

## Celine Fong (LKKAUTO)

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**From:** Celine Fong (LKKAUTO)  
**Sent:** Tuesday, 21 December 2021 1:27 PM  
**To:** 'Chee So Chow'; Admin A; Admin-D (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: SNM21D207259C02 - ACCIDENT INVOLVING CB6756S & GBB4086S ON 10.12.2021.

Dear So Chow,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Tuesday, 21 December 2021 1:10 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** SNM21D207259C02 - ACCIDENT INVOLVING CB6756S & GBB4086S ON 10.12.2021.

[Confidential]

Hi Team

Please arrange survey urgently.

### **NOTICE :**

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Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>  
**Sent:** Tuesday, December 21, 2021 10:11 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>  
**Subject:** Re: GBB4086S /TP CLAIM AGAINST CB6756S / CHECK LIABILITY AND ARRANGE SURVEY.

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Hi So Chow,  
We are waiting for you to arrange surveyor from LKK to call us for survey.  
Till now ,no body contacted us yet.  
Please advise.

Vehicle still in workshop.

Thank you  
Patrick Tia  
Customer Care Specialist(Accident Repair )  
T:63837441 | M: 97288916  
W: [www.Sparkcarcare.com](http://www.Sparkcarcare.com)

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**From:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>  
**Sent:** Thursday, 16 December 2021 11:24 am  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>  
**Subject:** Re: GBB4086S /TP CLAIM AGAINST CB6756S / CHECK LIABILITY AND ARRANGE SURVEY.

Hi So Chow,  
Pls advise liability and survey.  
Vehicle in Braddell workshop.  
Thank you  
Patrick Tia  
Customer Care Specialist(Accident Repair )  
T:63837441 | M: 97288916  
W: [www.Sparkcarcare.com](http://www.Sparkcarcare.com)

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**From:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>  
**Sent:** Tuesday, 14 December 2021 4:37 pm  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>  
**Subject:** Re: GBB4086S /TP CLAIM AGAINST CB6756S / CHECK LIABILITY AND ARRANGE SURVEY.

Hi Mr Chee,

We choose Kenneth Kong for survey.

Thank you

Patrick Tia

Customer Care Specialist(Accident Repair )

T:63837441 | M: 97288916

W: [www.sparkcarcare.com](http://www.sparkcarcare.com)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Tuesday, 14 December 2021 4:10 pm

**To:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>

**Subject:** FW: GBB4086S /TP CLAIM AGAINST CB6756S / CHECK LIABILITY AND ARRANGE SURVEY.

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Dear Patrick

We refer to your email of 14/12/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Patrick Tia Jee Kiang <[PatrickTia@sparkcarcare.com](mailto:PatrickTia@sparkcarcare.com)>

**Sent:** Tuesday, December 14, 2021 12:00 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Choo Jing Yuan <[choojy@cdge.com.sg](mailto:choojy@cdge.com.sg)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Brenda Ng Lay Hong <[BrendaNg@sparkcarcare.com](mailto:BrendaNg@sparkcarcare.com)>; Rohani Binte Mustafa <[RohaniM@sparkcarcare.com](mailto:RohaniM@sparkcarcare.com)>

**Subject:** GBB4086S /TP CLAIM AGAINST CB6756S / CHECK LIABILITY AND ARRANGE SURVEY.

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Dear Claim,

Kindly refer to documents attached , to revert liability clearance and survey.

Vehicle in Braddell workshop.

Thank you

Patrick Tia

Customer Care Specialist(Accident Repair )

T:63837441 | M: 97288916

W: [www.Sparkcarcare.com](http://www.Sparkcarcare.com)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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