### **PREMIUM** AUTOMOBILES



AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16 AIG Building Singapore 079120 **Attn: Motor Claims** Yr Ref: CC3/AIG21012959/ra3 (SME7722Z) Norah Khai

6768 9911

Telephone +65 -

6841 1183

Telefax

Nora.khai@premiumauto.com.sg Email

Body & Paint Dept Our Dept

PA/TP/1037/2021/NH Our Ref

18-Mar-2022 Date

> 1 Total Pages

Dear Sir,

#### RE: INSURANCE CLAIM FOR SMR 8268 T - Audi A3 SEDAN 1.5 TFSI

With reference to the above-mentioned vehicle, no. SMR 8268 T, claimant, Mr. Loh Weng Loong Vernon, please find the related document per attached.

- 1. A copy of the Original invoice no. 85017302 – S\$ 4,848.81.
- 2. A copy of Discharge Voucher duly signed by client.
- 3. A copy of the Letter of Authorisation duly signed by client.
- 4. A copy of the Rental Bill – S\$ 400.00 (S\$ 100.00 x 4 working days)
- 5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd, Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323 Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encl

AIG Insurance - SMR 8268 T

# AUTHORISATION TO ACT (AIG Express Third Party Claim)

CHER TAX INVOICE

I, LOH WENG LOONG VERNON (th	e third party claimant) of 66 TAMAN PERMATA
	ddress), owner of SMR8268T (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES	PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/o	or rental and/or loss of use ("claim") for my vehicle
CTE (AFTER MOULMEIN EXIT	nt to the accident which occurred on 20/12/2021 BESIDE KIM
(date) along KEAT TOWARDS ANG MO KIC	(location) involving vehicle no/s
SME7722Z ("the accident").	
	ove mentioned claim in a manner that they deem fit ive payment further to settlement of my claim with workshop.
	workshop may reach on my behalf is on a without
prejudice and without admission of liability bar vehicle/s is concerned.	sis insofar as the driver/owner/insurers of the other
Dated this	nonth) 20 <u>21</u> (year)
Ngumetu	A CONTRACTOR OF THE PARTY OF TH
Signed by "the third party claimant"	Signed by "the workshop"
(with chop if applicable)	(with chop)

### RELEASE VOUCHER (AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/
have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK
AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for
S\$ 1848. 8(Repair Cost), S\$400.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no
SMR8268T that was damaged pursuant to the accident which occurred on 20/12/2021 (date) along
CTE (AFTER MOULMEIN EXIT BESIDE KIM (location) involving vehicle no/s SME7722Z. This is KEAT TOWARDS ANG MO KIO) pursuant to the inspection conducted on 22/12/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOH WENG LOONG VERNON

("the third party claimant") of vehicle no. SMR8268T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SMR8268T">SMR8268T</a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_\_ (month) 20\_22 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

#### Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Singapore 159938 Main Telephone 6836 2223 Main Telefax 6471 3733 Co. & GST Reg. No.: 199902271W

Alexandra Service Centre 281 Alexandra Road Singapore 159938 Main Telephone 6388 2223 Main Telefax 6475 1023

**Ubi Service Centre** 55 Ubi Road 1 Singapore 408699 Main Telephone 6388 2323 Main Telefax 6841 1183 **Customer Service** Service Appointment 6366 2323 24-hour Breakdown Service 9828 1233 customer.care@premiumauto.com.sg

#### INS TAX INVOICE

Page 1 14:20

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice No: 85017302

Account: A0006

(T

AIG ASIA PACIFIC INSURANCE PTE LTD

0)

Date : 14/03/2022

Order : SMR8268T

AIG BUILDING

MOTOR CLAIM DEPT 78 SHENTON WAY

#07-16

Term : 30

SINGAPORE 079120

Regn No: SMR8268T

(V 49357) Regn Date: 15/06/2021

Mileage:

WIP No.: 59785

Model: A3 SEDAN 1.5 TFSI 8YSAZG

Chassis: WAUZZZGY7MA092170

Engine: DFY 265322

Dept: U

You have been assisted by :- UB-Tony Foong

(33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID	360.00	1.00	360.00
S	BODYWORK	AND REAR LID KICK SENSOR.CHECK FUNCTION.  M:  TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
2	OTHERS	M: TO RE-APPLY PAINT COATING TO DAMAGE AREA. (BY OWNER)	80.00	1.00	80.00
3	BODYWORK	M: TO REPAIR REAR END PANELLING.	250.00	1.00	250.00
3	BODYWORK	M: TO RESPRAY REAR END PANELLING.	550.00	1.00	550.00
	A8Y5807067B GRU A8Y5807521 A8Y0807309	(A) (SK) (3) COVER 23/1 Less 020% 009593/(V) (GER) SPOIL Less 020% BRACKET (AP GT) Less 020%	1.00 1.00 1.00	1798.00 203.00 561.00	1,438.40 162.40 448.80

Parts 2,049.60 Labour 80.00 Sublet 2,402.00 Menus 0.00 Lubricant 0.00



Sub-Total 4,531.60 317.21 7% GST 4,848.81 **Grand Total** 



CHAN'S & SONS ENTERPRISE 363 Sembawang Road, Goodlink Park, Singapore 758379. Tel: 6753 2536 Fax: 6756 7565 Breakdown Recovery: 9742 9446

