

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 20 December, 2021 3:46 PM
To: Tang Shu Shi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Anthonidas Christopher Dass (VGS - SG/Singapore); 'assignments'
Cc: Claims Dept of CTI; sur@lkkauto.com
Subject: RE: [EXT] RE: SNM21D207377/C02/GBE7418H/TANKL / FW: request direct settlement for SNC5490D & GBE7418H on 16/12/2021
Attachments: 2004_001.pdf

WITHOUT PREJUDICE

Dear Shu Shi,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, December 20, 2021 3:15 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [EXT] RE: SNM21D207377/C02/GBE7418H/TANKL / FW: request direct settlement for SNC5490D & GBE7418H on 16/12/2021

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Hi,

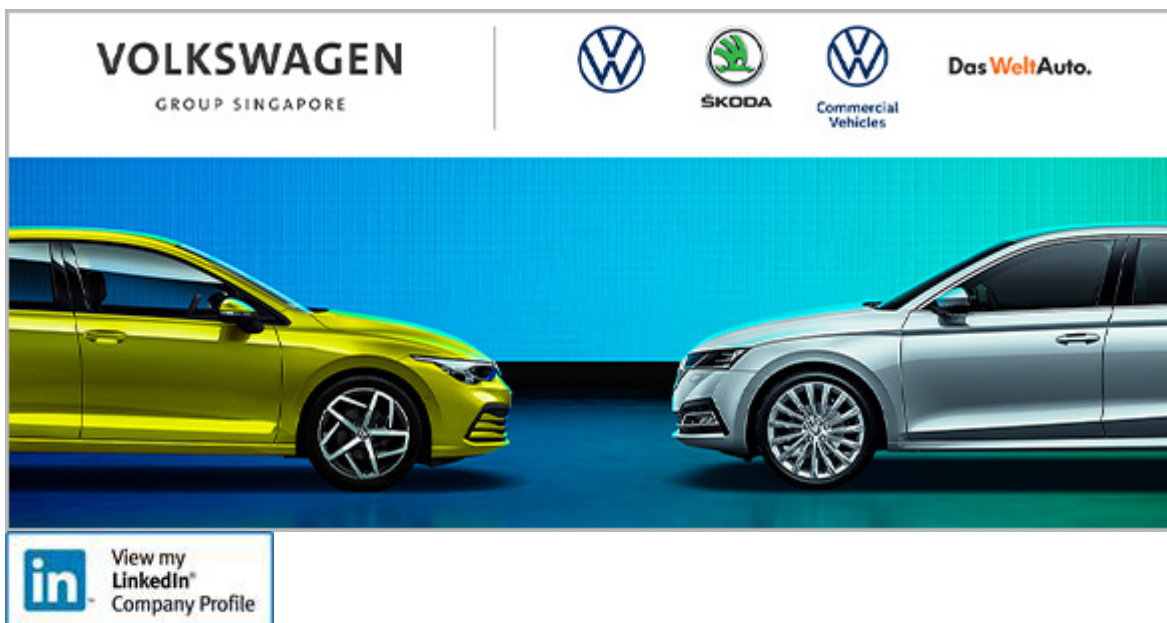
Please use Steve Chen.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 20 December 2021 12:01 pm
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [EXT] RE: SNM21D207377/C02/GBE7418H/TANKL / FW: request direct settlement for SNC5490D & GBE7418H on 16/12/2021

Without Prejudice

Dear Shu Shi,
We refer to your email below.

Please see attached and let us know if you agree with SJE.
Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, December 20, 2021 9:58 AM
To: shushi.tang@vw.com.sg; Pearlyn.cheong@vw.com.sg; meiy.wong@vw.com.sg; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D207377/C02/GBE7418H/TANKL / FW: request direct settlement for SNC5490D & GBE7418H on 16/12/2021

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SNC5490D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 17 December 2021 3:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Subject: request direct settlement for SNC5490D & GBE7418H on 16/12/2021

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Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>





From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 17 December 2021 3:09 pm
To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: Scan Image

Internal