

RE: [Seek Mandate] - SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Thu 17/2/2022 1:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Strictly Confidential]

Hi Hsiao Tong

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 16 February 2022 1:22 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [Seek Mandate] - SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

[Strictly Confidential]

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Your ref: **SNM21D207288/C02/SJB5852X/LEEPG**

LKK ref : CC6/CTI21012920/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJB5852X(CHINA TAIPING) AND SGZ9735J(TP) ON 13/12/2021

We refer to the above matter.

The accident occurred when our insured driver turned out from minor road, changed lane and collided with third party who was driving straight along the main road. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "T K LEE AUTOMOTIVE PTE LTD" at **\$2,636.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,768.84	\$ 2,000.00
2. Loss of Rental (7days x \$120.00)	\$ 840.00	\$ 600.00 (6days x \$100)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
Total	\$ 5,645.29	<u>\$ 2,636.45</u>

Surveyor recommended 4 days for repair + 1PH + 1Sunday = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 28 December 2021 1:25 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 22 December 2021 1:17 PM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Hi Cecilia,

Attached TP video footage.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 22 December 2021 1:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

[Strictly Confidential]

Hi Hsiao Tong

Attached OI's VF, please forward us TP VF.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Cecilia Lee Peng Geok

Sent: Tuesday, 21 December 2021 1:49 pm

To: suli@lkkauto.com; Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Hi LKK

Attached OI SAS.

Thank you.

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Best Regards,

Cecilia Lee

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 21 December 2021 1:40 pm

To: suli@lkkauto.com; Hsiao Tong <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia

Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207288/C02/SJB5852X/LEEPG/ FW: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM21D207288/C02/SJB5852X/LEEPG.

Dear Cecilia,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 21 December 2021 1:18 pm
To: Claims Dept of CTI <claimsdept@sg.cntai ping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

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Dear Boon Sen,

We refer to the above matter.

Insured vehicle amended.

Sorry for your inconvenienced caused.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGZ 9735J at M/s T K LEE AUTOMOTIVE PTE LTD on 21/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

-

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, December 21, 2021 1:12 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJB 5352X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Dear Sir,

No cover for SJB5352X.

Pls check and amend if needed and resend if it is under us.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 21 December 2021 10:49 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJB 5352X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

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Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd