

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SMG4840A/WD

**WITHOUT PREJUDICE**

21 April 2022

**(By Email)**

**Attn: The Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

Dear Sir/Madam

## **ACCIDENT INVOLVING SMG4840A & SDA980T ALONG BEDOK NORTH AVE 3 ON 18.12.2021**

We have been authorized by **Mr Low Zhi Wei**, the owner of vehicle number: **SMG4840A**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SDA980T** at the material time of the accident with the driver of our client's vehicle.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SDA980T**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 12,449.45
(2) Loss of Use – 4 Days @\$150.00 per day	\$ 600.00
(3) GIA Search	\$ 2.00
	<b><u>\$ 13,051.45</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SMG4840A**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance
- (4) GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: **SMG4840A/WD**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Goh Wee Dek**

Email: [weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)

DID: 6544 6682

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Mr Low Zhi Wei

This is a computer-generated letter. No signature is required.



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

### TAX INVOICE

DATE 21-Apr-2022  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR MINI COOPER REGN NO: SMG 4840 A			\$ 11,635.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 11,635.00
GST @ 7%				\$ 814.45
GRAND TOTAL				\$ 12,449.45



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission	20/12/2021 13:44 (SGT)
Date of Accident	18/12/2021 10:07 (SGT)
Exact Location of Accident	Bedok South Ave 3, Singapore
Additional Location Information	BEDOK SOUTH AVE 3 - NEARBY ENTRANCE TO BEDOK COURT
Country/State of Loss	Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMG4840A
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	LOW ZHI WEI
NRIC No	SXXXX445B
Email Address	ZHIWEI.LOW@GMAIL.COM
Mobile Phone No	(Phone) +65-90118903
Alternative Phone No	+65-91878140

## VEHICLE PARTICULARS

Manufacturer	Mini
Model	Cooper
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1500

## INSURANCE COMPANY

Name of Insurance Company	AXA Insurance Pte Ltd
Type of Coverage	Comprehensive
Fleet Policy	No
Policy Number	GA436508
Cover Note Number	-

## DRIVER

Name of Driver	TAN SHI HUI
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NRIC No	SXXXX353D
Date Of Birth	25/12/1986
Occupation	Indoor
Date Of Driving Pass	25/07/2017
Driving experience	4 YEARS AND 5 MONTHS
Gender	Female
Mobile Number	(Phone) +65-91878140
Alt. Phone Number	-
Email Address	SHIHUI86@GMAIL.COM
Address	32 TANAH MERAH KECHIL ROAD #05-23
Address complement	-
Postcode	465559
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Spouse
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Cross Junction
Weather Conditions	Clear
Road Surface	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No

#### PASSENGER 1

Name	DAUGHTER ON BOARD (REAR CAR SEAT)
Gender	Female

#### DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

#### CIRCUMSTANCES OF ACCIDENT

#### REFER TO ATTACH

#### ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No
Was there any audio recorded?	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDA980T
Vehicle Manufacturer	Mercedes
Vehicle Model	C180
Vehicle Variant	-
Vehicle Colour	-

Vehicle Category	Private car
Name of Driver	CLARA TAN CHENG LING (CHEN ZHENLIN)
NRIC No	SXXXX620D
Contact Number	(Phone) +65-93686015
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	2

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

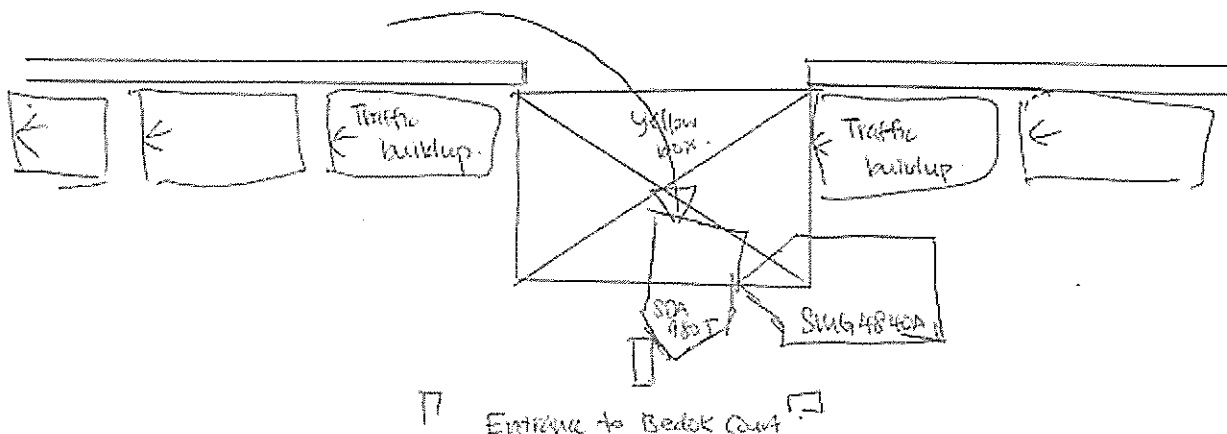
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

