

Re: Direct Settlement - Accident Involving SJB 5852X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Su Li (LKK Auto) <suli@lkkauto.com>

Tue 12/21/2021 1:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Boon Sen,

We refer to the above matter.

Insured vehicle amended.

Sorry for your inconvenienced caused.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGZ 9735J at M/s T K LEE AUTOMOTIVE PTE LTD on 21/12/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, December 21, 2021 1:12 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJB 5352X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

Dear Sir,

No cover for SJB5352X.

Pls check and amend if needed and resend if it is under us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 21 December 2021 10:49 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJB 5352X (OI : CTI - TBA) and SGZ 9735J (TP : LKK REF - CC6/CTI21012920/Ups3) on 13/12/2021

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