

Shiau Chan (LKKAUTO)

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 6 June 2022 9:40 AM
To: Shiau Chan (LKKAUTO)
Cc: Claims Dept; Bryan Ang (LKKAUTO); claims
Subject: Re: Finalisation of SLL 8627J

Without Prejudice

Dear Ms Chan,

We accept the finalized amount of LS \$8,750/-10 Days of repair for Vehicle number: **SLL 8627 J**

We will follow up with the LOD shortly.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Andrew
Motor Claims Department
BIFROST AUTO PTE. LTD

On Fri, 3 Jun 2022 at 14:04, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Andrew,

We are unable to revise to Lump Sum \$11,200.00 as your parts prices is on high side. Offer improved to Lump Sum \$8,750.00.

Please reconsider.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Monday, 9 May 2022 12:07 PM
To: Claims Dept <claims_rar@bifrostauto.com>
Cc: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>; claims <claims@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>
Subject: RE: Finalisation of SLL 8627J

Dear Andrew,

Thank you for the email.

We will check the below matter with our principal.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Friday, 6 May 2022 9:49 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>; claims <claims@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>
Subject: Re: Finalisation of SLL 8627J

Without Prejudice

Dear Ms Chan,

Thank You for the prompt replies,

Based on the latest Adjusted Marked Estimate as attached, can we Finalize and close on the amount of \$11,200/-10 Days of repair for Vehicle Number: **SLL 8627 J**

Your help is highly appreciated

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Andrew

Motor Claims Department

BIFROST AUTO PTE LTD

On Fri, 6 May 2022 at 09:50, Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

Dear Andrew,

Please refer to the attached of SLL 8627J latest adjusted estimate.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostable.com>

Sent: Friday, 6 May 2022 12:07 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>; claims <claims@bifrostable.com>; Lucas Chow <assessment_ral@bifrostable.com>

Subject: Re: Finalisation of SLL 8627J

Without Prejudice

Dear Ms Chan,

Kindly let us have a copy of the Marked Estimate with adjusted parts price, and advice on the derivation of the amount of \$8,500 from the initial amount of LS \$11,150.

We do need a justification to know how the initial amount of Parts has been revised from the initial amount. Based on the cost of parts pricing as calculated from the old marked estimate attached, we have derived at the amount of 10,931.57 - less 5 % amounted to (10,384.9915) which is already different from your amount of (10,256.74). Furthermore, we do have to write a report to allow justification for the revision of parts price, please kindly help to facilitate on this matter, Your help is highly appreciated.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Andrew

Motor Claims Department

BIFROST AUTO PTE LTD

On Fri, 29 Apr 2022 at 15:43, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Andrew,

Refer to the email dated 31/03/2022.

The officer given the breakdown as below:

\$7667.37

-5%

\$7284.00

SN \$1120.00

Lab \$2540.00

Total \$10944.00

LS \$8750

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostauto.com>

Sent: Thursday, 31 March 2022 8:33 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>; claims <claims@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>

Subject: Re: Finalisation of SLL 8627J

Without Prejudice

Dear Ms Chan,

Kindly let us have the a copy of the Marked Estimate with adjusted parts price, and advice on the derivation of the amount of \$8,500 from the initial amount of LS \$11,150

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,

Andrew

Motor Claims Department

BIFROST AUTO PTE LTD

On Thu, 31 Mar 2022 at 13:58, Shiau Chan (LKKAuto) <siewsc@lkkauto.com> wrote:

Dear Andrew,

WITHOUT PREJUDICE

Offer Lump Sum \$8,500.00 and 10 repair days.

Kindly check.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TG Lim (LKK Auto) <TeowGuan@lkkauto.com>
Sent: Thursday, 6 January 2022 10:31 AM
To: Assessment Dept <assessment_ral@bifrostable.com>
Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Finalisation of SLL 8627J

Hi Suanne,

Without Prejudice

Attached is the adjusted estimate of SLL 8627J

We will be advising our Principal a cost of repair of LS \$11,150/- with 10 days of repair, subject to their approval.

Best Regards,

TG Lim | Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: TeowGuan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)