

## Shiau Chan (LKKAUTO)

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**From:** WONG JOSEPHINE <josephinewong@uoi.com.sg>  
**Sent:** Monday, 7 February 2022 9:21 AM  
**To:** Shiau Chan (LKKAUTO); SUR  
**Cc:** LEE KATIE  
**Subject:** RE: Direct Settlement (WT) - Accident involving SLX3827T & SJG5845R DOA: 19/12/2021

M12D17282201

### [Notice](#)

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

## Josephine Wong

Executive  
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Thursday, February 3, 2022 5:59 PM  
**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>  
**Subject:** RE: Direct Settlement (WT) - Accident involving SLX3827T & SJG5845R DOA: 19/12/2021

**CAUTION:** This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly provide us the claim reference.

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 21 December 2021 3:47 PM  
**To:** 'WONG JOSEPHINE' <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** RE: Direct Settlement (WT) - Accident involving SLX3827T & SJG5845R DOA: 19/12/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Tuesday, 21 December, 2021 3:11 PM  
**To:** [sur@lkkauto.com](mailto:sur@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: Direct Settlement (WT) - Accident involving SLX3827T & SJG5845R DOA: 19/12/2021

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

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Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

### Josephine Wong

Executive  
Claims



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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>

**Sent:** Tuesday, December 21, 2021 2:40 PM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>

**Subject:** RE: Direct Settlement (WT) - Accident involving SLX3827T & SJG5845R DOA: 19/12/2021

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Dear Josephine,

Please arrange LKK Auto to conduct the survey.

Thank you.

Regards,  
Ashlyn

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Sent:** Tuesday, 21 December 2021 11:41 am

**To:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** FW: Direct Settlement (WT) - Accident involving SLX3827T & SJG5845R DOA: 19/12/2021

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Without Prejudice

Dear Ashlyn

We propose LKK Auto Consultants , if you do not agree, kindly choose from our lists of surveyors.

Liability unclear as our insured reported prior collision between first 2 vehicles.

Notice

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**Josephine Wong**

Executive  
Claims



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**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>

**Sent:** Tuesday, December 21, 2021 11:13 AM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Cc:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>

**Subject:** RE: Direct Settlement (WT) - Accident involving SLX3827T & SJG5845R DOA: 19/12/2021

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SJG5845R** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Wally Tan @ 9847 6178 / 6631 1506** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

**D:** 6631 1874 | **F:** 6872 7260 | **E:** [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

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