

## EzLyna (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 1 November 2022 2:22 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: CALCULATION OF TOTAL SUM [SEEK MANDATE]  
SNM21D207440/C02/GY353S/TANCHC/ FW: Direct Settlement - Accident Involving GY 353S (OI : CTI - TBA) and SHD 3519K (TP : LKK REF - CC6/CTI21012911/es3) on 19/12/2021

[Strictly Confidential]

Hi Ezlyna,

Yes. Should be S\$14,373.48.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, 1 November 2022 1:55 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: CALCULATION OF TOTAL SUM [SEEK MANDATE] SNM21D207440/C02/GY353S/TANCHC/ FW: Direct Settlement - Accident Involving GY 353S (OI : CTI - TBA) and SHD 3519K (TP : LKK REF - CC6/CTI21012911/es3) on 19/12/2021

[Strictly Confidential]

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[Strictly Confidential]

Dear Jacqueline,

We refer to the above matter.

Please double check the calculation of the settlement sum for this case, it should be \$14,373.48.00.

COR \$12,840.00 - Agreed  
LOR \$996.03 (\$110.67 x 9days)  
LOI \$450.00 (\$50 x 9days)  
Search fee \$7.45 - Agreed  
Towing fee \$80 .00 - Agreed  
TOTAL \$13,473.48 Should be \$14,373.48

Kindly confirm and revert. Thank you.

With warmest regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Tuesday, 1 November 2022 11:09 AM  
**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [SEEK MANDATE] SNM21D207440/C02/GY353S/TANCHC/ FW: Direct Settlement - Accident Involving GY 353S (OI : CTI - TBA) and SHD 3519K (TP : LKK REF - CC6/CTI21012911/es3) on 19/12/2021

[Strictly Confidential]

Hi Ezlyna,

Please proceed to settle in breakdown as follow:

COR \$12,840.00 - Agreed  
LOR \$996.03 (\$110.67 x 9days)  
LOI \$450.00 (\$50 x 9days)  
Search fee \$7.45 - Agreed  
Towing fee \$80 .00 - Agreed  
TOTAL \$13,473.48

Please obtain Final Repair Bill when offer accepted by 3P.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Monday, 31 October 2022 10:59 am

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE:[SEEK MANDATE] SNM21D207440/C02/GY353S/TANCHC/ FW: Direct Settlement - Accident Involving GY 353S (OI : CTI - TBA) and SHD 3519K (TP : LKK REF - CC6/CTI21012911/es3) on 19/12/2021

[Strictly Confidential]

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[Strictly Confidential]

Your ref: SNM21D207440/C02/GY353S/TANCHC

LKK ref : CC6/CTI21012911/es3

Dear Jacqueline,

ACCIDENT INVOLVING GY353S (CHINA TAIPING) AND SHD3519K (TP) ON 19/12/2021

We refer to the above matter.

Insured driver reversed from car park lot and hit onto TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at \$14,534.15 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 30,312.32	\$ 12,840.00 (inclusive GST)
2. Loss of Rental (10 days x \$110.67)	\$ 1,106.70	\$ 1,106.70 (10 days x \$110.67)
3. Loss of Income (10 days x \$80)	\$ 800.00	\$ 500.00 (10 days x \$50)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
<b>Total</b>	<b>\$ 32,306.47</b>	<b>\$ 14,534.15</b>

Surveyor recommended 8 days for repair.