

Our Ref: CT1221/SHC2777T/JW(st)  
Date: 03.01.2022

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 17.12.2021 INVOLVING SHC2777T & SJV8369A ALONG YIO CHU KANG RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2777T, which was involved in the captioned accident with your insured vehicle No SJV8369A.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,530.10
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>2,763.24</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC2777T , SJV8369A  
YIO CHU KANG RD****ON 17-Dec-21 10:45**

I / We

**LIM MIN KWANG**(Hirer) NRIC No.: **SXXXX198E**

and/or

**TEOW BENG HUAT**(Relief) NRIC No.: **SXXXX741I**

Taxi Number

**SHC2777T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**18-Dec-2021**

Name of Hirer

**LIM MIN KWANG**

Hirer NRIC

**SXXXX198E**

Signature :



Address

**376B HOUGANG STREET 32 #06-16  
532376**

Contact No.

**98248681**

Name of Relief

**TEOW BENG HUAT**

Relief NRIC

**SXXXX741I**

Signature :



Address

**101 HOUGANG AVE 1 #06-1165  
530101**

Contact No.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,300.00** (Global Sum) for vehicle no. **SHC 2777T** that was damaged pursuant to the accident which occurred on **17/12/2021** (date) along **YIO CHU KANG ROAD** (location) involving vehicle no/s **SJV 8369A**.

This is pursuant to the inspection conducted on **20/12/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2777T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2777T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of September (month) 2021 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC2777T

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
28.09.2021

CHASSIS CODE  
KMHC851CVLU184017

INV. NO/DATE  
91628574 27.12.2021

JOB NO.  
305498351

ODOMETER READING

DATE/TIME IN  
17.12.2021 13:35

Description : 3P 17.12.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0004	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0005	04-01-0104-2545	MOULDING-REAR BUMPER LWR CTR	1	155.00	20.00	124.00
0006	09-01-0104-2133	ANTENNA ASSY-SMARTKEY	1	40.50	20.00	32.40
SUB-TOTAL				:		770.00

**JOB NATURE**

0001	PB	PANEL BEATING SHC2777T	350.00	350.00
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1) Whilst taking all reasonable precautions against fire, theft or accidental damage, the company accepts no responsibility for cars or other properties belonging to customers and vehicles are driven and tested at owners' risk.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91628574	1,530.10	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC2777T

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
28.09.2021

CHASSIS CODE  
KMH851CVLU134017

INV. NO/DATE  
91628574 27.12.2021

JOB NO.  
305498351

ODOMETER READING

DATE/TIME IN  
17.12.2021 13:35

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	20-204	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL				:		660.00

Items total	1,430.00
Add GST @ 7.000 %	100.10
Invoice amount	1,530.10

Issued by : CHEWBEELENG 27.12.2021 17:04:31  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHICH TAKES ALL ECONOMIC PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES AND GOODS IN CUSTOMERS' AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

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4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91628574	1,530.10	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT21120263

Date: 27 December 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/12/2021 @ 10:45 hrs  
ALONG YIO CHU KANG RD  
INVOLVING SJV8369A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2777T** (the "Taxi"). The Taxi was hired to **LIM MIN KWANG IC NO SXXXX198E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SJV8369A

Date of Accident

17/12/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... AIG Asia Pacific Insurance Pte....

Period of Insurance ..... 10/02/2021 - 09/02/2022

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 18/12/2021 10:30

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

54C2777T

**Jaslin Kok (LKK Auto)**

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 17 January 2022 12:25 PM  
**To:** mimosahartworks@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SJV 8369A & SHC 2777T ALONG/AT JUNC OF YIO CHU KANG ROAD / POH HUAT ROAD ON 17/12/2021

Our Ref: CC4/AIG21012841/T1rs3

**PEH CHENG WAN - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SJV 8369A & SHC 2777T ALONG/AT JUNC OF YIO CHU KANG ROAD / POH HUAT ROAD ON 17/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHC 2777T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Dec 2021 16:12	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	20 Dec 2021 16:12	<b>Clm Veh Model Changed</b>	(205659) HYUNDAI AE IONIQ 1.6 (A).	[A] Lee Su Li
3	20 Dec 2021 16:12	<b>Clm Created</b>	Reg No: SHC2777T. Acct Date: 2021/12/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	20 Dec 2021 16:12	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	20 Dec 2021 16:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/29	[A] Lee Su Li
6	20 Dec 2021 16:12	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	20 Dec 2021 16:12	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Dec 2021 16:12	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	20 Dec 2021 16:12	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
10	20 Dec 2021 16:13	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	23 Dec 2021 17:15	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
12	12 Jan 2022 23:18	<b>Clm Dtl Modified</b>	Insured ID: -> S7823218H.	[A] Lee Su Li
13	28 Jun 2022 16:26	<b>Adj Rpt Initiated</b>		[A] Elaine Kuan Hwa Meen
14	28 Jun 2022 16:26	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
15	28 Jun 2022 16:26	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/09/28.	[A] Elaine Kuan Hwa Meen
16	28 Jun 2022 16:26	<b>Clm Details Notified</b>		[A] Elaine Kuan Hwa Meen
17	29 Jun 2022 17:29	<b>Adj Mandate Request</b>	Cur.Req:2408.05:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,530.10 + (b)LOR(5days x \$125.19): \$625.95 + (c)LOI(5days x\$50):\$250.00 + (d)Search fee: \$2.00= Total: \$2,408.05 *2 recommendation rep air days + 1Saturday + 1Sunday + 1PRS = 5days *For	[A] CHEW HSIAO TONG
18	05 Sep 2022 10:08	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/12/29	[I] Lee, Ming-Yao
19	05 Sep 2022 10:08	<b>Adj Mandate Set</b>	Approved:2408.05.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type  

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2751419	23 Dec 2021 10:43:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2777T	SJV8369A	11.00
2809965	28 Jun 2022 16:26:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2777T	SJV8369A	11.00