#### RENTAL AGREEMENT

Hirer's Signature

DW 0113P3 3035-01

for CHAN'S & SONS ENTERPRISE

	3.501 10 1.00.	Postel Code	Contact No	Mobile P	hone No.	0	
Joint Hirer's / Guaranto	r's Name	5 (5(8)	Date of Birth	Passport	3760 V Nric No.	1 Natio	nality
Address			Occupation .	Driving L	icence No	Date	of Expiry
Iras '	Street						
		Postal Code	Contact No	Mobile P	hone No.		
CHECK OUT	Date	Time	Mileage	1			
	10-1-100	2.40 am	KM	E	day	1/2	3/4
CHECK IN	13.  - 2022	Time Apry	Mileage	Remarks	CADAL	00.6	Ba ai
	1 0000		KM	Jei	rorw	CLON	Egman
IMPORTANT NOTE	S:-			UNIT	RA	TE (\$)	TOTAL
	en for vehicle-that returns early		RATE	4	@	100	400
	lity - First \$1500 for damage aged vehicle is under repair.		DISCOUNT			00	
Third Party Liability	First \$2000 for any Third Part	y Accident Claim.	GST @ 7%				
Additional Excess of and/or less than 2year	of \$3000 for drivers under 24y	yrs old or above 70yrs	TOTAL				400
	or all parking fines & traffic sum						200
will be allowed.	's advance notice is required		EXTENSION				A 1049
Saturday where retu	returned at the same time a rn time is before 10am.	s collection except on					
W Hourty extension is a	or office hour will be charged to charged at 1/5 of the daily rate.	the next working day.	111				
	enance, please check water & e	ngine oil daily.	Audi Z				
Please check that you vehicle. Our compar belongings after the	ou have not left any of your per- ny and staff will not be responded.	sonal belongings in the ensible for any loss of	SWR 87 68				
For the comfort of carrying of pets in the smoky, smelly or dirty	other users, please refrain from the car. A cleaning charge of \$2 v vehicle.	om smoking, eating or 200 will be imposed for	DEPOSIT (refundable	1 50			
Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.			CHANGED OVER FROM VEH. DATE				
	THE RESERVE OF THE PARTY OF THE					100	

VEHICLE NO. SLG 3450 K

MODEL

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN

Joint Hirer's/ Guarantor's Signature

#### Tax Invoice Tax Invoice No: Dated: INV0101042022-01 January 14, 2022 Rental Agreement No: Terms of Payment: RA 011362 2022-01 Due upon receipt **CHAN'S & SONS ENTERPRISE** Company Reg No:51936900M **Customer Reference:** 363 Sembawang Road, Goodlink Park, SMR8268T Singapore - 758379 Notes: Email: admin@chans.com/sg SMR8268T Executive Name: AUDI ZOEY. **Customer Details** LOH WENG LOONG VERNON NO. 66 TAMAN PERMATA Singapore 575189 **Price** From No. of S.No Product Description To Date Amount (SGD) Periods Date (SGD) 4 DAYS 2022-2022-01-93.46 373.83 SLG3450K 01-10 13 (INCL.) 373.83 26.17 GST 7% (7%) Amount in words: Total (SGD) 400.00 Four Hundred Singapore Dollar (SGD) For CHAN'S & SONS ENTERPRISE Declaration:

Please make your cheques payable to : CHAN'S & SONS

ENTERPRISE

This is a Computer generated document. No signature is required.

**Income Terms** 

Terms

## Official Receipt CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446/ 96621176
Phone no: 67532536
Email: admin@chans.com.sg

862 Sembayano H55d, Gold

#### Receipt Details

12/2012/1332536

Environment Tead Good

MO TO BEAR TERMINE

Receipt # : RC 120249 2022-01
Date : 14/01/2022

#### **Customer Details**

LOH WENG LOONG VERNON NO. 66 TAMAN PERMATA Singapore - 575189 Phone no: 98639609

IC: SXXXX047Z

Particulars	Price (SGD)
Invoice # INV 10104 2022-01 Date # 14/01/2022 Car Plate No: SLG3450K	400.00
Paid amount:	400.00
Payment Method : CREDIT CARDS	
Through: UOB Cheque No: A104979 Cheque Date:14/01/2022 Amount (in Words):	
Four Hundred Singapore Dollar (SGD) Only	

<sup>\*</sup> Computer Generated Receipt no Sign Required

INSURER ENQUIRY Find insurer Vehicle reg. no.

SME7722Z

**Date of Accident** 

20/12/2021

er er egist

Reset

#### % RESULT & RECEIPT

TP Insurer Enquiry Insurance AlG Asia Pacific Insurance Pte.... Period of Insurance. 30/11/2021 - 29/11/2022 FOONG CHIN FONG (PREMIUM ... Requested By ..... Requested Date .... 21/12/2021 14:58

**Payment details** 

Request Amount: \$\$1.87 GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

**Records Management Centre** GST Registration No: M400017735

#### ACCIDENT INVOLVING SME 7722Z & SMR 8268T ALONG/AT CTE ON 20/12/2021

#### Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 12/24/2021 1:57 PM

To: choawk@gmail.com <choawk@gmail.com>

Cc: Admin A <admin-a@lkkauto.com> Our Ref: CC3/AIG21012959/ra3

#### CHOA WEI KEONG- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

#### ACCIDENT INVOLVING SME 7722Z & SMR 8268T ALONG/AT CTE ON 20/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMR 8268T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

#### Kindly let us have video footage as stated in your accident report.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Merimen e-Claims 5/5/22, 3:11 PM

#### **Print Received Message**

This mail is associated with:

\*SMR8268T (8702933852SG) [SME7722Z]

LOH WENG LOONG VERNON Dec 20 2021 11:00PM [Choa Wei Keong] Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 27/04/2022 07:47 AM.

То

Alert - Adj Mandate Approved (S\$5250.81) - SMR8268T - Claim Handler: Tam, Ivan-WK Subject

Approved:5250.81:please proceed with settlement @ \$5,250.81 [COR-\$4848.81 LOR-\$400 LTA/GIA SEARCH-\$2] \*\* subject to final repair bill & ATA