

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, December 24, 2021 12:13 AM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; Jaslin Kok (LKK Auto); Admin A
Subject: RE: FW: PRI ~ Accident invlg XE1328M and YN2104B (Lonpac) on 04/12/2021 *** LKK
REF: CC4/LPC21012800/ra3
Attachments: Video (front view).mp4; Video (side view).mp4

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP video

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: Admin-D (LKKAuto)

Sent: Friday, December 17, 2021 9:21 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: FW: PRI ~ Accident invlg XE1328M and YN2104B (Lonpac) on 04/12/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.
Any inconvenience caused is much regretted.

-----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 16 December, 2021 5:28 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: FW: PRI ~ Accident invlg XE1328M and YN2104B (Lonpac) on 04/12/2021

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. Insured yet to lodge report.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: enquiry@sinsheng.com.sg <enquiry@sinsheng.com.sg>
Sent: Thursday, 16 December 2021 5:04 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: PRI ~ Accident invlg XE1328M and YN2104B (Lonpac) on 04/12/2021

Dear Gerald,

We select LKK, Mohd Taufik.

Thank you and regards,
M/S Sin Sheng Auto Workshop P/L

On 2021-12-16 16:21, GERALD POH WEE BIN wrote:

> Lonpac External - General
>
> WITHOUT PREJUDICE
>
> Our Ref : TBA
>
> Dear Sirs,
>
> Please see attached letter and let us hear from you.
>
> Thank you.
>
> Best Regards
>
> Gerald Poh
> Senior Claims Executive | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/07 The Concourse, Singapore 199555
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
>
> "In view of the revised measures for COVID-19 restrictions effective
> 27 September 2021, more than 50% of our staff will be working from home.
> Please expect delays in our replies, payments and claims settlements
> during this period. Your understanding is greatly appreciated and we
> apologise for any inconvenience caused".
>
> We are committed to acting professionally, fairly and with integrity.
> We do not condone bribery, fraud or corrupt practices.
>
> -----Original Message-----
> From: enquiry@sinsheng.com.sg <enquiry@sinsheng.com.sg>
> Sent: Thursday, 16 December 2021 12:54 pm
> To: MT_Claim_SG <mt_claim@lonpac.com>
> Cc: Quek Beng Hoe <quek.benghoe@sinsheng.com.sg>
> Subject: PRI ~ Accident invlg XE1328M and YN2104B (Lonpac) on
> 04/12/2021
>
> Dear Sir/Madam,

- >
- > We would like to request for the Pre-Repair Inspection to be conducted
- > at our premises and kindly let us have your list of surveyors.
- >
- > Workshop Location:
- > Sin Sheng Auto Workshop Pte Ltd
- > No. 5 Tuas Avenue 3
- > Singapore 639405
- > Contact person : Ah Hoe @ 9139 7277
- >
- > Please note that if you fail to arrange the pre-repair inspection
- > within the next two (2) working days excluding any intervening
- > Saturday, Sunday and/or Public Holiday, our workshop will commence the
- > repair works without any further notice or reference to you.
- >
- > Thank you and regards,
- > M/s Sin Sheng Auto Workshop P/L=