

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 29 December 2021 12:05 PM  
**To:** Tan Chew Chik Jacqueline  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021  
**Attachments:** SHD6725L doa 10.12.21.mp4

Dear Jacqueline,

Attached is a copy of video footage from third party for your easy reference.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured' s accident report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 22 December 2021 1:36 PM  
**To:** Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Hi Su Li,

Insured yet reporting.

Please request VF from TP repairer.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平  
獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 21 December 2021 12:08 PM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [chewht@lkkauto.com](mailto:chewht@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement – Accident Involving SLR 7671E (OI : CTI – TBA) and SHD 6725L (TP : LKK REF – CC3/CTI21012809/Vps3) on 10/12/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D207431/C02/SLR7671E/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 21 December 2021 10:10 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement – Accident Involving SLR 7671E (OI : CTI – TBA) and SHD 6725L (TP : LKK REF – CC3/CTI21012809/Vps3) on 10/12/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6725L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**