

Shiau Chan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 23 March 2022 2:18 PM
To: Paul Ong Qing Yong; assignments
Subject: RE: SNA5216R TP case

Dear Paul,

Noted with thanks.

We will arrange resurvey accordingly.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Wednesday, 23 March 2022 1:22:45 pm (UTC+08:00) Kuala Lumpur, Singapore
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: Re: SNA5216R TP case

Hi,

Kindly arrange for resurvey tomorrow (24th March 2022) at 2 Jalan Pesawat at 1100hrs. the parts has arrived and is with us.

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Thursday, January 6, 2022 5:21 PM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: SNA5216R TP case

Dear Paul,

The charge for this independent survey is \$615.00 (before GST). We will send you the survey report once ready.

Our charges are based on vehicle repair estimate cost for independent survey. Please refer to the table below:-

Based on Repairer's Estimate	
\$500	\$160.00

\$501 TO \$1000	\$170.00
\$1001 TO \$2000	\$180.00
\$2001 TO \$3000	\$190.00
\$3001 TO \$4000	\$210.00
\$4001 TO \$5000	\$215.00
\$5001 TO \$6000	\$220.00
\$6001 TO \$7000	\$225.00
\$7001 TO \$8000	\$230.00
\$8001 TO \$9000	\$240.00
\$9001 TO \$10K	\$250.00

For estimates above \$10,001, an additional \$15.00 per thousand dollar to be added.	\$15.00
Transport Charges	\$50.00
Photographs (Per Copy)	\$1.00

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong <paul.ong@wearnes.com>

Sent: Thursday, 6 January 2022 8:40 AM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: SNA5216R TP case

Morning Celine,

Can assist to advise on the below query

Can advise on the charges involved with regards to this independent survey ?

Also, able to extend us a copy of the surveyor's report once able. Thanks.

For future cases, able to advise us what are the rough charges involved based on vehicle repair estimate cost for inc

Paul Ong

Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

M (65) 8126 1237 D (65) 6378 9336

www.wearnesauto.com paul.ong@wearnes.com

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From: Paul Ong Qing Yong
Sent: Wednesday, 5 January 2022 10:26 am
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: SNA5216R TP case

Hi Celine,

Can assist in below query ?

From: Paul Ong Qing Yong
Sent: Wednesday, 5 January 2022 10:24 am
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: SNA5216R TP case

Hi Summer,

Can advise on the charges involved with regards to this independent survey ?

Also, able to extend us a copy of the surveyor's report once able. Thanks.

For future cases, able to advise us what are the rough charges involved based on vehicle repair estimate cost for independent survey assignment?

Paul Ong
Service Consultant
Bodyshop & Paint



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From: Paul Ong Qing Yong
Sent: Tuesday, 21 December 2021 2:50 pm
To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>
Subject: RE: SNA5216R TP case

Ok Noted, thanks

Paul Ong
Service Consultant
Bodyshop & Paint



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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 21 December 2021 2:46 pm
To: Paul Ong Qing Yong <paul.ong@wearnes.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>
Subject: RE: SNA5216R TP case

Dear Paul,

I will assign Rasul for survey.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Tuesday, 21 December, 2021 2:40 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>
Subject: RE: SNA5216R TP case

Hi Summer,

Should be ok, please let me know who will be attending the survey tomorrow, if possible .

Paul Ong
Service Consultant
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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 21 December 2021 2:34 pm
To: Paul Ong Qing Yong <paul.ong@wearnes.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>

Subject: RE: SNA5216R TP case

Dear Paul,

May we arrange tomorrow survey on 11a.m ?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Paul Ong Qing Yong <paul.ong@wearnes.com>

Sent: Tuesday, 21 December, 2021 2:06 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>

Subject: Re: SNA5216R TP case

Hi Summer,

Yes, the vehicle is at 2 Jalan Pesawat.

Please let me know when you are arranging, thank you.

Paul Ong

Service Consultant

Bodyshop & Paint

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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, December 21, 2021 2:04:03 PM

To: Paul Ong Qing Yong <paul.ong@wearnes.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>

Subject: RE: SNA5216R TP case

Dear Paul,

Noted with thanks.

Is the vehicle in the workshop and ready for survey?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

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From: Paul Ong Qing Yong <paul.ong@wearnes.com>

Sent: Tuesday, 21 December, 2021 1:40 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>

Subject: RE: SNA5216R TP case

Hi Summer,

Please find attached documents.

Paul Ong

Service Consultant
Bodyshop & Paint



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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 21 December 2021 1:04 pm

To: Paul Ong Qing Yong <paul.ong@wearnes.com>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>

Subject: RE: SNA5216R TP case

Dear Paul,

Thank you for your assignment.

Kindly assist to provide the estimate and Third party GIA report.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Tuesday, 21 December, 2021 12:06 PM
To: assignments <assignments@lkkauto.com>
Cc: Chan Yau Chiang <yauchiang.chan@wearnes.com>
Subject: SNA5216R TP case

Hi,

Kindly assist to advise/arrange for independent survey of vehicle SNA5216R. Do let me know if able to arrange and what documents needed.

Paul Ong
Service Consultant
Bodyshop & Paint



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