

RE: Direct Settlement involving vehicle SKL885U (Ours) & YQ2103M (Your Insured) DOA: 17/12/2021.

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 12/20/2021 9:55 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 20 December, 2021 9:40 AM

To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: Direct Settlement involving vehicle SKL885U (Ours) & YQ2103M (Your Insured) DOA: 17/12/2021.

Importance: High

Lonpac External - General

WITHOUT PREJUDICE

Dear Paulo,

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them.

Aside to LKK – Attn: Summer

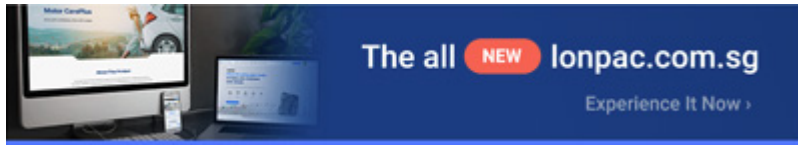
FYA

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Monday, 20 December 2021 9:22 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Direct Settlement involving vehicle SKL885U (Ours) & YQ2103M (Your Insured) DOA: 17/12/2021.

Importance: High

Dear officer-in-charge,

Please arrange our client's vehicle for a pre-repair survey on 21 Dec (WED). 3:30pm.

Besides, kindly check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

M (65) 98270463

www.wearnesauto.com juan.paulo@wearnes.com

This email, including any attachment, is confidential and may also be privileged.

12/20/21, 5:29 PM

Mail - Su Li (LKK Auto) - Outlook

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.