

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 31 October 2022 10:59 AM
To: 'Tan Chew Chik Jacqueline'; claimsdept@sg.cntaiping.com
Cc: Admin A
Subject: RE:[SEEK MANDATE] SNM21D207440/C02/GY353S/TANCHC/ FW: Direct Settlement - Accident Involving GY 353S (OI : CTI - TBA) and SHD 3519K (TP : LKK REF - CC6/CTI21012911/es3) on 19/12/2021
Attachments: LKK Survey Report & Photos.pdf; LOD -SHD3519K -Hyundai I40 -DOA=19.12.2021.pdf; LETTER TO OI_GY353S.pdf

Your ref: SNM21D207440/C02/GY353S/TANCHC
LKK ref : CC6/CTI21012911/es3

Dear Jacqueline,

ACCIDENT INVOLVING GY353S (CHINA TAIPING) AND SHD3519K (TP) ON 19/12/2021

We refer to the above matter.

Insured driver reversed from car park lot and hit onto TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at \$14,534.15 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 30,312.32	\$ 12,840.00 (inclusive GST)
2. Loss of Rental (10 days x \$110.67)	\$ 1,106.70	\$ 1,106.70 (10 days x \$110.67)
3. Loss of Income (10 days x \$80)	\$ 800.00	\$ 500.00 (10 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 32,306.47	\$ 14,534.15

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 22 December 2021 4:29 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D207440/C02/GY353S/TANCHC/ FW: Direct Settlement - Accident Involving GY 353S (OI : CTI - TBA) and SHD 3519K (TP : LKK REF - CC6/CTI21012911/es3) on 19/12/2021

[Strictly Confidential]

Dear Suli,

Enclosed Insured's SAS report for your necessary action.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 21 December 2021 5:17 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207440/C02/GY353S/TANCHC/ FW: Direct Settlement - Accident Involving GY 353S (OI : CTI - TBA) and SHD 3519K (TP : LKK REF - CC6/CTI21012911/es3) on 19/12/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D207440/C02/GY353S/TANCHC.

Dear Kah Leong,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 21 December 2021 2:56 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement – Accident Involving GY 353S (OI : CTI – TBA) and SHD 3519K (TP : LKK REF – CC6/CTI21012911/es3) on 19/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s BIFROST AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

– TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li| Admin Support

LKK Auto Consultants Pte Ltd