

T K LEE AUTOMOTIVE PTE.LTD.

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883 Co.Reg. No. : 201210266Z

TEL: 6509 5521 / 6509 5524 FAX: 6509 5523

Attn: The Motor Claims Department

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Yrs Ref.: SJB5852X

Our Ref.: TKL1221-3060

Date.: 14.02.2022

Accident involving SGZ9735J And SJB5852X On 13.12.2021 At 1050 HR Along Eunos Road 8 Singapore

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Repair Cost	S\$ 2,000.00
2. Loss of Use (7 days @ S\$120Per day)	S\$ 840.00
3. Towing	S\$ -
4. LTA Search Fee	S\$ 7.45
5. E-File Search Fee	S\$ 29.00
Claim Amount	<u>S\$ 2,876.45</u>

Enclosed are the following documents for your perusal.

☒ Original Final repair Bill	☒ Letter of Authority
☐ Original Survey Report & Inv	☒ Rental Agreement / Receipt
☐ Original Photographs of [SGZ9735J]	☒ E-File Serach Fee/ LTA Receipt
☒ GIAS Reports of [SGZ9735J]	☒ Vehicle Registration Card
☒ Certificate of Insurance	☐ Driver's Driving License / Identity Card
☐ Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

T K Lee Automotive Pte. Ltd.



tklee0247@gmail.com

Authorisation Third Party Claim Demand

Date: 21/12/2021

To: China Taiping Insurance (s) PTE LTD

RE: ACCIDENT INVOLVING VEHICLE No.: SGZ 9735J & SJB 5852X

AT / ALONG Eunos Road 8 Singapore

ON 13/12/2021

I/We, Jperty Consultancy of (NRIC No. / ROC No.)

53270710M of BIK 677B, Yishun Rly Road, #06-1968 (S) 762677

owner of vehicle no. SGZ 9735J in consideration of M/S
TK Lee Automotive Pte Ltd repairing my/our vehicle SGZ 9735J at
my/our instruction and hereby authorise M/S TK Lee Automotive Pte Ltd to
demand claim settle receive whatever amount settled / payable by the insurance company and / or
third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs,
car rental and / or less of use, etc. and to their appointing solicitor to act for me / us in respect of
the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs which
may arisen therewith.

Signature of Owner: 



Date: 21/12/2021

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not effect his personal injuries claim and/or uninsured losses claim in a later date.

Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW0019262000 Claim No : SNM21D207288/C02/SJB5852X/LEEPG

Claimant : JPERTY CONSULTANCY

Amount : S\$2,500.00
Singapore Dollars Two Thousand Five Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGZ9735J
Insured Vehicle No. : SJB5852X

Date of Loss : 13/12/2021
Place of Accident : EUNOS ROAD 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN EE TZE
Driver Name : TAN EE TZE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,500.00
	=====
TOTAL	S\$ 2,500.00
	=====

Claimant Name : Aw Tian Boon Eric NRIC No : S8531304E

Signature :  Date : 13/12/2022



T K LEE AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Co. Reg. : 201200623R

INVOICE

0980

Messrs : **CHINA TAIPING INSURANCE (S) PTE LTD**
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER

Claim No. : TKL1221-3060
Acc. Date : 13.12.2021

Veh. No./Model : SGZ9735J / HONDA CIVIC

Date : 14.02.2022

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	2,000.00
		\$ 2,000.00

E. & O.E.

* Please make all payments to " T K Lee Automotive Pte Ltd "

* All service and repairing are in good order & conditions.



Customer Sign & Chop

T K Lee Automotive Pte Ltd

CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay,

Singapore 417883

Tel: (65) 6509 5521 Fax: (65) 6509 5523

VEHICLE RENTAL AGREEMENT

SGZ 0735L

ROC NO: 201312119K

RA NO: 4082

Hirer Particulars -				Veh. No. <u>SLP 6069L</u>		Replace veh. No.	
Name <u>Aw Tian Boon, Eric Hu Tian Wen</u>		Make / Model <u>Toyota Sienta</u>		Auto/Manual			
Address <u>Blk 677B Yishun Ring Road,</u>		Date/Time Out <u>20/12/2021 1340 hr</u>		KM Out			
<u>#06-1968 (S) 762677</u>		Date/Time In <u>27/12/2021 1700 hr</u>		KM In			
NRIC/Passport <u>S8531304E</u>		Mobile <u>83991155</u>		Estimated Date/Time Return			
Tel (O)		Fax		Rental charges -		S\$	
Authorised Driver's Particulars -				Hours		@	
Name <u>Aw Tian Boon, Eric</u>		<u>07</u>		Days		@ <u>120/2</u>	
Address				Weeks		@	
				Months		@	
NRIC/Passport <u>S8531304E</u>		Nationality <u>S'porean</u>		Sub-Total			
Date of Birth		Occupation		Less		Discount	
D/Licence No.		Mobile <u>83991155</u>		Sub-Total			
Expiry Date <u>04/01/2011</u>		Tel (O)		Optional Charges -			
Country of Issue		Tel (H)		Delivery		@	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES				Collection		@	
FRONT LEFT RIGHT REAR				Others			
				Sub-Total			
				Add 7% GST			
				(A) Estimated Total Rental			
Extension -				Extension Rental		X	
				Surcharge (Malaysia)		X	
				P.A.I.		X	
						X	
Others -				Misc :			
Cash/Nets/Cheque/VISA/MC Card No:				Sub-Total		<u>\$840/2</u>	
				Add 7% GST			
				(B) Extension/others Total			
Physical Damage Excess				(A) + (B) Grand Total Rental Charges			
Singapore S\$		Hirer's Acknowledgement		Less Prepayment			
Malaysia S\$				Balance Due			
Young, Elderly & Inexperience driver S\$				Deposit		Deposit Refunded	
(Additional) X		Amount		Remarks:		Received by	
IMPORTANT NOTE: - Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle. - In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours. - Vehicle is strictly for SINGAPORE USE ONLY, and may not be driven out of Singapore without prior consent of Carz Rental Pte. Ltd. - Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by Carz Rental Pte. Ltd. should the vehicle is damaged or stolen.				The hirer hereby read and understood all terms and conditions stated on this page and overleaf : Hirer Signature/Co's Stamp/Date for Carz Rental Pte. Ltd. Authorised Signature/Date			

