



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC6/CTI21012961/Kea3

Our ref: JO202112-1004

20/04/2022

WITHOUT PREJUDICE

Attn: Motor Claim Dept

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir/Mdm,

Accident involving SJP5471M and YM4525L on 18/12/2021

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 7,543.50
Rental (7 Days x \$100.00)	:	S\$ 700.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 8,245.50</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards


Vronica Law (Claim dept.)
Tel: 6453 1235
Fax: 6453 7944
Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9398
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: OOI BEE LEE NRIC: S81763421

Address: 231 ANG MO KIO AVENUE 3 KEBUN BARU PALM VIEW # 05-1234

Name of Driver: As above NRIC: _____

Address: _____

Accident on 13/12/2021 Involving YM9526L AND SJP5471M

At/along BUANGKOK DR, SINGAPORE

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA WISH at my/our request I/We the above owner of Motor Vehicle No: SJP5471M do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Name: OOI BEE LEE

Date: 23/12/2021

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Witness Signature: [Signature]

Name: _____

Date: 28/12/2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00119792100 Claim No : SNM21D207465/C02/YM4525L/TOHHS
Claimant : OOI BEE LEE
Amount : S\$8,245.50
DOLLARS EIGHT THOUSAND TWO HUNDRED FORTY FIVE AND CENTS
FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJP 5471M
Insured Vehicle No. : YM 4525L

Date of Loss : 18/12/2021
Place of Accident : BUANGKOK DR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ENG LAM CONTRACTORS CO (PTE) LTD
Driver Name : ANNAMALAI ADHANAMILAGI


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,543.50
(3) Loss of Use /Rental/ Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	8,245.50

Claimant Name : OOI BEE LEE

NRIC No : SXXXXX342I

Signature : 

Date : 23/06/2022



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TAX INVOICE

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Attention: MOTOR CLAIM DEPARTMENT

Contact : 62222366

Fax No. : 62247175

Tax Invoice : I202204-000832

Date : 20/04/2022

Vehicle No. : SJP5471M

Make / Model : TOYOTA WISH 1.8 AUTO

Mileage (km) : 363756

Chassis No. : JTDER12W503002778

Accident Date : 18/12/2021

Claim No. : CC6/CTI21012961/Kea3

Reference : JO202112-1004

Policy No. : DMPCSNW00119792100

S/No. Particular	Amount
	<u>S\$</u>
* Lumpsum repair	7,050.00


Total S\$: 7,050.00

GST @ 7% S\$: 493.50

Grand Total S\$: 7,543.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

SHORT TERM VEHICLE RENTAL AGREEMENT

This Short-Term Vehicle Rental Agreement is entered into between LUMENS AUTO PTE LTD ("Company") and Ooi Bee Lee [S8176342I] ("Hirer") (collectively the "Parties") on 20/12/2021 ("Start Date") and outlines the respective rights and obligations of the Parties relating to the usage of the Authorized Vehicle.

Parties hereby agrees as follows:

1. HIRER INFORMATION

Hirer Name : Ooi Bee Lee
Hirer NRIC : S8176342I
Hirer Address : 231 ANG MO KIO AVENUE 3
Kebun Baru Palm View #05-1234
Singapore 560231
Hirer Contact No. : -

2. ADDITIONAL DRIVER INFORMATION

Driver Name : N/A
Driver NRIC : N/A
Driver Address : N/A
Driver Contact No. : N/A

3. COMPANY INFORMATION

Company Name : LUMENS AUTO PTE LTD
Company UEN : 201426961K
Company Address : 22 SIN MING LANE, #01-74 MIDVIEW CITY, SINGAPORE 573969
Company Contact : 6714 6614

4. IDENTIFICATION OF THE VEHICLE

Vehicle Number : SMM8007G (hereinafter referred to as "Authorized Vehicle").
Vehicle Make & Model : Prius Plus
Vehicle Colour : Black

5. RENTAL TERMS

Start Date : 20/12/2021 End Date : 27/12/2021
Start Time : 1200PM End Time : 1200PM

6. RENTAL FEES

Rental / day : SGD 100.00 "Rental Fee" CDW : Yes \$
Total Rental : SGD * (To be paid upfront at time of collection)
Deposit : SGD 0

No

7. USAGE TERMS

The term of this Agreement runs from the date and hour of vehicle pickup as set out in Clauses until completion of all terms herein by both Parties. The Parties may extend the usage term with mutual agreement between the Parties and issuance of a new Agreement.

