

Our Ref: CT1221/SHD6725L/CK(st)  
Date: 27.12.2021

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 10.12.2021 INVOLVING SHD6725L & SLR7671E ALONG BLK 334C ANCHORVALE CRES**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6725L, which was involved in the captioned accident with your insured vehicle No SLR7671E.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,444.50
2. Loss of Rental	7 days x S\$ 169.74	S\$	1,188.18
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>3,200.17</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING ALONG**      **MERCEDES E220 SHD6725L , SLR7671E**      **ON 10-Dec-21 08:00**  
**BLK 334C ANCHORVALE CRES**

I / We      **LAW WENG CHUEN (LI...**      (Hirer) NRIC No.: **SXXXX325G**

and/or      **CHUA SONG CHYE BER...**      (Relief) NRIC No.: **SXXXX535J**

Taxi Number      **SHD6725L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date      **10-Dec-2021**

Name of Hirer      **LAW WENG CHUEN (LIU YONGQUAN)**

Hirer NRIC      **SXXXX325G**

Signature :




Address      **233 ANG MO KIO AVENUE 3 #11-1...**  
**560233**

Contact No.      **98177854**

Name of Relief      **CHUA SONG CHYE BERNARD**

Relief NRIC      **SXXXX535J**

Signature :



Address      **225 ANG MO KIO AVE 1 #09-567**  
**560226**

Contact No.      **89520185**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004252100      Claim No : SNM21D207431/C02/SLR7671E/TANCHC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,110.00**  
Singapore Dollars Two Thousand One Hundred And Ten Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD6725L  
Insured Vehicle No. : SLR7671E

Date of Loss : 10/12/2021  
Place of Accident : 334C ANCHORVALE CRES

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : H L Car Rental Pte Ltd  
Driver Name : Chia Qin Hong Kelvin

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 2,110.00
	=====
TOTAL . . . . .	S\$ 2,110.00
	=====

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Claimant Name : Comfort Transportation Pte Ltd      NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_ Date : 11.3.2022

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

**Workshops**

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717  
59 Loyang Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHD6725L

MAKE  
MERCEDES BENZ

MODEL  
E220CDI (E6)

DATE OF REG  
08.04.2016

CHASSIS CODE  
WDD2120012B318791

NO/DATE  
91626802 21.12.2021

JOB NO.  
305497465

ODOMETER READING

JOB TYPE

Description : 3P.10.12.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		1,350.00
Add GST @ 7.000 %		94.50
Total Invoice amount		1,444.50

Issued by : KATHERINETAN 21.12.2021 16:52:45  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (ILL. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21120136

Date: 24 December 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      10/12/2021    @   08:00 hrs  
ALONG                              BLK 334C ANCHORVALE CRES  
INVOLVING                      SLR7671E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6725L** (the "Taxi"). The Taxi was hired to **LAW WENG CHUEN (LIU YONGQUAN) IC NO SXXXX325G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$169.74** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
FROM	TO	DATE	FROM		TO	FROM	TO				
		08/12/21		Bernard	660	659		256	0510	1330	
		"		LAW	660	935		275	1600	0115	
		09/12/21		Bernard	661	188		253	0500	1430	
		"		LAW	661	495		307	1630	0000	
		10/12/21		Bernard	661	685		190	0500	1255	
		10/12/21		Accident							
		1300pm		Repair @	L	O	Y	A			
		10/12/21		Accident Repair.					1255		
		16/12/21		@ Ly.						1300.	

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	10 Dec 2021 / 13:49:57		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLR7671E		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20211210134957045382

Search Date / Time: 10 Dec 2021 08:00:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

SHD 6728L

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 11 January 2022 1:13 PM  
**To:** carrental.lh@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING SLR 7671E(CHINA TAIPING) AND SHD 6725L AT/ALONG NEAR 334C ANCHORVALE CRES ON 10/12/2021

11 Jan 2022

**M/s H L Car Rental Pte Ltd**  
Driver: Chia Qin Hong Kelvin

[By Email Only]

Dear Sir/Madam,

**You Ref: SLR7671E**

**Our Ref: CC3/CTI21012809/Vps3**

**ACCIDENT INVOLVING SLR 7671E(CHINA TAIPING) AND SHD 6725L AT/ALONG NEAR 334C ANCHORVALE CRES ON 10/12/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD6725L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver reversed and collided onto third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 March 2022 9:45 AM  
**To:** Tan Chew Chik Jacqueline  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [Seek Mandate] - SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$2,110.00(all-in) with third party repairer.

We will proceed to close file and submit all the relevant documents to your good office once it is reasy.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 7 March 2022 6:58 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [Seek Mandate] - SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Hi Hsio Tong,

Please proceed as proposed.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All

correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jacqueline Tan**

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
獅城 Taiping SG

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 24 February 2022 9:09 AM

**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [Seek Mandate] - SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

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Your ref: SNM21D207431/C02/SLR7671E/TANCHC

LKK ref : CC3/CTI21012809/Vps3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLR7671E(CHINA TAIPING) AND SHD6725L(TP) ON 10/12/2021**

We refer to the above matter.

The accident occurred when our insured driver reversed and collided onto third party taxi. Liability is not in our driver' s favour.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$2,330.95(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,625.59	\$ 1,444.50 (\$1,350.00 + 7%GST)
2. Loss of Rental (7days x \$169.74)	\$ 1,188.18	\$ 678.96 (4days x \$169.74)
3. Loss of Income (7days x \$80.00)	\$ 560.00	\$ 200.00 (4days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
<b>Total</b>	<b>\$ 5,381.26</b>	<b>\$ 2,330.95</b>

Surveyor recommended 2days for repair + 1Sunday +1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, 7 January 2022 11:11 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Hi Hsiao Tong,

Enclosed Insured SAS report for your necessary action.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

狮城 Taiping SG

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**From:** Tan Chew Chik Jacqueline

**Sent:** Thursday, 30 December 2021 10:47 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Hi Hsiao Tong,

Insured yet report.

Please follow up with Insured since you handle the DS.

Do update us once Insured reported.

Thank you.

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number  
Vehicle Manufacturer

SLR7671E  
-

 Accident report SJ0421CA000G

Page 2 of 22

Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private hire
Name of Driver	-
Contact Number	(Phone) +65-98296333
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 29 December 2021 12:05 PM

**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement – Accident Involving SLR 7671E (OI : CTI – TBA) and SHD 6725L (TP : LKK REF – CC3/CTI21012809/Vps3) on 10/12/2021

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Dear Jacqueline,

Attached is a copy of video footage from third party for your easy reference.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** Wednesday, 22 December 2021 1:36 PM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement – Accident Involving SLR 7671E (OI : CTI – TBA) and SHD 6725L (TP : LKK REF – CC3/CTI21012809/Vps3) on 10/12/2021

Hi Su Li,

Insured yet reporting.

Please request VF from TP repairer.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 21 December 2021 12:08 PM  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement – Accident Involving SLR 7671E (OI : CTI – TBA) and SHD 6725L (TP : LKK REF – CC3/CTI21012809/Vps3) on 10/12/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D207431/C02/SLR7671E/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 21 December 2021 10:10 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement – Accident Involving SLR 7671E (OI : CTI – TBA) and SHD 6725L (TP : LKK REF – CC3/CTI21012809/Vps3) on 10/12/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6725L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**