

Re: LKK/KK - LIST \ CMTD2103782/AGC(nr) - Request for pre repair inspection for accident involving PC4421L & GBD6462R (yr insured) on 21/12/2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 6/1/2022 10:26 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>

Dear Sir/Madam,

Enclosed preliminary revised of vehicle PC4421L

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 21 December 2021 5:03 pm

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>

Subject: RE: LKK/KK - LIST \ CMTD2103782/AGC(nr) - Request for pre repair inspection for accident involving PC4421L & GBD6462R (yr insured) on 21/12/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 21 December, 2021 4:54 PM

To: Lau <connect3lau@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Winnie Chai (via Google Drive) <connect3winnie@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: LKK/KK - LIST \ CMTD2103782/AGC(nr) - Request for pre repair inspection for accident involving PC4421L & GBD6462R (yr insured) on 21/12/2021

Without Prejudice

Our Reference: CMTD2103782/AGC

Your Reference: PC4421L

Hi Ms. Lau,

We refer to your email reply of today and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **PC4421L** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Lau <connect3lau@gmail.com>

Sent: Tuesday, December 21, 2021 4:45 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Winnie Chai (via Google Drive) <connect3winnie@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: Re: LIST \ CMTD2103782/AGC(nr) - Request for pre repair inspection for accident involving PC4421L & GBD6462R (yr insured) on 21/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

We would like to LKK Kenneth to survey the vehicle

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697

On Tue, Dec 21, 2021 at 4:44 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Without Prejudice

Hi Ms. Lau,

As requested, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Teo, Grace

Sent: Tuesday, December 21, 2021 4:34 PM

To: Lau <connect3lau@gmail.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: TSL(22/12) \ CMTD2103782/AGC(nr) - Request for pre repair inspection for accident involving PC4421L & GBD6462R (yr insured) on 21/12/2021

Without Prejudice

Our Reference: CMTD2103782/AGC

Your Reference: PC4421L

Hi Ms. Lau,

We acknowledged receipt of your claim documents and noted on the survey tomorrow 22/12/21.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

Please be informed that we have yet to receive our insured's accident report.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Lau <connect3lau@gmail.com>

Sent: Tuesday, December 21, 2021 3:47 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>; Teo, See Ling <seeling.teo@sompo.com.sg>

Subject: Request for pre repair inspection for accident involving PC4421L & GBD6462R (yr insured) on 21/12/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

Attached is the GIA report.

Pls kindly assign yr surveyor down for the survey.

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697