

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

18/4/2022

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SLK5926X (1049) Your Ref : CC6/AIG21012890/ps3

Dear Sir,

VEHICLE # : SLK5926X
ACCIDENT INVOLVING : SLK5926X & SKT14A ALONG BKE TOWARDS WOODLANDS BEFORE
DAIRY FARM EXIT ON 17/12/21

COST OF REPAIR	\$17,000.00 (As agreed)
RENTAL	\$2,364.70
LTA & GIA SEARCH	\$65.45
TOWING	\$60.00

COST OF REPAIR ADD GST 7% \$1,190.00

TOTAL \$20,680.15

Twenty Thousand Six Hundred Eighty Singapore Dollars and Fifteen Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 17/12/2021 INVOLVING SLK5926X SKT14A SJE9338Y

SJE2373R SMQ6479U ALONG / AT _____

BKE TOWARDS WOODLANDS BEFORE DAIRY FARM EXIT

I/We OH BOON HENG (NRIC No. S1416180E)

of 7 ROSEWOOD DRIVE #12-15 S(737937)

1. The owner of motor vehicle no. SLK5926X hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 17/12/2021



Signature of owner

(Company's stamp – if any)



Ryder Auto Pte Ltd

Signature of Witness

Name of Witness

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, RYDER AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$20,200.00 (Global Sum) for vehicle no. SLK 5926X that was damaged pursuant to the accident which occurred on 17/12/2021 (date) along BKE TOWARDS WOODLANDS BEFORE DAIRY FARM EXIT (location) involving vehicle no/s SKT 14A.

This is pursuant to the inspection conducted on 20/12/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner OH BOON HENG (the third party claimant") of vehicle no. SLK 5926X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLK 5926X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of 5 (month) 20 22 (year)



Signed by appointed surveyor


Ryder Auto Pte Ltd

Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

18/4/2022

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : SLK5926X (1049) Your Ref : CC6/AIG21012890/ps3

Dear Sir,

VEHICLE # : SLK5926X
ACCIDENT INVOLVING : SLK5926X & SKT14A ALONG BKE TOWARDS WOODLANDS BEFORE
DAIRY FARM EXIT ON 17/12/21

COST OF REPAIR \$17,000.00 (As agreed)

COST OF REPAIR ADD GST 7% \$1,190.00

TOTAL \$18,190.00

Eighteen Thousand One Hundred Ninety Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd

Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



SLK5926X



UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: unigtour@singnet.com.sg

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Mr Oh Boon Heng
7 Rosewood Drive
12-15
Singapore 737937

TAX INVOICE

NO. **WP/202248**

05.01.2022

Date:

DATE	PARTICULARS	@	\$	cts
------	-------------	---	----	-----

Rental of one unit Toyota Camry 2.5 Hybrid Auto
Registration no. SMU 2433 G self driven
as from 18.12.2021 to 04.01.2022.

17 days at \$130.00 per day

\$ 2210.00

Add GST at 7%

\$ 2210.00

Amount Due

\$ 154.70

\$ 2364.70

(SIN DOLLARS: TWO THOUSAND THREE HUNDRED SIXTY FOUR & SEVENTY CTS ONLY)

Standard Rated Supplies:\$ 2210.00
Total Amount of GST:\$ 154.70

AUTHORISED SIGNATURE

SIGNATURE OF HIRER

SIGNATURE OF HIRER



UNIQUE TOURIST SERVICE (PTE) LTD.

SLK 5926X

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. **22802**

VEHICLE NO.

SMU 24336

MAKE/MODEL

TOYOTA CAMRY

NAME OF HIRER MR. OH BOON HENG
ADDRESS 7 ROSEWOOD DRIVE
12-15 SINGAPORE 737937
OFFICE TEL _____ RES TEL _____ HP _____
NAMED DRIVER MR. OH BOON HENG
OCCUPATION _____ NATIONALITY S'POREAN
PASSPORT / NRIC S 1416180E DATE OF BIRTH 120360
DRIVING LIC NO. S 1416180E
PLACE OF ISSUE S'PORE DATE PASS/EXPIRY 050885

ADDITIONAL NAMED DRIVER _____
ADDRESS _____ SINGAPORE _____
OFFICE TEL _____ RES TEL _____ HP _____
OCCUPATION _____ NATIONALITY _____
PASSPORT / NRIC _____ DATE OF BIRTH _____
DRIVING LIC NO. _____
PLACE OF ISSUE _____ DATE PASS/EXPIRY _____

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS
A. COLLISION DAMAGE WAIVER (CDW) AT \$ _____ PER DAY / WEEK / MONTH "X"
B. SURCHARGE OF \$ _____ FOR USE IN MALAYSIA FROM _____ TO _____ "X"
• THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR

\$ 1200

NOTE: HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.
YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS
PRINTED OVERLEAF.

DATE OUT 18/2/21 TIME OUT 1600 hrs
PETROL OUT E 1/4 1/2 3/4 F
DATE IN 04/01/22 TIME IN 1730 hrs
PETROL IN E 1/4 1/2 3/4 F
RENTAL RATES: \$ _____
MONTHLY @ \$ _____
WEEKLY @ \$ _____
DAILY 17 @ \$ 130 2210 00
C.D.W. FEE _____
PETROL CONSUMPTION _____
DELIVERY CHARGE _____
COLLECTION CHARGE _____
SUB-TOTAL _____
GST @ 7 % 154 70
RENTAL DEPOSIT _____
TOTAL: 2364 70

DEPOSIT REFUND

PAYMENT BY: BILL CO / CREDIT CARD / CASH

ATTENDED BY:

OF UNIQUE TOURIST SERVICE (PTE) LTD.

DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

FOR SINGAPORE DRIVE ONLY

REPLACEMENT VEHICLE NO:

1. _____ ON _____ TIME _____
2. _____ ON _____ TIME _____
3. _____ ON _____ TIME _____

DATE:

SIGNATURE OF HIRER

DATE:

SIGNATURE OF HIRER



UNIQUE TOURIST SERVICE (PTE) LTD

20, SIN MING LANE #08-51 MIDVIEW CITY SINGAPORE 573968
Tel: 6292 7656 Admin email: uniqtour@singnet.com.sg

Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

Mr Oh Boon Heng
7 Rosewood Drive
12-15
Singapore 737937

TAX INVOICE

NO. **WP/202248**

05.01.2022

Date: _____

DATE	PARTICULARS	@	\$	cts
	Rental of one unit Toyota Camry 2.5 Hybrid Auto Registration no. SMU 2433 G self driven as from 18.12.2021 to 04.01.2022.			
	17 days at \$130.00 per day		\$	2210.00
	Add GST at 7%		\$	2210.00
	Amount Due		\$	154.70
			\$	2364.70
	(SIN DOLLARS: TWO THOUSAND THREE HUNDRED SIXTY FOUR & SEVENTY CTS ONLY)			
	Standard Rated Supplies:\$		2210.00	
	Total Amount of GST:\$		154.70	

AUTHORISED SIGNATURE

SIGNATURE OF HIRER

SIGNATURE OF HIRER

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Dec 2021 / 07:42:33

Receipt Date/Time : 18 Dec 2021 / 07:42:33

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211218-000098

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SKT14A As at 17 Dec 2021/22:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKT14A Enquiry Fee 20211218074214369151	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	0sxxwv57		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - OH YONG
XIANG

Invoice Number
GR-2021-004749

Invoice Issue Date
22 Dec 2021

Invoice Due Date
29 Dec 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	20/12/2021,17/12/2021,SLK5926X,SKT14A	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

*This is a computer generated document.
No signature is required.*



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - OH YONG
XIANG

Invoice Number
GR-2021-004730

Invoice Issue Date
21 Dec 2021

Invoice Due Date
28 Dec 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	20/12/2021,17/12/2021,SLK5926X,SJE9338Y	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

***This is a computer generated document.
No signature is required.***

AUTOBAY TOWING

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

Date: 18/12/21

Sold to: _____

SLK 5926 X 1049

Item	Quantity	Description	Unit Price	Amount
		Daily From to Auto		S 60
		Hub		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	S 60

Issued by: _____

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 13 January 2022 2:21 PM
To: SKT14A@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SKT 14A(AIG) /SLK 5926X / OTHERS AT/ALONG PIE - TUAS 22.8KM LANE 4 ON 17/12/2021

13 Jan 2022

Mr TAN CHEE SIANG KEITH [By Email Only]

Dear Sir/Madam,

You Ref: SKT14A

Our Ref: CC6/AIG21012890/Aps3

ACCIDENT INVOLVING SKT 14A(AIG) /SLK 5926X / OTHERS AT/ALONG PIE - TUAS 22.8KM LANE 4 ON 17/12/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLK5926X against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Dec 2021 18:17	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	20 Dec 2021 18:17	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	20 Dec 2021 18:17	Clm Created	Reg No: SLK5926X. Acct Date: 2021/12/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Pte Ltd (HQ)	[A] Lee Su Li
4	20 Dec 2021 18:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Dec 2021 18:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/29	[A] Lee Su Li
6	20 Dec 2021 18:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Dec 2021 18:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	20 Dec 2021 18:17	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Dec 2021 18:18	Label Added	(19):Fastlane.	[A] Lee Su Li
10	20 Dec 2021 18:18	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	21 Dec 2021 10:38	Clm Dtl Modified	Claimant's Name: - -> OH BOON HENG. Claimant's ID: -> S1416180E.	[A] Lee Su Li
12	21 Dec 2021 10:38	Clm Veh Model Changed	(206086) -> (204756) TOYOTA HARRIER 2.0 (A).	[A] Lee Su Li
13	29 Dec 2021 10:25	Clm Registration Modified	Acct Time:00:00:00->22:00:00.	[I] AIG OneClaim Integration User
14	11 Jan 2022 12:05	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
15	11 Jan 2022 13:25	Clm Dtl Modified	Insured ID: -> S8020451E.	[A] Lee Su Li
16	11 May 2022 15:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	11 May 2022 15:47	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	11 May 2022 15:47	Clm Dtl Modified	JPJ Reg. Date: -> 2017/01/20.	[A] JOANNE LEE KHANG MIN
19	11 May 2022 15:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	13 May 2022 09:38	Adj Mandate Request	Cur.Req:20469.25:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$18,190.00 + (b)LORw/GST(17days x \$120.00): \$2,182.80 + (c)Search fee: \$36.45+(d)Towing :\$60.00= Total: \$20,469.25 *12recommendation repair days + 2PH + 2Sunday + 1PRS = 17days *For your	[A] CHEW HSIAO TONG
21	25 May 2022 10:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/29. Mandate Remarks: please proceed with settlement @ \$20,469.25 [COR-\$18,190 LOR-\$2182.80 LTA-\$36.45 TOWING-\$60] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
22	25 May 2022 10:08	Adj Mandate Set	Approved:20469.25:please proceed with settlement @ \$20,469.25 [COR-\$18,190 LOR-\$2182.80 LTA-\$36.45 TOWING-\$60] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2750554	20 Dec 2021	TP Case	Motor	LKK Auto	AIG Asia	SLK5926X	SKT14A	11.00

	18:24:00	(Insurer)		Consultants Pte Ltd	Pacific Insurance Pte. Ltd. (Express)			
2791652	11 May 2022 15:47:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK5926X	SKT14A	11.00