

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 22 December 2021 1:28 PM  
**To:** eetzetan@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SJB5852X(CHINA TAIPING) AND SGZ9735J AT/ALONG EUNOS AVE 3 TWDS EUNOS AVE 8 ON 13/12/2021

22 Dec 2021

**Ms Tan Ee Tze** [By Email Only]

Dear Sir/Madam,

**You Ref: SJB5852X**

**Our Ref: CC6/CTI21012920/Ups3**

**ACCIDENT INVOLVING SJB5852X(CHINA TAIPING) AND SGZ9735J AT/ALONG EUNOS AVE 3 TWDS EUNOS AVE 8 ON 13/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SGZ9735J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was turning out from minor road, filtered into left lane and collided with third party who was driving straight on the left lane. Under Motor Accident Guide, vehicle should keep in the proper lane and change lane only when it is safe. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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