CARZ RENTAL PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Co. Reg. : 201312119K

INVOICE

4082

Messrs : **AW TIAN BOON, ERIC HU**
BLK 677B YISHUN RING ROAD
#06-1968 SINGAPORE 762677

Date : 27/12/2021

QTY	DESCRIPTIONS	AMOUNT
	Veh. No. : SLP6069L Model : TOYOTA SIENTA Date Out : 20/12/2021 Date In : 27/12/2021 SS/day : \$ 120.00 Agreement : 4082	840.00
		\$ 840.00

E. & O.E.

- * Please make all payments to " Carz Rental Pte Ltd "
- * All service and repairing are in good order & conditions.



Customer Sign & Chop

Carz Rental Pte Ltd



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Dec 2021 / 14:31:59

Receipt Date/Time : 13 Dec 2021 / 14:31:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211213-002399

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJB5852X				
As at 13 Dec 2021/12:50:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJB5852X Enquiry Fee 20211213143048655402	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20211213143104281		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

T K LEE AUTOMOTIVE PTE LTD - AW
TIAN BOON, ERIC

Invoice Number
GR-2021-004657

Invoice Issue Date
15 Dec 2021

Invoice Due Date
22 Dec 2021

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	14/12/2021,13/12/2021,SGZ9735J,SJB5852X	27.10	1.90	29.00
Total Amount (S\$)				27.10
Total GST 7.00% (S\$)				1.90
Total Amount Incl. of GST (S\$)				29.00

*This is a computer generated document.
No signature is required.*

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 December 2021 1:28 PM
To: eetzetan@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SJB5852X(CHINA TAIPING) AND SGZ9735J AT/ALONG EUNOS AVE 3 TWDS EUNOS AVE 8 ON 13/12/2021

22 Dec 2021

Ms Tan Ee Tze

[By Email Only]

Dear Sir/Madam,

You Ref: SJB5852X

Our Ref: CC6/CTI21012920/Ups3

ACCIDENT INVOLVING SJB5852X(CHINA TAIPING) AND SGZ9735J AT/ALONG EUNOS AVE 3 TWDS EUNOS AVE 8 ON 13/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SGZ9735J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was turning out from minor road, filtered into left lane and collided with third party who was driving straight on the left lane. Under Motor Accident Guide, vehicle should keep in the proper lane and change lane only when it is safe. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 2 March 2022 8:32 AM
To: Cecilia Lee Peng Geok
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Dear Sirs/ Mdm,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$2,500.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 17 February 2022 1:45 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

[Strictly Confidential]

Hi Hsiao Tong

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 16 February 2022 1:22 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

[Strictly Confidential]

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Your ref: **SNM21D207288/C02/SJB5852X/LEEPG**
LKK ref : CC6/CTI21012920/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJB5852X(CHINA TAIPING) AND SGZ9735J(TP) ON 13/12/2021

We refer to the above matter.

The accident occurred when our insured driver turned out from minor road, changed lane and collided with third party who was driving straight along the main road. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "T K LEE AUTOMOTIVE PTE LTD" at **\$2,636.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,768.84	\$ 2,000.00
2. Loss of Rental (7days x \$120.00)	\$ 840.00	\$ 600.00 (6days x \$100)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
Total	\$ 5,645.29	<u>\$ 2,636.45</u>

Surveyor recommended 4 days for repair + 1PH + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 28 December 2021 1:25 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 December 2021 1:17 PM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Hi Cecilia,

Attached TP video footage.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 22 December 2021 1:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

[Strictly Confidential]

Hi Hsiao Tong

Attached OI' s VF, please forward us TP VF.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Lee Peng Geok
Sent: Tuesday, 21 December 2021 1:49 pm
To: suli@lkkauto.com; Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Hi LKK

Attached OI SAS.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 21 December 2021 1:40 pm
To: suli@lkkauto.com; Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D207288/C02/SJB5852X/LEEPG.

Dear Cecilia,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 21 December 2021 1:18 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Direct Settlement – Accident Involving SJB 5852X (OI : CTI – TBA) and SGZ 9735J (TP : LKK REF – CC6/CTI21012920/Ups3) on 13/12/2021

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Dear Boon Sen,

We refer to the above matter.

Insured vehicle amended.

Sorry for your inconvenienced caused.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGZ 9735J at M/s T K LEE AUTOMOTIVE PTE LTD on 21/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 21, 2021 1:12 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement – Accident Involving SJB 5352X (OI : CTI – TBA) and SGZ 9735J (TP : LKK REF – CC6/CTI21012920/Ups3) on 13/12/2021

Dear Sir,

No cover for SJB5352X.

Pls check and amend if needed and resend if it is under us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 21 December 2021 10:49 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJB 5352X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGZ 9735J at M/s T K LEE AUTOMOTIVE PTE LTD on 21/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd