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Claims Department

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From: SA 0406 <sa0406@dingauto.sg>
Sent: Monday, March 7, 2022 10:45 AM
To: Kenneth Kong (LKKAuto) <kennethkong@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts (Ding Auto) <accounts@dingauto.sg>
Subject: RE : CTI REF - SNM21D207237/C01 - OD CLAIM - GDB6848L - OWNER'S FEEDBACK

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Hi Kenneth,

Good morning to you.

We refer to the above case, the vehicle's owner complained the vehicle engine lacked power on gear 1 and gear 2. We checked due to turbo and grow plugs not working and need to replace it. Is it claimable? Kindly advise.

Thank you.

Henry Lee
Ding Auto Pte Ltd.

*Re ———
on surveyor opinion, ^{owner's} ~~damage to~~
complain on engine lack power
is not ~~consistent~~ and ~~related~~
consistent to the nature of
the accident.*