

**Shiau Chan (LKKAuto)**

**From:** Chhia Nyuk Pui <NyukPui\_Chhia@sg.msig-asia.com>  
**Sent:** Wednesday, 30 March 2022 4:11 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** SUR  
**Subject:** FW: LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078

Dear Shiau Chan

Please confirm the fender price and confirm if we can finalise repair cost with workshop at \$8750.

Thank you

5% 7667.37  
7284.00  
SN 1120.00  
Lab 2540.00  
Total 10,944.00  
L/S 8750.00

		<b>GARNISH</b>				1156.0
50	1	*REAR RH FENDER	Dented	1,632.10 FL	*1,632.10	
51	1	*REAR RH FENDER INNER TRIM	Not Damaged	334.20 FL	*	
52	1	*SET REAR RH FENDER INNER TRIM CLIPS	Necessary	80.00 FL	*30.00	
53	1	*REAR LH FENDER	Dented	1,632.10 FL	*1,632.10	1156.0

**Chhia Nyuk Pui**  
Senior Executive, Claims Services  
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | [nyukpui\\_chhia@sg.msig-asia.com](mailto:nyukpui_chhia@sg.msig-asia.com)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Monday, 28 March 2022 4:56 PM  
**To:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Chhia,

Enclosed herewith latest SLL 8627J report.

Please let us have your approval.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>

**Sent:** Monday, 14 February 2022 12:57 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078

Dear Shiau Chan

Third party submit repair cost 11,250 x GST = \$12,037.50. your recommendation is 11,200 x gst.

Please clarify. Thanks

**Chhia Nyuk Pui**

Senior Executive, Claims Services

Direct line +65 6594 2521 | Direct fax +65 6643 1349 | [nyukpui\\_chhia@sq.msia-asia.com](mailto:nyukpui_chhia@sq.msia-asia.com)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Friday, 11 February 2022 4:05 PM

**To:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Nyuk Pui,

Enclosed herewith SLL 8627J report.

Please let us have your approval.

Photos uploaded in merimen.

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Thursday, 10 February 2022 3:26 PM

**To:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>; Jason Koh <[claims\\_rar@bifrostaauto.com](mailto:claims_rar@bifrostaauto.com)>; SUR

<[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078

Dear Nyuk Pui,

Thank you for the email.

**Dear Shiau Chan,**

**Kindly assist-CS/MSG21012801/Bqf3**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>

**Sent:** Thursday, 10 February 2022 2:39 PM

**To:** Jason Koh <[claims\\_rar@bifrostaauto.com](mailto:claims_rar@bifrostaauto.com)>

**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** RE: LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078

Dear Jason

Thanks for the video.

Dear Veron

Please let us have your report soon. Thanks

**Chhia Nyuk Pui**

Senior Executive, Claims Services

Direct line +65 6594 2521 | Direct fax +65 6643 1349 | [nyukpui\\_chhia@sg.msig-asia.com](mailto:nyukpui_chhia@sg.msig-asia.com)

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**From:** Jason Koh <[claims\\_rar@bifrostaauto.com](mailto:claims_rar@bifrostaauto.com)>

**Sent:** Wednesday, 9 February 2022 5:22 PM

**To:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>

**Subject:** Re: LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Nyuk Pui,

Please find the enclosed video footages for your perusal.

Based on the footages, it shows our client travelling within his lane and your Insured collided into our client's vehicle from rear while executing left turn.

Looking forward to your offer.

Thank you.

Yours faithfully,  
Jason Koh  
**BIFROST AUTO PTE. LTD.**

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**From:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>  
**Date:** Tuesday, 8 February 2022 at 12:31 PM  
**To:** Jason Koh <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Subject:** RE: LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078

Dear Jason

Without Prejudice  
Save as to Costs

Thanks for email.  
Please let us know if you have video footage of the accident.

Regards

**Chhia Nyuk Pui**  
Senior Executive, Claims Services  
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | [nyukpui\\_chhia@sg.msig-asia.com](mailto:nyukpui_chhia@sg.msig-asia.com)

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**From:** Jason Koh <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Sent:** Monday, 7 February 2022 4:25 PM  
**To:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>  
**Subject:** LOD SUBMISSION - OUR REF: SLL 8627 J ; YOUR REF: 267078  
**Importance:** High

WITHOUT PREJUDICE

Our Ref : **SLL8627J**  
Your Ref : **WC2430R**

7/2/2022  
MSIG Insurance (Singapore) Pte Ltd  
4 Shenton Way  
#21-01 SGX Centre II  
Singapore 068807

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 16/12/2021 along SELETAR WEST ROAD TURNING TO TPE/SLE involving vehicles SLL 8627 J and WC 2430 R

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost	\$12,037.50
2. Loss of Rental for 13 Days x \$200/- per day	\$2,600.00
3. LTA/GIA Search fee	\$7.45
<b>TOTAL</b>	<b>\$14,644.95</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Yours faithfully,  
Jason Koh  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is chargeable if applicable*

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