

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 18 May 2022 14:17
To: Rachel Wu; Mei Kwan (LKKAUTO)
Cc: Admin A
Subject: RE: MT00014876 is Approved *** LKK REF: CC4/FCI21012887/Gea3 MSFCIL: D21003277MFCV/PTE

Hi Rachel,

We refer to the email below.

We will submit our report and invoice in due course.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 18 May 2022 12:32
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: MT00014876 is Approved *** LKK REF: CC4/FCI21012887/Gea3 MSFCIL: D21003277MFCV/PTE

Dear Mei Kwan,

We refer to the above matter.

Please let us have the survey report and Invoice.

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

-----Original Message-----

From: Vic Alpeh S. Sanghilan

Sent: Thursday, December 23, 2021 9:01 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: MT00014876 is Approved *** LKK REF: CC4/FCI21012887/Gea3

Dear Mei Kwan,

Noted with thanks.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email:

| vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 23 December 2021 1:12 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: MT00014876 is Approved *** LKK REF: CC4/FCI21012887/Gea3

Dear Vic,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Monday, December 20, 2021 1:23 PM

To: 'Caroline Cabrera' <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Vic Alpeh S. Sanghilan' <VicSanghilan@msfirstcapital.com.sg>

Subject: RE: MT00014876 is Approved

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted.

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Monday, 20 December, 2021 12:22 PM

To: assignments@lkkauto.com

Cc: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Subject: FW: MT00014876 is Approved

Dear Sir,

Attached documents for survey assignment.

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd
36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F:
6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Monday, December 20, 2021 12:11 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00014876 is Approved

Insured Vehicle No : YN6975C

TP Vehicle No : FBM4882C

Claim No : D21003277MFCV

Workshop Name : BAN HOCK HIN CO PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : CAROLINE

Verified By : VICALPEH

Approved By : VICALPEH

This is a computer generated mail. Do not reply to this mail.