

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 3 February 2022 1:48 PM  
**To:** Tan Kian Wei Billy; SUR  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021  
**Attachments:** GBE1397Z IA.pdf

Dear Billy,

Enclosed herewith preliminary advice of GBE 1397Z.

Kindly assist to create claim in Merimen System.

The make & model is NISSAN CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Thursday, 23 December 2021 11:50 AM  
**To:** SATM ADMIN <admin@sngahtee.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

[Confidential]

Without Prejudice

Dear Joyce

We refer to the above matter.

Please be advised that liability is in favor of your client.

We are prepared to do a Direct settlement, and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

### **NOTICE :**

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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**From:** SATM ADMIN <[admin@sngahtee.com](mailto:admin@sngahtee.com)>

**Sent:** Thursday, 23 December 2021 10:31 AM

**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Billy,

Please refer to the above attach estimate .

Please advise on the liability for the above case .

Thank you

Best Regards

---

Joyce Tan | Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

TEL: 62686183 (4LINES) | FAX: 62681429 | **Find us at** <http://www.sngahtee.com>

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Wednesday, 22 December 2021 10:47 am

**To:** SATM ADMIN <[admin@sngahtee.com](mailto:admin@sngahtee.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

Without Prejudice

Hi Joyce,

Kindly update the repair estimate for us to review on liability.

Thanks

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** SATM ADMIN <[admin@sngahtee.com](mailto:admin@sngahtee.com)>

**Sent:** Wednesday, 22 December 2021 9:18 AM

**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

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Dear Billy ,

May we know is your insured have been make GIA report ?

Liability is on our client favor ?

Thank you

Best Regards

---

Joyce Tan | Admin

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TEL: 62686183 (4LINES) | FAX: 62681429 | *Find us at* <http://www.sngahtee.com>



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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Tuesday, 21 December 2021 3:13 pm

**To:** SATM ADMIN <[admin@sngahtee.com](mailto:admin@sngahtee.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

[Confidential]

**Without Prejudice**

**Save as to cost**

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

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**From:** SATM ADMIN <[admin@sngahtee.com](mailto:admin@sngahtee.com)>  
**Sent:** Tuesday, 21 December 2021 2:45 PM  
**To:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

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Dear Billy ,

We would like to appointed Mohd Taufikh (LKK) to survey the above vehicle .

Thank you

Best Regards

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Joyce Tan | Admin

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**From:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Sent:** Tuesday, 21 December 2021 10:16 am  
**To:** [admin@sngahtee.com](mailto:admin@sngahtee.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

Without Prejudice

Save as to cost

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBD5683B & GBE1397Z on 14/12/2021**

We refer to your email of 20/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 21 December 2021 10:12 AM  
**To:** [admin@sngahtee.com](mailto:admin@sngahtee.com); Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D207286/C02/GBD5683B/TANKW / FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

Without Prejudice

Dear Billy,

Please conduct PRS for GBE1397Z.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** SATM ADMIN <[admin@sngahtee.com](mailto:admin@sngahtee.com)>

**Sent:** Monday, 20 December 2021 3:56 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** ACCIDENT INVOLVING OUR CLIENT VEHICLE GBE1397Z AND YOUR INSURED GBD5683B ON 14/12/2021

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Dear All,

We refer to the above attachment & wish to check liability on the above case .

Thank you

Best Regards

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Joyce Tan | Admin

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