<p>384754453 20/12/2021</p> <p>Policyholder's Signature / Date &amp; Time</p>	<p>SXX63630 20/12/21</p> <p>Driver's Signature (If driver is not the policyholder) / Date &amp; Time</p>	<p>20 DEC 2021</p> <p>Witnessed by Reporting Centre Personnel</p>
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**Sketch Plan**

BEDEK SOUTH AVE 3



Describe Circumstances of the Accident

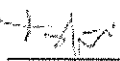
On 18 December 2021 at approximately 10.07am, I was travelling along Bolek South Ave 3 (towards East Coast Road) in Wuling motor SUV 4840A. I was travelling on the left most lane and there was traffic build-up on the right most lane. I had the right of way.


As I was passing in front of Bolek Court Condominium, a black Mercedes C180 (SDA 987) travelling in the opposite direction suddenly turned out as it attempt to enter Bolek Court entrance. As the Mercedes was travelling quite fast, I was unable to stop in time and collided into the left side of the Mercedes. The point of impact is just behind the first wheel of the Mercedes. Both cars came to a stop. I note that there was substantial traffic build up on the right lane, which obscured visibility from my view.

From my understanding after talking to the driver of the Mercedes, no one was hurt.

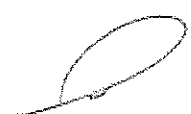
Declaration

We declare the foregoing particulars are true in every respect.

 20/12/21  
Policyholder's Signature / Date & Time

 20/12/21  
Driver's Signature (If driver is not the policyholder) / Date & Time

20 DEC 2021

  
Witnessed by Reporting Centre Personnel



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 445B

### Vehicle Details

Vehicle No.: SMG4840A  
Vehicle to be Exported: Yes  
Intended Deregistration Date: 15 Dec 2021  
Vehicle Make: MINI  
Vehicle Model: COOPER COUNTRYMAN LED 0717  
Primary Colour: Blue  
Manufacturing Year: 2017  
Engine No.: 38995049B38A15A  
Chassis No.: WMWYS320303E12116  
Maximum Power Output: 100.0 kW (134 bhp)  
Open Market Value: \$32,605.00  
Original Registration Date: 29 Sep 2017  
First Registration Date: 29 Sep 2017  
Transfer Count: 1  
Actual ARF Paid: \$37,647.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 28 Sep 2027  
PARF Rebate Amount: \$28,235.00

### Intended COE Rebate Details

COE Expiry Date: 28 Sep 2027  
COE Category: B - Car above 1600cc or 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$50,110.00  
COE Rebate Amount: \$28,994.00  
Total Rebate Amount: \$57,229.00

The information contained herein is correct as at 15 Dec 2021

OK



redefining / insurance

AXA Insurance Pte Ltd  
 ☎ 1800 880 4888 (Within Singapore)  
 (65) 6880 4888 (International)  
 📠 (65) 6880 4740  
 ✉ customer.care@axa.com.sg  
 🌐 www.axa.com.sg

# Certificate of Insurance

account number  
**15332**

-Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) - Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 -Road Transport Act, 1987 (Malaysia)  
 -Motor Vehicles (Third-Party Risks ) Rules, 1959 (Malaysia)

## Policy details

<b>Policyholder name</b>	LOW ZHI WEI	<b>Certificate number</b>	GA436508 / 1
<b>Cover</b>	Comprehensive	<b>Chassis number</b>	WMWYS320303E12116
<b>Plan name</b>	Essential	<b>Engine number</b>	38995049B38A15A
<b>NCD applicable</b>	30%		
<b>Vehicle registration number</b>	SMG4840A		
<b>Period of Insurance</b>	from 29/03/2021 to 28/03/2022 (both dates inclusive)		
<b>Finance loan company</b>	OCBC BANK LIMITED		

## Persons or classes of persons entitled to drive\*

- (a) The Policyholder  
 (b) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

## Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

\* Limitations rendered inoperative by Section 2 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

<b>EXCESS</b>	Basic Own Damage Excess	SGD 500.00
	Voluntary Excess	SGD 500.00
	<b>Total Own Damage Excess</b>	<b>SGD 1,000.00</b>
	Windscreen Excess	SGD 200.00

An Additional Excess is applicable as follows:

1. S\$500 for unnamed *Authorised Driver*
2. S\$500 for declared *Young and Inexperienced Driver*
3. S\$5,000 for undeclared *Young and Inexperienced Drivers*. This additional excess is reduced to S\$2,500 if You have chosen AXA Premium Workshops.

