No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref

: AAD2112-095

Your Ref

: SMD6983Z

Date

: 06.January 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0374E AND SMD6983Z ON 18/12/21 01:13 pm ALONG 14 LORNIE ROAD S(298700)

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 2,407.50
2.	Loss of Rental for 9 days @ \$ 61,15 per day	\$ 730.17
3.	Loss of Income for $\frac{9}{}$ days @ \$ $\frac{50.00}{}$ per day	\$ 450.00
4.	LTA Search Fee	\$ 7.49
5.	Survey Fee	\$ 0.00
	Total	\$ 3,595.16

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0374E and SMD6983Z along 14 LORNIE ROAD S(298700) on 18/12/21 01:13 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 6 (day) of January 2022

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>TRANS-CAB AUTO SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,800.00</u> (Global Sum) for vehicle no. <u>SHD 374E</u> that was damaged pursuant to the accident which occurred on <u>18/12/2021</u> (date) along <u>Lornie Highway after Adam Dr/Sime Rd/Lornie Rd exit.</u> (location) involving vehicle no/s <u>SMD 6983Z</u>.

This is pursuant to the inspection conducted on 20/12/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD ("the third party claimant") of vehicle no. SHD 374E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 374E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way

#07-16 CHARTIS Building

079120 Singapore

ATTENTION:

INVOICE NO.

: INV2112-099

DATE

: 31. December 2021

REFERENCE NO: AAD2112-095

TERMS **DUE DATE** : Net 30 Days : 30. January 2022

PAGE

: 1

NO.	CODE	DESCRIPTION	QТY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD374E;181221 -LS21	1	2,407.50	2,407.50

Total SGD Excl. GST:

2,250.00

7% GST:

157.50

**** TWO THOUSAND FOUR HUNDRED SEVEN AND FIFTY SGD ONLY ****

Total SGD Incl. GST: 2,407.50

¹⁾ All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

²⁾ Please quote our Invoice Number during payment.

³⁾ We reserve the right to charge interest @ 1.5% per month on overdue invoice.

⁴⁾ Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6287 7764 Co./GST Reg. No. 200303878K 06 January, 2022 To Whom It May Concern Dear Sir / Madam, Accident on 18/12/21 01:13 pm at 14 LORNIE ROAD S(298700) 1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0374E. The taxi was hired to GOH AH BAH a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST). 2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident. 3. Please liaise with us directly for any settlement of claims in respect of the said accident. Yours faithfully, Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

18-12-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.	
Accident No.	AAD2112-095	Accident	Date 18-12-2021
20/12/2021 13:00 27/12/2021 09:30	20/12/2021 14:00 28/12/2021 10:00	SHD0374E SHD0374E	

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

20 Dec 2021 / 08:59:24

Receipt Date/Time:

20 Dec 2021 / 08:58:28

Tax Invoice/Receipt

Receipt No.: ITNET-00000-211220-000371

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.	e	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLU3448U As at 16 Dec 2021/23:20:00 Insurance Co: NTUC INCOME INS CO-OP 1 1 Insurance Enquiry - SLU3448U	LTD			
Enquiry Fee 20211220085648759857		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SLJ3357G As at 17 Dec 2021/17:48:00 Insurance Co: ALLIANZ INSURANCE SING Insurance Co: MSIG INSURANCE (SINGAF 2 Insurance Enquiry - SLJ3357G Enquiry Fee 20211220085648864114		7.00	0.49	7.49
20211220003040004114	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SMD6983Z As at 18 Dec 2021/13:13:00 Insurance Co: AIG ASIA PACIFIC INSURAN 3 Insurance Enquiry - SMD6983Z Enquiry Fee 20211220085648920927	Sm 3746 NCE PTE. LTD.	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	21.00	1.47	22.47
	Rounding Difference			0.02
	Total Amount Payable			22.45
	Paid By			
	554827XXXXXX5467	eNETS	Credit Card	22.45
	Total			22.45
	Cash Change			0.00
	Tendered Amount			22.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Tuesday, 25 January 2022 3:29 pm

To: ongtheo@hotmail.com

Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21012964/Kgs3 *** ACCIDENT

INVOLVING SMD 6983Z & SHD 374E ON 18/12/2021 ***

Attachments: TP Video - Accident (2).MP4

Our Ref: CC3/AIG21012964/Kgs3

25 JANUARY 2022

Ong Tiong Heo

DRIVER: Ong Jun Xiang

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 6983Z & SHD 374E ON 18/12/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 374E**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

[&]quot;Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com| FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

Merimen e-Claims 8/4/22, 5:23 PM

Print Received Message

This mail is associated with:

*SHD374E (4765227655SG) [SMD6983Z] TP TRANS-CAB SERVICES PTE LTD Dec 18 2021 1:00PM [Ong Tiong Heo] Trans-Cab Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 04/08/2022 16:10 PM.

То

Alert - Adj Mandate Approved (S\$2800.00) - SHD374E - Claim Handler: Tan, Bennie-WZ Subject

Approved:2800.00:SUBJ TO ALL DOCS/BILLINGS IN ORDER, OI MANAGED ON LIABILITY AND LOI NOT CLAIMED IN INJURY CLAIM.