 7037K (TP : LKK REF - CC6/CTI21012969/Ars3) on 20/12/2021

Hi Suli

Insured yet to lodge report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 22 December 2021 1:00 pm

To: suli@lkkauto.com; admin-a@lkkauto.com; admin-a@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207479/C02/SNE177G/LEWLC / FW: Direct Settlement – Accident Involving SNE 177G (OI : CTI – TBA) and SLW 7037K (TP : LKK REF – CC6/CTI21012969/Ars3) on 20/12/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D207479/C02/SNE177G/LEWLC.

Dear Jenny,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, 22 December 2021 10:51 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement – Accident Involving SNE 177G (OI : CTI – TBA) and SLW 7037K (TP : LKK REF – CC6/CTI21012969/Ars3) on 20/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLW 7037K at M/s RESPRAY PTE. LTD. on 21/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd