

RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Fri 1/7/2022 11:10 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong,

Enclosed Insured SAS report for your necessary action.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tan Chew Chik Jacqueline

Sent: Thursday, 30 December 2021 10:47 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Hi Hsiao Tong,

Insured yet report.


Please follow up with Insured since you handle the DS.

Do update us once Insured reported.

Thank you.

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLR7671E
 Vehicle Manufacturer -

 Accident report SJ0421CA000G

Page 2 of 22

Vehicle Model	-
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Private hire
Name of Driver	-
Contact Number	(Phone) +65-98296333
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	1

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 29 December 2021 12:05 PM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D207431/CO2/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

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Dear Jacqueline,

Attached is a copy of video footage from third party for your easy reference.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 22 December 2021 1:36 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Hi Su Li,

Insured yet reporting.

Please request VF from TP repairer.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 21 December 2021 12:08 PM

To: suli@lkkauto.com; chewht@lkkauto.com; admin-a@lkkauto.com; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D207431/C02/SLR7671E/TANCHC / FW: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM21D207431/C02/SLR7671E/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 21 December 2021 10:10 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLR 7671E (OI : CTI - TBA) and SHD 6725L (TP : LKK REF - CC3/CTI21012809/Vps3) on 10/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 6725L at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd