RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SMG4840A vs SDA980T (OI) on D.O.A.: 18/12/2021

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Tue 12/21/2021 12:17 PM

To: 'Subramaniam, Divyashni' < Divyashni.Subramaniam@aig.com>; Admin A < admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Sent: Tuesday, 21 December, 2021 12:10 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong

<Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST - SMG4840A vs SDA980T (OI) on D.O.A.: 18/12/2021

Hi,

Please refer to the enclosed request from Premier Automotive Services Pte Ltd.

Kindly carry out Policy coverage verification <u>first</u> before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign **Mohammad Rasul** as Single Joint Expert as requested.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel: 65-68307871

Divyashni.Subramaniam@aig.com | www.aig.sg.com

From: vincent.chua@premierauto.com.sg <vincent.chua@premierauto.com.sg>

Sent: Tuesday, December 21, 2021 9:01 AM

To: Subramaniam, Divyashni < <u>Divyashni.Subramaniam@aig.com</u>>

Cc: vincent.chua@premierauto.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDA980T AND SMG4840A

ON 18/12/2021

Dear Divya,

I refer to your email below.

We would like to appoint Mr Mohammad Rasul of "LKK Auto Consultants" as the SJE for this PRS.

Vehicle not yet available for survey

Kindly arrange for survey first.

Thank you.

From: Subramaniam, Divyashni

Sent: Mon, 20 Dec 2021 11:18:23 +0000 To: vincent.chua@premierauto.com.sq

Cc: weedek.goh@premierauto.com.sg, boonkai.ng@premierauto.com.sg, Lim, Kok-Chong, Low,

Xianyu, Teo, Ericweihong, Hor, Yinrul

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDA980T AND

SMG4840A ON 18/12/2021

Without Prejudice

Chow Bo Xiong

Your Reference: SMG4840A Our Reference: SDA980T Dear Sir/Madam, We refer to your Notice of Accident of even date. We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert: Name of Surveyor **Company Name** Lawrence Ng Chun Kee **Priority Services** Jeffrey Ong Leng Kiat **Priority Services** Jimmy Lee **Priority Services** EC Looi Automobile Inspection Services Pte Ltd Pang Kiah Keen (Frankie) Formteam Adjusters Pte Ltd Ng You Han Formteam Adjusters Pte Ltd Soon HanXin (Gary) Formteam Adjusters Pte Ltd

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120

Tel: 65-68307871

Divyashni.Subramaniam@aig.com | www.aig.sg.com

From: Vincent Chua < vincent.chua@premierauto.com.sq>

Sent: Monday, December 20, 2021 4:21 PM

To: AIG SGP, Claims-Survey < <u>AIGSGP_ClaimsSurvey@aig.com</u>>

Cc: Goh Wee Dek <weedek.goh@premierauto.com.sq>; Ng Boon Kai

<boonkai.ng@premierauto.com.sg>

Subject: [EXTERNAL] Pre-inspection between SMG4840A & SDA980T (AIG-insured) on 18.12.21

This message is from an external sender; be cautious with links and attachments.

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SMG4840A

Insured Vehicle: SDA980T

Date of Accident: 18/12/2021

Name of Workshop: PREMIER AUTOMOTIVE SERVICES

Address of Survey Location: 23 Changi South Avenue 2, #01-02, Singapore 486443

Name of Contact Person: MR CHUA

Contact Number: 65446689

Email Address of Contact Person: vincent.chua@premierauto.com.sg

Vehicle not yet available for survey

Please arrange for survey first.

Thank you.

Regards

Vincent Chua

Operations Officer & Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

NOTE: Please be informed that we have changed our email from Vincent.chua@premiertaxi.com to Vincent.chua@premierauto.com.sg

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