

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, December 23, 2021 1:12 AM  
**To:** 'Vic Alpeh S. Sanghilan'  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** RE: MT00014876 is Approved \*\*\* LKK REF: CC4/FCI21012887/Gea3  
**Attachments:** LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf

Dear Vic,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Monday, December 20, 2021 1:23 PM

To: 'Caroline Cabrera' <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Vic Alpeh S. Sanghilan' <VicSanghilan@msfirstcapital.com.sg>

Subject: RE: MT00014876 is Approved

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.  
Any inconvenience caused is much regretted.

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>  
Sent: Monday, 20 December, 2021 12:22 PM  
To: assignments@lkkauto.com  
Cc: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
Subject: FW: MT00014876 is Approved

Dear Sir,

Attached documents for survey assignment.

Thank you & Regards,  
Caroline Cabrera  
Motor Claims

MS First Capital Insurance Ltd  
36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F:  
6507 3849 | Reg. No. 195000106C

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If you have received this message in error, please delete the message and all copies from your system  
and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours  
and some of us are on Work From Home arrangement.  
However, we are actively working to support our clients and partners.  
We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Monday, December 20, 2021 12:11 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00014876 is Approved

Insured Vehicle No : YN6975C

TP Vehicle No : FBM4882C

Claim No : D21003277MFCV

Workshop Name : BAN HOCK HIN CO PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : CAROLINE

Verified By : VICALPEH

Approved By : VICALPEH

This is a computer generated mail. Do not reply to this mail.