

Our Ref: CT1221/SHC8113U/JW(st)
Date: 28.01.2022

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 19.12.2021 INVOLVING SHC8113U & SKM1108T ALONG CLEMENTI WEST STREET
2**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC8113U, which was involved in the captioned accident with your insured vehicle No SKM1108T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,605.13
2. Loss of Rental	3.5 days x S\$ 125.19	S\$	438.17
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3.5 days x S\$ 80.00	S\$	280.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,325.30
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: -

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC8113U , SKM1108T
CLEMENTI WEST STREET 2****ON 19-Dec-21 17:30**

I / We

TAN SENG HUAT

(Hirer) NRIC No.:

SXXXX592C

and/or

(Relief) NRIC No.:

SXXXX592C

Taxi Number

SHC8113U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

20-Dec-2021

Name of Hirer

TAN SENG HUAT

Hirer NRIC

SXXXX592C

Signature :



Address

**17 KIM KEAT ROAD #07-04
328837**

Contact No.

98571142

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,108.00** (Global Sum) for vehicle no. **SHC 8113U** that was damaged pursuant to the accident which occurred on **19/12/2021** (date) along **52 CLEMNETI WEST ST 2** (location) involving vehicle no/s **SKM 1108T**.

This is pursuant to the inspection conducted on **20/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8113U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8113U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of October (month) 2022 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

[Handwritten signature]
Huan Tan

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8113U

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
07.11.2019

CHASSIS CODE
KMHC851CVLU188178

INV. NO/DATE
91638139 24.01.2022

JOB NO.
305498358

ODOMETER READING

DATE/TIME IN
19.12.2021 19:50

Description : 3P.19.12.2021

S/No	Part No.	Qty	Unit Price	%Disc	Net
------	----------	-----	------------	-------	-----

PART REQUISITION

0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
SUB-TOTAL			:			385.12

JOB NATURE

0001	PB	PANEL BEATING (SHC8113U)		525.00		525.00
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	20-204	REMOVE/REFIX UPHOLSTERY ASST REPAIR		60.00		60.00
0004	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL			:			1,115.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91638139	1,605.13	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8113U

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
07.11.2019

CHASSIS CODE
KMHC851CVLU188178

INV. NO/DATE
91638139 24.01.2022

JOB NO.
305498358

ODOMETER READING

DATE/TIME IN
19.12.2021 19:50

Items total	1,500.12
Add GST @ 7.000 %	105.01
Invoice amount	1,605.13

Issued by : KATHERINETAN 24.01.2022 10:34:38
Repair type : CLS0/57/57
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ADDITIONAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91638139	1,605.13	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21120302

Date: 21 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/12/2021 @ 17:30 hrs
ALONG CLEMENTI WEST STREET 2
INVOLVING SKM1108T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8113U** (the "Taxi"). The Taxi was hired to **TAN SENG HUAT IC NO SXXXX592C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKM1108T

Date of Accident

19/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG Asia Pacific Insurance Pte....

Period of Insurance 30/09/2020 - 29/09/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 20/12/2021 09:58

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

94C 87134

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 28 July 2022 1:23 pm
To: PAUL34SINGH@GMAIL.COM
Cc: BETTY_CS@YAHOO.COM
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SKM 1108T & SHC 8113U ON 19/12/2021

Importance: High

Our Ref: CC4/AIG21012909/Tgs3

28 JULY 2022

**PAUL AMAR SINGH
DRIVER: CHEOW WEI MOOK**

Dear Sir/Madam,

ACCIDENT INVOLVING SKM 1108T & SHC 8113U ON 19/12/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHC 8113U**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Dec 2021 21:56	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	20 Dec 2021 21:56	Clim Veh Model Changed	(205659) HYUNDAI AE IONIQ 1.6 (A).	[A] Lee Su Li
3	20 Dec 2021 21:56	Clim Created	Reg No: SHC8113U. Acct Date: 2021/12/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	20 Dec 2021 21:56	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Dec 2021 21:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/29	[A] Lee Su Li
6	20 Dec 2021 21:56	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Dec 2021 21:56	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Dec 2021 21:56	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Dec 2021 21:56	Label Added	(23):Express.	[A] Lee Su Li
10	20 Dec 2021 21:56	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	10 Jan 2022 23:56	Adj Adjuster Assigned	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
12	30 Aug 2022 16:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	30 Aug 2022 16:45	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	30 Aug 2022 16:45	Clim Dtl Modified	JPJ Reg. Date: -> 2019/11/07.	[A] JOANNE LEE KHANG MIN
15	30 Aug 2022 16:45	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	12 Oct 2022 14:11	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
17	12 Oct 2022 15:12	Adj Mandate Request	Cur Req:2132.70:Liability: 100%(B9) *Quantum: \$ 2,132.70(all-in). Pls refer to adjuster report for details. *For your approval please	[A] CHEW HSIAO TONG
18	17 Oct 2022 10:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/29. Mandate Remarks: Approved: \$2,108.13. COR: 1,605.13 + [I] Tam, Ivan-LOR: \$351 (w/o gst) + LOI: \$150 + search fee: \$2 subj to submission of all docs + signing of AIG DV WK	
19	17 Oct 2022 10:58	Adj Mandate Set	Approved:2108.13:Approved: \$2,108.13. COR: 1,605.13 + LOR: \$351 (w/o gst) + LOI: \$150 + search fee: \$2 subj to submission of all docs + signing of AIG DV [I] Tam, Ivan-LOR: \$351 (w/o gst) + LOI: \$150 + search fee: \$2 subj to submission of all docs + signing of AIG DV WK	

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2750572	20 Dec 2021 22:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC8113U	SKM1108T	11.00
2751084	22 Dec 2021 11:27:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC8113U	Teo, Ericweihong	xx.xx
2836549	30 Aug 2022 16:45:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SHC8113U	SKM1108T	11.00

				Pte Ltd	Pte Ltd (HQ)			
--	--	--	--	---------	--------------	--	--	--