## Additional clauses & endorsements to your policy

Nil

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorised signature

## Important note

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation) Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, endorsement etc.


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SDA980T

Date of Accident

18/12/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **18/08/2021 - 17/08/2022**Requested By ..... **VINCENT CHUA WEE AN (PREM...**Requested Date ..... **20/12/2021 12:32**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



# PREMIER AUTOMOTIVE SERVICES

PV VEHICLE

Work Order No: PRAC - \_\_\_\_\_

Vehicle Reg No : SMG 4840A

Make & Model: (COUNTRYMAN) MINI COOPER

Next Svc Date: \_\_\_\_\_

Date/Time In: 14/02/2022 @ 1130 hrs

Date/Time Out: 19/02/2022 @ 1020 hrs

Next Svc Mileage: \_\_\_\_\_

Mileage In: 61701

Mileage Out: 61701

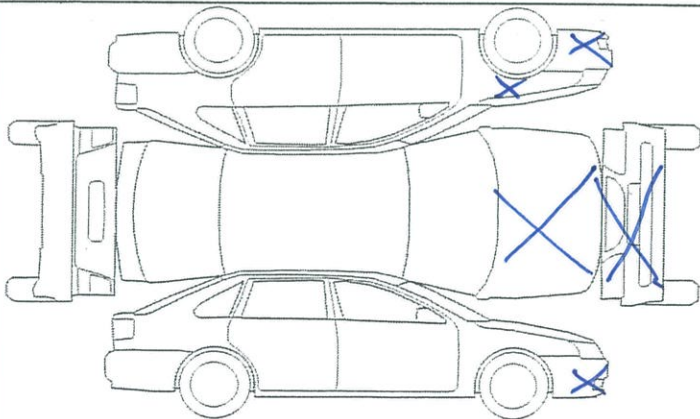
Fuel In: 2/8 Bars

Fuel Out: 2/8 Bars

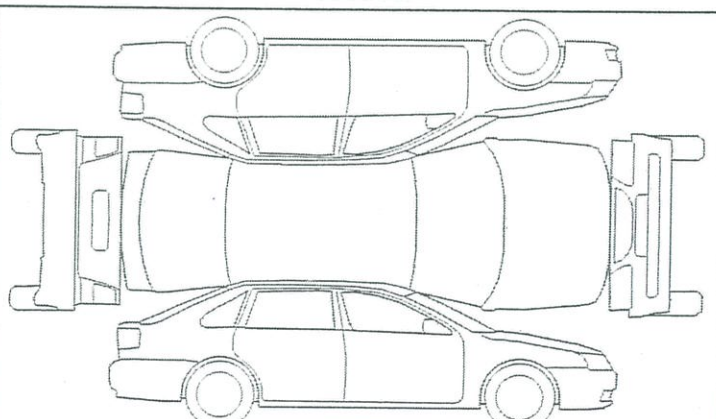
For Official Use

S/N	SVC / REPAIR	DONE (Y / N)	REMARKS / FEEDBACK FROM WORKSHOP
1	ACCIDENT REPAIR		
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			

Check In



Check Out



1.Minor Dent 2.Serious Dent 3.Minor Scratch 4.Serious Scratch 5.Damaged 6.Chip 7.Crack 8.Peeling

Remarks:

TP/U

Check In By Customer:

Name: Low Zh. Wei

Signature: [Signature]  
Date / Time: 14/2/2022 1130h x

Takeover By Workshop (PAUTO)

Name: Vincent Chua

Signature: [Signature]  
Date / Time: 14/02/2022 @ 1135 hrs

Quality Check By Workshop

Name: Vincent Chua

Signature: [Signature]  
Date / Time: 18/02/22 @ 1500 hrs

Check Out To Customer:

Name: Low Zh. Wei

Signature: [Signature]

Served By Service Advisor (PAUTO)

Name:

Signature:  
Date / Time:

Assigned Mechanic:

Name:

Signature:  
Date / Time:

Takeover By Service Advisor (PAUTO)

Name:

Signature:  
Date / Time:

Date / Time: 19/2/2022 1020h

X