

Our Ref: CT1221/SHD6726J/JW(st)
Date: 03.01.2022

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 20.12.2021 INVOLVING SHD6726J & SMK3774T ALONG CLEMENTI AVE 6 TWDS AYE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6726J, which was involved in the captioned accident with your insured vehicle No SMK3774T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,758.57
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,376.14
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD6726J , SMK3774T
CLEMENTI AVE 6 TWDS AYE****ON 20-Dec-21 13:25**

I / We

WONG SENG BENG(Hirer) NRIC No.: **SXXXX361F**

and/or

(Relief) NRIC No.: **SXXXX361F**

Taxi Number

SHD6726J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

20-Dec-2021

Name of Hirer

WONG SENG BENG

Hirer NRIC

SXXXX361F

Signature :



Address

**6 HOLLAND CLOSE #18-24
271006**

Contact No.

96646539

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,190.00** (Global Sum) for vehicle no. **SHD 6726J** that was damaged pursuant to the accident which occurred on **20/12/2021** (date) along **CLEMENTI AVE 6** (location) involving vehicle no/s **SMK 3774T**.

This is pursuant to the inspection conducted on **20/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 6726J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6726J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7th (day) of Mar (month) 2022 (year)

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508949

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG**

**Hyundai Ioniq SHD6726J , SMK3774T
CLEMENTI AVE 6 TWDS AYE**

ON 20-Dec-21 13:25

I / We

WONG SENG BENG

(Hirer) NRIC No.: **SXXXX361F**

and/or

(Relief) NRIC No.: **SXXXX361F**

Taxi Number

SHD6726J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

20-Dec-2021

Name of Hirer

WONG SENG BENG

Hirer NRIC

SXXXX361F

Signature :



Address

**6 HOLLAND CLOSE #18-24
271006**

Contact No.

96646539

Workshops

205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD6726J

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2020

CHASSIS CODE
KMHC851CVLU191624

INV. NO/DATE
91628572 27.12.2021

JOB NO.
305498603

ODOMETER READING

DATE/TIME IN
20.12.2021 14:35

Description : 3P 20.12.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0004	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0005	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0006	09-01-0104-2133	ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
SUB-TOTAL			:			1,013.52

JOB NATURE

0001	PB	PANEL BEATING SHD6726J	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	250.00	250.00

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91628572	1,758.57	

Workshops

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyal Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD6726J

INV. NO/DATE
91628572 27.12.2021

MAKE
HYUNDAI

JOB NO.
305498603

MODEL
IONIQ(G3)

ODOMETER READING

DATE OF REG
30.10.2020

DATE/TIME IN
20.12.2021 14:35

CHASSIS CODE
KMH851CVLU191624

S/No	Part No.		Qty	Unit Price	%Disc	Net
0003	20-204	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL				:		630.00

Items total	1,643.52
Add GST @ 7.000 %	115.05
Invoice amount	1,758.57

Issued by : CHEWBEELING 27.12.2021 16:55:04
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT CUSTOMER'S RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91628572	1,758.57	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120327

Date: 27 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/12/2021 @ 13:25 hrs
ALONG CLEMENTI AVE 6 TWDS AYE
INVOLVING SMK3774T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6726J** (the "Taxi"). The Taxi was hired to **WONG SENG BENG IC NO SXXXX361F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		1	2	3	4		FROM	TO
17.12.21 (Fri)	Y Y Wong	1	3	0	8	2	2238	0631
18.12.21 (Sat)	S B Wong	1	3	1	0	4	0757	1737
18.12.21 (Sat)	Y Y Wong	1	3	1	2	5	2150	0650
19.12.21 (Sun)	S B Wong	1	3	1	4	0	0836	1555
19.12.21 (Sun)	Y Y Wong	1	3	1	5	4	2251	0656
20.12.21 (Mon)	S B Wong	1	3	1	6	8	0809	1423
Acc @ Clementi Ave toward Ave on Slip Road								
Was hit by Veh from behind (SMK 3774T)								
20/12/21	Accident Repair	J x					1435	
22/12/21	Carry	J x						1350

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMK3774T

Date of Accident

20/12/2021 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 08/04/2021 - 07/04/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 20/12/2021 15:39

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHD 6726J

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 29 December 2021 11:00 AM
To: HAYLEYPEREIRA@GMAIL.COM; IAN.VANDERPUT@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMK 3774T(AIG) AND SHD 6726J AT/ALONG CLEMENTI AVE 6 TO AYE RAMP ON 20/12/2021

29 Dec 2021

Hayley Terese Pereira
Driver: Vanderput Ian James Valence

[By Email Only]

Dear Sir/Madam,

You Ref: SMK3774T
Our Ref: CC4/AIG21012914/T1ps3
ACCIDENT INVOLVING SMK 3774T(AIG) AND SHD 6726J AT/ALONG CLEMENTI AVE 6 TO AYE RAMP ON 20/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD6726J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Dec 2021 00:13	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	21 Dec 2021 00:13	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	21 Dec 2021 00:13	Clim Created	Reg No: SHD6726J. Acct Date: 2021/12/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	21 Dec 2021 00:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	21 Dec 2021 00:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/30	[A] Lee Su Li
6	21 Dec 2021 00:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	21 Dec 2021 00:14	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	21 Dec 2021 00:14	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	21 Dec 2021 00:14	Label Added	(23):Express.	[A] Lee Su Li
10	21 Dec 2021 00:14	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	27 Dec 2021 18:22	Adj Adjuster Assigned	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
12	25 Jan 2022 09:21	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	25 Jan 2022 09:21	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	25 Jan 2022 09:21	Clim Dtl Modified	JPJ Reg. Date: -> 2020/10/30.	[A] JOANNE LEE KHANG MIN
15	25 Jan 2022 09:21	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	28 Jan 2022 16:54	Adj Mandate Request	Cur.Req:2286.14:Liability: 100% (B27) *Quantum: (a)CORw/GST: \$1,758.57 + (b)LOR(3days x \$125.19): \$375.57 + (c)LOI(3daysx\$50): \$150.00+ (d)Search fee: \$2.00= Total: \$2,286.14 *2 recommendation rep air days + 1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
17	15 Feb 2022 14:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/30. Mandate Remarks: Kindly amend the model of the TP vehicle as it is inaccurately captured.	[I] Khoo, Kay-Eng
18	15 Feb 2022 14:59	Adj Mandate Set	Maintained:Kindly amend the model of the TP vehicle as it is inaccurately captured.	[I] Khoo, Kay-Eng
19	17 Feb 2022 10:02	Clim Veh Model Changed	(206086) -> (205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] CHEW HSIAO TONG
20	17 Feb 2022 10:03	Adj Mandate Request	Cur.Req:2286.14:Hi, TP vehicle make & model amended. Kindly let us have your mandate, Thanks.	[A] CHEW HSIAO TONG
21	02 Mar 2022 11:50	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/12/30. Mandate Remarks: Kindly amend the model of the TP vehicle as it is inaccurately captured.	[I] Lee, Ming-Yao
22	02 Mar 2022 11:50	Adj Mandate Set	Approved:2286.14:Kindly amend the model of the TP vehicle as it is inaccurately captured.	[I] Lee, Ming-Yao

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2751336	23 Dec 2021 09:20:59	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SHD6726J	SMK3774T	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2760644	25 Jan 2022 09:21:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD6726J	SMK3774T	11.00