

**FW: Direct Settlement involving vehicle SKL885U (Ours) & YQ2103M (Your Insured)  
DOA: 17/12/2021.**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 12/20/2021 10:04 AM

To: Admin A <admin-a@lkkauto.com>

Hi,

Kindly assist.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Monday, 20 December, 2021 9:58 AM

**To:** Summer (LKK Auto) <admin-d@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: Direct Settlement involving vehicle SKL885U (Ours) & YQ2103M (Your Insured) DOA: 17/12/2021.

## Lonpac External - General

Our Ref : TBA

Dear Summer,

Attached copy of insured's report for onward transmission to the case handler.

Thank you.

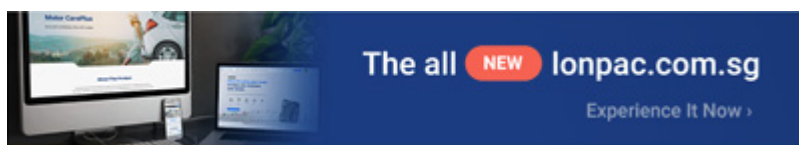
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period.*”**

***Your understanding is greatly appreciated and we apologise for any inconvenience caused” .***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 20 December 2021 9:55 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Direct Settlement involving vehicle SKL885U (Ours) & YQ2103M (Your Insured) DOA: 17/12/2021.

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 20 December, 2021 9:40 AM  
**To:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** FW: Direct Settlement involving vehicle SKL885U (Ours) & YQ2103M (Your Insured) DOA: 17/12/2021.  
**Importance:** High

## Lonpac External - General

WITHOUT PREJUDICE

Dear Paulo,

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

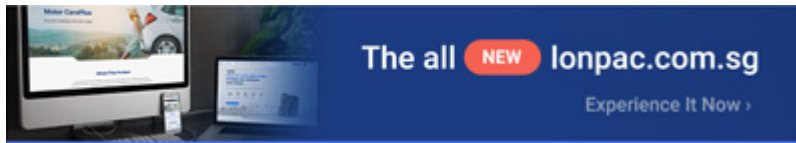
Aside to LKK – Attn: Summer

FYA

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Juan Paulo Bongon Baldoz <[juan.paulo@wearnes.com](mailto:juan.paulo@wearnes.com)>

**Sent:** Monday, 20 December 2021 9:22 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Direct Settlement involving vehicle SKL885U (Ours) & YQ2103M (Your Insured) DOA: 17/12/2021.

**Importance:** High

Dear officer-in-charge,

Please arrange our client's vehicle for a pre-repair survey on 21 Dec (WED). 3:30pm.

**Besides, kindly check the liability on the said incident.**

Kindly revert to us as soon as possible.

Thank you

**Paulo**  
**Service Consultant**  
**Bodyshop & Paint**



M (65) 98270463

[www.earnesauto.com](http://www.earnesauto.com) [juan.paulo@earnesa.com](mailto:juan.paulo@earnesa.com)

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