SHORT TERM VEHICLE RENTAL AGREEMENT

n. the Hirer shall not take or omit to take any action or otherwise cause:

- (i) the insurance policy for the Authorized Vehicle ("Insurance Policy") to be rendered void or cancelled;
- (ii) cause the insurer for the Authorized Vehicle to refuse and/or reject any claims under the Insurance Policy;
- (iii) carry out any act or omission which may fall under the "General Exclusions" section of the Insurance Policy; or
- (iv) admit liability to any third party for any accident and/or incident involving the Authorized Vehicle. A copy of the terms and conditions of Insurance Policy may be viewed at the Company's premises on any work day between the hours 9am to 5pm. The Hirer may also request for a copy of the terms and conditions of the Insurance Policy from the Company.

o. the Hirer agrees not to fit or install any accessories to or to modify the Authorized Vehicle in any way without the consent of the Company;

p. Use or permit the Authorized Vehicle to be used or operated in a manner that infringes any law or regulation, including publicly touting or soliciting for customers; and

8.2 The Hirer shall indemnify and hold harmless the Company and its shareholders, officers, employees and agents ("Indemnified Parties") from and against any and all damages, losses, liability (whether criminal or civil), costs, claims, charges, expenses (including legal expenses on a full indemnity basis), actions, judgements or demands whatsoever which any of the Indemnified Parties may suffer, sustain or incur or which may be made against it or any one or more of them, directly or indirectly, as a result of, or in connection with:

- a. any damage to the Authorized Vehicle during the Term which is caused directly or indirectly by the Hirer; and
- b. the breach of any of the Hirer's obligations, undertakings, representations and warranties set out in this Agreement.

8.3 The Hirer shall be liable for any parking offences, moving violations, or other citations received while in possession of the Authorized Vehicle.

8.4 In addition:

- a. the Hirer shall inform the Company immediately upon the occurrence of an accident and report to the authorized Accident Reporting Centre within 24 hours;
- b. the Hirer shall immediately pay the Company the full amount of the insurance excess as set out in the table below immediately upon the occurrence of an accident;

EXCESS PER ACCIDENT		
COUNTRY/CAPACITY	OWN DAMAGE	3 RD PARTY
> 25 Years Old and > 2 Years Driving Experience	SGD 2,500.00	SGD 2,500.00
< 25 Years Old and/or < 2 Years Driving Experience	SGD 4,000.00	SGD 4,000.00

SHORT TERM VEHICLE RENTAL AGREEMENT

IN WITNESS WHEREOF the Parties have executed this Agreement on the date first above mentioned.

THE COMPANY

Signed by _____)
for and on behalf of _____)
_____)

in the presence of: _____)
Witness signature: _____)



IFFAH NABILAH
DRIVER RELATION

A handwritten signature in black ink, appearing to be "Iffah Nabilah".

Name:
NRIC No. / Passport No.:

THE HIRER

Signed by _____)
in the presence of: _____)
Witness signature: _____)

A handwritten signature in black ink, appearing to be "Ooi Bee Lee".

Name: Ooi Bee Lee
NRIC No. / Passport No: S8176342I

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YM4525L

Date of Accident

18/12/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	China Taiping Insurance (Sing...
Period of Insurance	05/09/2021 - 04/09/2022
Requested By	Jason Quak (City Auto Pte Ltd)
Requested Date	20/12/2021 12:22

Payment details

Request Amount: **\$51.87**GST Amount: **\$50.13**Total Amount Due (GST Inclusive): **\$52**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO) 2/
Sent: Sunday, 27 March 2022 1:20 AM
To: wailing@englam.com.sg
Subject: ACCIDENT INVOLVING YM 4525L AND SJP 5471M ON 18/12/2021

Our Ref: CC6/CTI21012961/Kea3

27 March 2022

ENG LAM CONTRACTORS CO (PTE) LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YM 4525L AND SJP 5471M ON 18/12/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 26 June 2022 11:20
To: Asher Sng (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM4525L (OI: SNM21D207465/C02/YM4525L/TOHHS) and SJP5471M (TP : LKK REF - CC6/CTI21012961/ea3) on 18/12/2021

Follow Up Flag: Follow up
Flag Status: Completed

Dear Sirs

We refer to your email of 24 June 2022.

Please proceed to resolve the property damage claim up to \$8,245.50 (all in)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 24 June 2022 2:14 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YM4525L (OI: SNM21D207465/C02/YM4525L/TOHHS) and SJP5471M (TP : LKK REF - CC6/CTI21012961/ea3) on 18/12/2021

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Your ref : SNM21D207465/C02/YM4525L/TOHHS

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " CITY AUTO PTE LTD" at \$8,245.50 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 13,293.65	\$ 7,543.50
2. Loss of Rental (7days x \$100)	\$ 700.00	\$ 700.00 (7days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,995.65	\$ 8,245.50

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 27 December 2021 10:05

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YM4525L (OI: SNM21D207465/C02/YM4525L/TOHHS) and SJP5471M (TP : LKK REF - CC6/CTI21012961/ea3) on 18/12/2021

LKK REF - CC6/CTI21012961/ea3

CTI REF - SNM21D207465/C02/YM4525L/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of Preliminary Advice.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 21 December 2021 11:32 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YM4525L (OI : CTI - TBA) and SJP5471M (TP : LKK REF - CC6/CTI21012961/ea3) on 18/12/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted