Our Ref: CC1221/SHA9430H/JW(st)

Date: 28.01.2022

AIG ASIA PACIFIC INSURANCE PTE LTD 78 SHENTON WAY.AIG BUILDING #07-16

Singapore 079120

Attn: Motor Claims Department Without Prejudice

Dear Sir/Madam



ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 09.12.2021 INVOLVING SHA9430H & SLL2661Z ALONG PIE

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHA9430H, which was involved in the captioned accident with your insured vehicle No SLL2661Z.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim:

1. Cost of Repairs		S\$	6,503.12
2. Loss of Rental	15 days x S\$ 125.19	S\$	1,877.85
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim:

	[E&OE]	Total Claims	S\$	9,582.97	
2. Others			S\$	0.00	
1. Loss of Income	15 c	lays x S\$ 80.00	S\$	1,200.00	

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter
[×]	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record
[]	Survey Report / Bill	[]	Witness Statement / Accident Scene Photo(s)
[]	Driver's IC/DL/VL / Road Ta	x / Log	Card / Certificate of Insurance
[]	Tow Chit / PIR / Hirer's IRAS	S / Othe	ers:

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Jim Wong **CDGE Claims Department**

DID: 62148374 FAX: -Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG

Hyundai Ioniq SHA9430H , SLL2661Z

Pan Islabd to wards Airport before Lornie Exit

ON 09-Dec-21 11:10

I / We

HUNG MOW SHING ANTHONY

(Hirer) NRIC No.:

SXXXX189I

and/or

(Relief) NRIC No.:

SXXXX189I

Taxi Number

SHA9430H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental,medical fee and legal costs.

- To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf,
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

13-Dec-2021

Name of Hirer

HUNG MOW SHING ANTHONY

Hirer NRIC

SXXXX189I

Signature:

Phy

Address

212C COMPASSVALE DRIVE #06-111

543212

Contact No.

81299955

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$8,950.00</u> (Global Sum) for vehicle no. <u>SHA 9430H</u> that was damaged pursuant to the accident which occurred on <u>09/12/2021</u> (date) along <u>PIE TOWARDS CHANGI AIRPORT</u> (location) involving vehicle no/s <u>SLL 2661Z</u>.

We/I confirm that we/I are/am authorized by the owner _______CITYCAB PTE LTD ______("the third party claimant") of vehicle no. SHA 9430H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

This is pursuant to the inspection conducted on 20/12/2021 (date) at "the workshop".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 9430H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this $\frac{2}{\sqrt{2}}$ (day) of $\frac{\sqrt{2}}{\sqrt{2}}$ (month) $20\frac{2\nu}{\sqrt{2}}$ (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHA9430H

INV. NO/DATE 91639016 25.01.2022

MAKE HYUNDAI

JOB NO. 305498349

MODEL IONIQ(G2)

ODOMETER READING

DATE OF REG 02.07.2019

DATE/TIME IN 18.12.2021 10:46

CHASSIS CODE KMHC851CVKU164618

Description: 3P 09.12.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART	REQUISITION	15				
0001	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0104-2288	BEAM-RR BUMPER	1	394.80	20.00	315.84
0004	04-01-0104-3919	STAY-RR BUMPER RH	1	138.10	20.00	110.48
0005	04-01-0104-2545	MOULDING-REAR BUMPER LWR CTR	1	155.00	20.00	124.00
0006	04-01-0104-2540	COVER-RR BPR UNDER CTR	1	225.00	20.00	180.00
0007	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
8000	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0009	04-01-0104-2271	EMBLEM-IONIQ	1	31.80	20.00	25.44
0010	28-01-0103-0009	REAR BOOT LOGO CCTPL	1	30.00	0.00	30.00

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010004	91639016	6,503.12	



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

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DATE/TIME IN 18.12.2021 10:46

CHASSIS CODE KMHC851CVKU164618

S/No	Part No.	8	Qty	Unit Price	%Disc	Net
0011	28-01-0103-0010	REAR BOOT TEL NUMBER CCTPL	1	30.00	0.00	30.00
0012	28-01-9999-2026	APP LOGO REAR BONNET CCPL	1	40.00	0.00	40.00
0013	04-01-0104-2346	PANEL ASSY-BACK	1	532.00	20.00	425.60
0014	04-01-0104-2370	LAMP ASSY-REAR FOG	1	201.00	20.00	160.80
0015	04-01-0104-2226	LAMP ASSY-LICENSE PLATE	1	85.30	20.00	68.24
0016	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0017	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0018	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,480.40	20.00	1,984.32
0019	09-01-0104-2133	ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
		SUB	-TOTAL	:		4,527.68

JOB NATURE

0001 PB PANEL BEATING SHA9430H 700.00 700.00

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010004	91639016	6,503.12	



ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

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INV. NO/DATE 91639016 25.01.2022

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JOB NO. 305498349

MODEL IONIQ(G2) ODOMETER READING

DATE OF REG 02.07.2019

DATE/TIME IN 18.12.2021 10:46

CHASSIS CODE KMHC851CVKU164618

S/No	Part No.	Qty Unit Price %Disc	Net
0002	SP	SPRAYPAINT CHARGE 700.00	700.00
0003	17-01	CHECK ALL LIGHTING 30.00	30.00
0004	20-00	TUFF COAT ON AFFECTED 30.00 PARTS.	30.00
0005	20-05	REMOVE /RFIX REVERSE 30.00 SENSOR-	30.00
0006	23-01	TOWING FEE 60.00	60.00
		SUB-TOTAL :	1,550.00
		Items total	6,077.68
		Add GST @ 7.000 %	425.44
		Invoice amount	6,503.12

Issued by REASON: KATHERINETAN 25.01.2022 12:15:26 ACCURENTAL DAMAGE, THE COMPANY ACCEPTS

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

(ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
1	8010004	91639016	6,503.12	



ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

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TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 4

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AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHA9430H

INV. NO/DATE 91639016 25.01.2022

MAKE HYUNDAI

JOB NO. 305498349

MODEL IONIQ(G2)

ODOMETER READING

DATE OF REG 02.07.2019

DATE/TIME IN 18.12.2021 10:46

CHASSIS CODE KMHC851CVKU164618

Repair type : CFSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010004	91639016	6,503.12	
		1	1

Our Ref: CC21120188

Date: 25 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/12/2021 @ 11:10 hrs

ALONG PIE

INVOLVING SLL2661Z

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA9430H (the "Taxi"). The Taxi was hired to HUNG MOW SHING ANTHONY IC NO SXXXX189I a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	AAH	WIE,					,		2				
	NAME OF DRIVER									ţ.			
	DATE						e de la companya de l						THE REPORT OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN THE
	HOURS OPERATED (TIME) FROM TO	7	120										
	MILEAGE TRAVELLED (KM)	NOSTHANS											
	MILEAGE READING	0	- CONO										
	NAME OF DRIVER	5	1 muder	2 4									
	DATE	122	05/2N							-	2.		(4)
10		anhii.)	all divers	2 14	000	7-70	Conv.	J.			324.	

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLL2661Z

Date of Accident

09/12/2021

Reset

% RESULT & RECEIPT

TP Insurer Enquiry Insurance AIG Asia Pacific Insurance Pte.... Period of Insurance 20/02/2021 - 19/02/2022 Requested By Huang Xiao Yan (COMFORTDEL... Requested Date 14/12/2021 10:11

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 9 March 2022 10:20 am **To:** francis.ho@newcreation.org.sq

Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21012848/Tgs3 ***

ACCIDENT INVOLVING SLL 2661Z & SHA 9430H ON 09/12/2021 ***

Importance: High

Our Ref: CC4/AIG21012848/Tgs3 BY EMAIL

09 MARCH 2022

HO YENG WHYE

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 2661Z & SHA 9430H ON 09/12/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHA 9430H.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: <u>CeciliaChong@lkkauto.com|</u> FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Considerable Save the Earth Print only when necessary

Merimen e-Claims 7/21/22, 10:07 AM

Print Received Message

This mail is associated with:

*SHA9430H (9820558639SG) [SLL2661Z] TP CITYCAB PTE LTD Dec 9 2021 11:00AM [Ho Yeng Whye] ComfortDelGro Engineering Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 08/07/2022 09:29 AM.

То

Alert - Adj Mandate Approved (S\$8957.78) - SHA9430H - Claim Handler: MdNoor, Norsiah Subject

Approved:8957.78:Kindly re-seek with revise mandate



YN 3663Y HP 90090092

Traffic Police 10 Ubi Avenue 3 Tel +65 6547 6246

Our Ref Date

: TP/IP/58707/2021

15 DECEMBER 2021

HUNG MOW SHING ANTHONY NRIC: SXXXX1891

Dear Sir / Madam,

CASE OF ROAD TRAFFIC ACCIDENT ALONG PIE(CHANGI) 21KM ON 9 DECEMBER 2021 AT **ABOUT 11.09 AM**

NOTICE FOR VEHICLE (SHA9430H) COLLECTION

Please collect the above vehicle which is registered under your name at Traffic Police Vehicle Pound located at 517 Airport Road, Singapore 539942 within 30 working days from the date of this notice. The Duty Officer at Traffic Police Vehicle Pound can be contacted at 6280 7841. The collection hours are:

Day of week	Operational hours			
Monday	2.00 pm to 4.00 pm			
Tuesday to Friday	9.00 am to 12.00pm			
	2.00 pm to 4.00 pm			

- You have to make your own arrangements to remove your vehicle at your own cost. If you are authorising someone else to collect the vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'.
- Take note that the vehicle must be collected within 30 working days from the date of this 3 notice or storage fee will be levied as follows:

Type of vehicle	Storage fee per day
Motorcycle/Scooter	\$20/-
Motorcar	\$40/-
Others	\$80/-

Traffic Police will proceed to dispose the vehicle if it remains unclaimed after 30 working days from the date of this notice. Should you require further clarification, please contact the undersigned at telephone number 6547 6138 or via email at DAVID_DY_YAP@spf.gov.sg.

Yours faithfully,

DAVID YAP **INVESTIGATION OFFICER** TRAFFIC POLICE



Traffic Police 10 Ubi Avenue 3 Singapore 408865 Tel +65 6547 6246 www.police.gov.sg

Reference: TP/IP/58707/2021

ANNEX B: NOTICE OF UNDERTAKING

driver / ow to me. □ (Please	I, <u>HUNG MOW SHING ANTHONY</u> of NRIC / FIN / Passport Number: <u>SXXXX189I</u> rider ner of vehicle no. <u>SHA9430H</u> receipt of this notice, which was handed over and explained tick $\sqrt{\ }$
☐ I do i	not wish to claim the vehicle.
proceed to	Il claim the vehicle <u>within 30 working days</u> of this notice. Failing which, the Police will be impose the storage fees and subsequently dispose off my vehicle without further 30 working days from this date of notice.
(Siç	nature)
Name	: HUNG MOW SHING ANTHONY
NRIC No.	: <u>SXXXX189I</u>
Contact Nu	mber : <u>81299955</u>

: <u>15/12/2021</u>

Date